

NOTICE OF MEETING

OVERVIEW AND SCRUTINY COMMITTEE

**Monday, 19th November, 2018, 7.00 pm - Civic Centre, High Road,
Wood Green, N22 8LE**

Members: Councillors Lucia das Neves (Chair), Pippa Connor (Vice-Chair),
Mahir Demir, Ruth Gordon and Adam Jogee

Co-optees/Non Voting Members: Yvonne Denny (Co-opted Member - Church
Representative (CofE))

Quorum: 3

1. **FILMING AT MEETINGS**

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The chair of the meeting has the discretion to terminate or suspend filming or recording, if in his or her opinion continuation of the filming, recording or reporting would disrupt or prejudice the proceedings, infringe the rights of any individual or may lead to the breach of a legal obligation by the Council.

2. **APOLOGIES FOR ABSENCE**

3. **URGENT BUSINESS**

The Chair will consider the admission of any late items of urgent business. (Late items will be considered under the agenda item where they appear. New items will be dealt with at item below).

4. **DECLARATIONS OF INTEREST**

A member with a disclosable pecuniary interest or a prejudicial interest in a matter who attends a meeting of the authority at which the matter is considered:

- (i) must disclose the interest at the start of the meeting or when the interest becomes apparent, and
- (ii) may not participate in any discussion or vote on the matter and must withdraw from the meeting room.

A member who discloses at a meeting a disclosable pecuniary interest which is not registered in the Register of Members' Interests or the subject of a pending notification must notify the Monitoring Officer of the interest within 28 days of the disclosure.

Disclosable pecuniary interests, personal interests and prejudicial interests are defined at Paragraphs 5-7 and Appendix A of the Members' Code of Conduct

5. DEPUTATIONS/PETITIONS/PRESENTATIONS/QUESTIONS

To consider any requests received in accordance with Part 4, Section B, paragraph 29 of the Council's constitution.

6. MINUTES (PAGES 1 - 8)

To agree the minutes of the meeting on 2nd October.

7. MINUTES OF SCRUTINY PANEL MEETINGS (PAGES 9 - 38)

To receive and note the minutes of the following Scrutiny Panels and to approve any recommendations contained within:

Adults and Health – 9th September 2018
Children and Young People – 6th September 2018
Environment and Community Safety – 13th September 2018
Housing and Regeneration Panel – 17th September 2018

8. LOCAL BUSINESS, EMPLOYMENT AND GROWTH (PAGES 39 - 68)

9. 2019/20 BUDGET SCRUTINY TIMETABLE (PAGES 69 - 72)

10. PERFORMANCE UPDATE - Q2 (PAGES 73 - 82)

11. CABINET MEMBER QUESTIONS - CABINET MEMBER FOR FINANCE AND CABINET MEMBER FOR CORPORATE RESOURCES AND INSOURCING

Verbal Update.

12. REVIEW ON FIRE SAFETY IN HIGH RISE BLOCKS (PAGES 83 - 102)

13. WORK PROGRAMME UPDATE (PAGES 103 - 146)

Adults and Health Panel Scrutiny Review scoping document on Day Opportunities – To Follow.

14. NEW ITEMS OF URGENT BUSINESS

15. FUTURE MEETINGS

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Bernie Ryan

Assistant Director – Corporate Governance and Monitoring Officer

River Park House, 225 High Road, Wood Green, N22 8HQ

Wednesday, 19 June 2019

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MINUTES OF THE MEETING OF THE OVERVIEW AND SCRUTINY COMMITTEE HELD ON TUESDAY, 2ND OCTOBER, 2018

PRESENT:

Councillors: Lucia das Neves (Chair), Pippa Connor (Vice-Chair), Mahir Demir, Ruth Gordon, Adam Jogee, Yvonne Denny and Luci Davin

6. FILMING AT MEETINGS

The Chair referred Members present to agenda Item 1 as shown on the agenda in respect of filming at this meeting, and Members noted the information contained therein.

7. APOLOGIES FOR ABSENCE

There were no apologies for absence.

8. URGENT BUSINESS

There were no Items of Urgent Business.

9. DECLARATIONS OF INTEREST

There were no declarations of interest.

10. DEPUTATIONS/PETITIONS/PRESENTATIONS/QUESTIONS

None.

11. MINUTES

The Committee requested further information in relation to bringing services back in-house and the adoption of a 'Preston' model of supporting the local economy. In response, the Chair commented that the Cabinet Member for Insourcing was due to come and speak to the Committee at a future meeting as part of its work programme.

In relation to the points raised around CAMHS and the waiting lists involved, the Chair of the Children and Young People's Panel agreed that the Panel would look into this as part of its work programme and report back to the Committee. **(Action: Cllr Demir).**

In relation to comments around the development of a co-design approach, the Panel Chair agreed that the Adults and Health Panel would monitor this as part of its work programme. **(Action: Cllr Connor).**

In response to an action in the minutes, officers advised the Committee that the year-end balance for Section 106 was £6.9m and £4.5m for the CIL.

In response to a question around the nature of the Budget Resilience Reserve and the Capital Financing Reserve, officers advised the Committee that both reserves were funded through revenue reserves. These were achieved through improvements in last year's financial outturn position, as detailed in the Budget Outturn report that the Committee received at its July meeting.

In relation to the discussion around development of Wards Corner and the reasons for a reduction in CPO payments and Section 106 money, the Director of Finance agreed to provide an update to the Committee at its next meeting. **(Action: Jon Warlow)**.

The Chair advised the Committee that it had not been possible thus far, due Members' diaries to arrange an additional information session around the financial outturn process. The Chair agreed to follow this up. **(Action: Chair)**.

In response to a request for further information in respect the ACM cladding on the private holiday hotel at Tottenham Hale, the Chair advised that the Committee had received an update at its latest evidence gathering session and that Committee would continue to monitor this issue as part of its review into Fire Safety.

The Committee agreed that the actions from the minutes should be compiled into a table for the Chair to chase up in advance of future meetings. **(Action: Clerk/Chair)**.

RESOLVED

That the minutes of the meeting on the 23rd July be approved as a correct record of the meeting.

12. Q1 BUDGET MONITORING REPORT

The Committee received a budget monitoring report which set out the financial position at Quarter 1. The report was introduced by the Interim Chief Finance Officer & Section 151 Officer, Jon Warlow. The Committee noted that the forecast revenue outturn for the General Fund was a £5.9m overspend, post mitigations. The Interim Chief Finance Officer reassured the Committee that officers would build in the non-deliverable savings, as set out in the report, into the MTFS at an early stage of the financial planning process. The future programme of savings would incorporate non-deliverable savings and it was hoped that this would ensure a robust starting position for the MTFS.

The following arose from the discussion of the report:

- a. In response to a question, the Committee was advised that a significant proportion of the base budget pressures related to demand-led services. The challenge was to build future financial models that recognised this and with a degree of flexibility to respond.

- b. In response to a question, the Interim Chief Finance Officer reassured the Committee that the five year financial planning window for the MTFS was an appropriate timeframe, particularly as transformational projects usually had a multi-year profile. Taking a five year approach to financial planning also emphasised the impact of savings on the years ahead.
- c. In response to further questions around demand pressures and the feasibility of drawing down on reserves to mitigate undeliverable savings, officers emphasised the fact that the authority's budget had structural funding challenges. Officers acknowledged that the budget overspend could be mitigated to an extent, as per last year, but advocated that the structural deficit needed to be addressed as well. Officers advised that around two-thirds of the budget was spent on care services and that there was no way to produce an MTFS within the available funding envelope without looking at how the Council could provide those services differently.
- d. The Committee sought assurances around the Council's ability to make projections in relation to demand and the confidence that officers had in those projections. In response, officers acknowledged that making projections was difficult. Part of the process involved ensuring that forecasting systems were aligned and were used as effectively as possible. Officers assured the Committee that senior officers responsible for the provision of care services were involved in budget forecasting and the budget setting process.
- e. Officers advised the Committee that there were significant elements of risk to the future funding envelope for local government. These included an upcoming Government Spending Review, a local authority Funding Review and a Business Rates review, as well as the potential impact on funding from the UK's exit from the European Union. These pressures were not unique to Haringey but it was anticipated that the funding period of 2021 onwards could be the most challenging period yet faced by local authorities.
- f. In response to a question around the Dedicated Schools Grant, officers advised that there was a forecast closing position of a £4.3m shortfall and that most of this was in relation to the high needs block. Officers have challenged those funding calculations and are due to meet with representatives from the DfE and the Education Funding Authority to discuss this further.
- g. The Committee requested that the Quarter 2 Budget Monitoring report include some more information around the feasibility of savings and the risks involved if they are not delivered. **(Action: Jon Warlow).**

RESOLVED

That the Committee:

- I. Noted the forecast revenue outturn for the General Fund (GF), including corporate items, of £5.9m overspend post mitigations of £7.5m and consider what remedial actions need to be implemented to bring closer to the approved budget (Section 6, Table 1, and Appendix 1 of the report).
- II. Noted that the final 2017/18 general fund outturn, post completion of the external audit, was an increased overspend of £0.404m compared to the £0.019m reported in the outturn which has been offset against the GF reserve.

The 2018/19 brought forward GF reserve balance is now £15.5m still in line with the level proposed in the budget paper approved by Full Council in February 2018.

- III. Noted the net HRA forecast of £0.2m overspend. (Section 6, Table 2, and Appendix 2 of the report).
- IV. Noted the net DSG forecast of £2.59m overspend, the actions being taken to seek to address this and the potential implications for the GF. (Section 7 and Table 3 of the report).
- V. Noted the latest MTFs savings position in 2018/19 which indicates that only 33% (£5.2m) will be achieved. To consider what remedial action is required to improve this position. (Section 8, Table 4 of the report).
- VI. Noted the latest capital forecast expenditure of £192.8m in 2018/19 which equates to 84% of the approved budget. To also consider & approve the proposed changes to the approved budget (Section 9, and Table 5 of the report).
- VII. Noted the measures in place to reduce overspend in service areas; and
- VIII. Noted the budget virements as set out in Appendix 3 of the report.

13. FIRE SAFETY REVIEW UPDATE

The Committee received a progress report on the Scrutiny Review on Fire Safety in High Rise Blocks, which was begun by the previous Committee as part of its work plan for 2017/18. The Head of Organisational Resilience gave a verbal update to the Committee around the preparedness of the Borough to coordinate a response to a major incident and health and safety considerations for staff. The following points were noted:

- a. The Council's emergency plans were regularly reviewed and tested as part of the Haringey Resistance Forum, a statutory partnership body.
- b. Following Grenfell, the Council undertook a local review of the lessons learnt. In addition, a number of staff were deployed to assist in the response with Kensington and Chelsea. In addition, the Chief Executives of London Councils commissioned a peer review of London local authority resilience arrangements. A further multi-agency review was also undertaken following the peer review. As a result, the Committee considered that there were a number of fora from which the Council could learn lessons.
- c. The Head of Organisational Resilience summarised some of the key actions resulting from the lessons learnt:
 - The Council had developed its mobilisation plan and put in place arrangements to ensure that there were enough people in Emergency Response roles in order mobilise staff effectively.
 - A workshop was held with voluntary, community and faith groups to help them understand how the response to a major incident worked.
 - The Council had taken steps to ensure that staff would be visible in the eventuality that the Council had to respond at scale.

- Long standing mutual aid relationships existed with other London boroughs. A piece of work is underway as part of the London-wide Resilience Forum to standardise the emergency plans for each London borough so they structured in the same way.
 - A London-wide Memorandum of Understanding had been put in place with the British Red Cross.
- d. The Committee were advised that there were two high rise buildings used by Council staff, both of which were ten storey buildings and neither of which had combustible ACM cladding.
- e. A fire risk assessment was in place for both buildings and tests were conducted regularly on a range of fire safety equipment. An updated fire risk assessment had been commissioned for both buildings, the Head of Organisational Resilience would be working with the Council's facilities management contractor to ensure that each of the actions arising from the fire risk assessment were put in place.

The following arose from the discussion of the report and the verbal update from the Head of Organisational Resilience:

- a. In response to a question, the Head of Organisational Resilience advised that the London Resilience Forum were responsible for coordinating emergency planning and resilience arrangements across London. Sitting underneath this forum were a number of sector panels, one of which was the local authorities sector panel which was responsible for the standardisation of emergency plans.
- b. In response to concerns about the Council's facilities management contractor, officers advised that stronger structures were being put in place to manage the contract and additional staff resources had been allocated to manage this contract. The Head of Organisational Resilience assured the Committee, that the Council had processes in place to escalate its response in an emergency and that there were no glaring risks in terms of the Council's overall level of preparedness.
- c. In response to a question around a lack fire extinguishers in communal areas and lack of fire marshals in Council owned residential properties, the Chair advised that she would pick this up with HfH. **(Action: Chair).**
- d. In response to concerns around why the disability access ramp at River Park House was no longer in use, officers advised that they thought it was because of the gradient and non-compliance with the Disability Discrimination Act. The Head of Organisational Resilience advised that he would get back to the Committee about why the ramp was no longer in use. **(Action: Andrew Meek).**
- e. The Committee sought assurances around whether work had been undertaken to establish exactly who was living in Council accommodation and also whether there was any capacity to house people in a major incidents. In response, officers advised that given the housing shortage it would not be easy to find suitable accommodation within the Borough. Officers advised that HfH were continually trying to keep up to date with whose was residing in their properties but the main issue was around identifying leaseholders and with illegally sub-let properties.
- f. The Committee questioned whether any work had been undertaken across-London to establish the level of available housing in the event of a major

incident. In response, officers cautioned that the number of void-properties held by any individual authority was constantly changing and that in the eventuality of an emergency the exact figure at that point in time would be required. The Head of Organisational Resilience emphasised that having joint arrangements in place with the other London local authorities was crucial and would allow an accurate assessment to be undertaken quickly.

- g. In response to a further question around the voluntary sector engagement event, the Head of Organisational Resilience advised that he had agreed to develop a voluntary sector capabilities assessment. This involved a questionnaire being sent out to each of the voluntary/community/faith, groups in order to establish their relative capabilities in being able to respond to an emergency and establish which particular group/s they had links with.
- h. In response to a question around staff and their exposure to fire safety procedures, the Committee was advised that this formed part of the staff induction process. In addition there was a fire safety awareness training video on Fuse and all of the Council's emergency planning processes were also available on the staff intranet.
- i. In response to a further question, the Head of Organisational Resilience advised that weekly fire drills were a key method for ensuring that all those who regularly used the Council's buildings had a good understanding of what to do in the event of a fire.
- j. Following a query around the role of Members in the response to an emergency situation, the Head of Organisational resilience undertook to share an existing briefing document with all Councillors. **(Action: Andrew Meek)**. The Committee were also advised that there was some member training scheduled for November around what to do in an emergency incident. London-wide guidance and training was also planned through London Councils, aimed at leaders within local government. It was anticipated that this would be subsequently formalised into a training package to be delivered at a local level for all boroughs.

RESOLVED

- I. That the report on progress be noted;
- II. That the Committee received evidence from the Head of Organisation Resilience on emergency planning issues arising from the Grenfell Tower fire and the preparedness of the Borough to coordinate a response to a major incident;
- III. That, in the light of the current uncertainty regarding the final outcome of plans for implementation of the recommendations of the Hackitt Review, consideration of conclusions and recommendations be deferred until later in the year.

14. OVERVIEW AND SCRUTINY COMMITTEE AND SCRUTINY PANEL WORK PROGRAMME

The Committee received a report which set proposals for finalising the work plan for Overview and Scrutiny and the Scrutiny Panels. The following arose from the discussion of the report:

- a. The Chair advised that the Committee would be feeding back to the public on the scrutiny café event going forwards, as the work plan developed.
- b. The Committee agreed that the theme identified around communicating with the Council should reflect that this was a two-way process and should also include how the council communicated with residents.
- c. The Committee agreed to hold a development session with Panel members around how the work programme will be delivered. **(Action: Chair).**

RESOLVED

- I. That the results of the scrutiny survey and the feedback received from the Scrutiny Café be noted;
- II. That the Committee and the scrutiny panels undertake further work to develop their work plans, including
 - Identifying issues for review as well as “one off” items; and
 - Finalising items for panel meetings taking place in October or November;
- III. That final work plans for the Committee and panels for 2018-20 be submitted to the next meeting of the Committee for approval; and
- IV. That Councillor Barbara Blake replace Cllr Amin on the Environment and Community Safety Scrutiny Panel with immediate effect.

15. NEW ITEMS OF URGENT BUSINESS

N/A

16. FUTURE MEETINGS

The future meeting dates were noted as:

- 19 November 2018
- 14 January 2019
- 28 January 2019
- 25 March 2019

Action List

Date of Meeting	Action	Owner	Status
2 nd October	Children and Young People’s Panel agreed to look into CAMHS waiting lists as part its work programme and report back to the Committee	Cllr Demir	Ongoing
2 nd October	Adults and Health Panel would monitor the development of a co-design approach as part of its work programme.	Cllr Connor	Ongoing
2 nd	Committee requested an update on Wards corner,	Peter O’Brien	TBC

October	including reduction in CPO payments and S106 money.		
2 nd October	Additional information session around financial outturn process to be set up.	Cllr Das Neves	Ongoing
2 nd October	Quarter 2 Budget Monitoring report to include information around the feasibility of savings and risks of non-delivery.	Jon Warlow	Ongoing
2 nd October	Chair agreed to pick up lack fire extinguishers and lack of fire marshals with HfH.	Cllr Das Neves	Complete
2 nd October	Further information requested around the reasons why the disabled access ramp is no longer in use.	Andrew Meek	Complete
2 nd October	Head of Organisational resilience agreed to brief Councillors on the role of Members in an emergency incident.	Andrew Meek	Outstanding
2 nd October	Setting up development session with Panel members on how the work programme will be delivered.	Cllr Das Neves	Complete

CHAIR: Councillor Lucia das Neves

Signed by Chair

Date

**MINUTES OF THE MEETING OF THE ADULTS & HEALTH SCRUTINY
PANEL HELD ON TUESDAY, 4TH SEPTEMBER, 2018, 6.30 - 8.27 pm**

PRESENT:

Councillors: Pippa Connor (Chair), Nick da Costa, Mike Hakata, Felicia Opoku and Yvonne Say

Non-voting Co-opted Member: Helena Kania.

1. FILMING AT MEETINGS

The Chair referred Members present to agenda Item 1 as shown on the agenda in respect of filming at this meeting, and Members noted the information contained therein'.

2. APOLOGIES FOR ABSENCE

Apologies for absence had been received from Cllr Sarah James and apologies for lateness had been received from Cllr Mike Hakata.

3. ITEMS OF URGENT BUSINESS

None.

4. DECLARATIONS OF INTEREST

Cllr Pippa Connor declared an interest by virtue of her membership of the Royal College of Nursing.

Cllr Pippa Connor declared an interest by virtue of her sister working as a GP in Tottenham.

5. DEPUTATIONS/PETITIONS/ PRESENTATIONS/ QUESTIONS

None.

6. MINUTES

With regards to the minutes of the meeting held on 8th March 2018:

- Regarding Day Opportunities Development (item 69) it had been recommended that an engagement event be set up with service users and

officers to get a good understanding of the day opportunities provision. It was noted that the Joint Partnership Board has a number of reference groups involving service users already established and may therefore be able to help in obtaining input from services users about current day opportunities provision and service development.

- Regarding the Physical Activity for Older People Scrutiny Review Update (item 70) it was noted that a further progress report to the Panel would be required to monitor progress on the recommendations.
- Regarding Suicide Prevention (item 74) it was noted that an update on this item was already scheduled for the Panel meeting on 1st November 2018.

AGREED: That the Chair of the A&H scrutiny panel should email the co-Chairs of the Joint Partnerships Board to agree on the most appropriate way forward.

AGREED: That an update on Physical Activity for Older People be added to the Work Programme.

AGREED: That the minutes of the Adults and Health Scrutiny Panel meeting held on 8 March 2018 be approved as a correct record.

AGREED: That the minutes of the Adults and Health Scrutiny Panel meeting held on 8 February 2018 be approved as a correct record.

7. TERMS OF REFERENCE

Cllr Connor noted that although the Areas of Responsibility for the Adults & Health Scrutiny Panel (on page 33 of the agenda pack) included the item “tackling unemployment and worklessness” it had been agreed that this would be transferred to the main Overview & Scrutiny Committee.

AGREED: That the terms of reference, protocol for Overview and Scrutiny and the policy areas/remits and membership for each Scrutiny Panel for 2018/19 be noted.

8. APPOINTMENT OF NON VOTING CO-OPTED MEMBER

AGREED: That Helena Kania be appointed as a Non-Voting Co-Opted Member to the Adults and Health Scrutiny Panel for 2018/19.

9. PERFORMANCE UPDATE

Charlotte Pomery, Assistant Director for Commissioning, introduced the report on performance indicators for Priority 2 as at June 2018, noting that the Priority Dashboards illustrate progress towards objectives in the current Corporate Plan but that these measures may need to be amended when the Borough Plan and its required outcomes are introduced soon. Full details on specific performance indicators were provided on the performance “wheels” and charts included in the agenda pack.

In response to questions from the panel Charlotte Pomery, Will Maimaris, Director for Public Health and Paula Rioja, Senior Performance Officer said:

- In relation to the chart on care homes on page 64 of the agenda pack, which relates to the percentage of care homes in Haringey rated as Good or Outstanding, the latest figure is 26 out of 39 care homes which is 67%. Panel members requested that these numbers be provided for performance indicators in future and not just the percentage as this would provide a clearer picture.
- On why this figure of 67% (of care homes rated Good or Outstanding) was significantly below the London average of 83%, there are issues of capacity and also a general difference on this between the inner London boroughs and the outer London boroughs. The figures for Haringey are broadly comparable to the rest of North Central London.
- Most Haringey residents that are placed in care homes out of the borough are in Enfield or Barnet boroughs and there is a small quality assurance team that works closely with providers, the CQC and others in order to improve their processes.
- In relation to the STI figures on page 48, a significant number of condoms were distributed in Haringey through the national C Card scheme. A more detailed breakdown of the types of STIs diagnosed in the borough would be circulated to the panel **(Action: Will Maimaris)**
- In relation to the figures about falls on page 57 and whether the improvements were a consequence of health or social care funding, this was covered by the Better Care Fund which is jointly funded.
- In relation to the figures on social contact on page 54, this was an important indicator because social isolation has a significant impact on wellbeing but it should also be noted that the threshold for being included in this outcome indicator (percentage of users who have had as much social contact as they would like) is quite high.
- In relation to the figures on the time credits network on page 52 it was pointed out that membership might not necessarily mean active participation and so a more detailed breakdown would be circulated to the panel. **(Action: Charlotte Pomery)**
- In relation to the figures on hypertension on page 47 it was clarified that the undiagnosed hypertension figures were derived from modelled estimates by Public Health England based on the demographics of the borough.

AGREED: That the performance update be noted.

10. CABINET MEMBER Q&A

Cllr Peray Ahmet, Cabinet Member for Adults and Health, introduced herself to the panel and provided an update on recent developments on issues relating to her portfolio:

- A decision was taken by Cabinet in June to keep Osborne Grove nursing home open for existing residents and to conduct a feasibility study on future options for the home.
- A redesign group will be set up in the next month or so for adult social care to explore different models of working.
- Options are being looked at on delivering a manifesto pledge on ensuring that the Council pays the London Living Wage, including for home care workers.
- An 'expo' on adult social care was expected to be held in November for Councillors and others to provide information about services that are currently being delivered and to provide an opportunity to speak to practitioners.

In response to questions from the panel about the Osborne Grove nursing home, Cllr Ahmet along with Beverley Tarka, Director for Adults and Health and Charlotte Pomery, Assistant Director for Commissioning, said:

- In relation to the operation of Osborne Grove, various options were being explored but Cllr Ahmet ruled out working with a private sector operator.
- Since the last CQC report for Osborne Grove, the registered manager of the home had been changed and additional management support had been added to the governance structure. While the level of oversight and governance had been improved it was important to note that even before the CQC report there was a commissioning imposed embargo on new placements at Osborne Grove due to issues of safety of care and some of these issues remain. The Commissioning Quality Assurance manager carries out audits of the improvements made based on key performance indicators but this has not yet reached the point at which the embargo could be lifted has still not been reached. Beverley Tarka agreed to circulate a summary of the current status of the key performance indicators relating to Osborne Grove. **(Action – Beverley Tarka)**
- The Best Interests meetings are a process by which an Osborne Grove resident's families, friends, clinicians, care home staff and others are gathered to discuss any issue to determine the right action in the best interests of a resident.
- A report in 2015 highlighted fire safety shortcomings at Osborne Grove. A rigorous response by management followed and a subsequent inspection approved the changes that had been made. The Overview and Scrutiny Committee is currently in the process of conducting a fire safety review so this could be considered as part of that work.
- In terms of next steps, the co-design group will continue to meet on a monthly basis, a feasibility study is due to be carried out, there will also be further stakeholder engagement and then a report to Cabinet will follow sometime next year. Cllr Ahmet agreed to share the timeline of next steps. **(Action: Cllr Ahmet)**

AGREED: That a further update on Osborne Grove be provided to the panel in Feb/Mar 2019.

In response to questions from the panel about other issues Cllr Ahmet, Beverley Tarka, Charlotte Pomery and John Everson, Assistant Director of Adult Social Services said:

- In relation to homelessness, there is a rising trend in rough sleeping in Haringey as well as across London and also nationally. The Council is working to implement a new Rough Sleeping Strategy that was approved earlier in the year. A paper on a new Homelessness Hub was due to go to Cabinet for approval shortly which would deliver wraparound services to homeless individuals.
- Delays on carers' assessments have historically been a concern. Actions to improve this over the last 9-12 months has included simplified processes, more resource for the assessment teams, a wider range of options for people to have their assessments including an online self-referral process. These changes were still bedding in and the communication of the new options to carers is an ongoing process. John Everson agreed to provide a summary of recent developments on this. **(Action: John Everson)**
- In response to concerns about vulnerable tenants requiring repairs to their properties, Cllr Ahmet agreed to raise this with Homes for Haringey. **(Action: Cllr Ahmet)**
- A brief overview was provided on the circumstances under which adult advocacy services are provided.

11. COMMUNITY WELLBEING FRAMEWORK

Dr Negin Sarafraz-Shekary, Public Health Specialist, provided an update on the Community Wellbeing Framework, following on from her previous update to the Panel in March 2018.

The Community Wellbeing Framework is an approach to bring community-based interventions together under one umbrella. It has three key elements which are Local Area Co-ordination, Community Asset Mapping and Workplace Training for frontline staff.

Local Area Coordination is a community-based approach working with individuals to help them achieve their vision of a better life. This is a national model and Haringey Council is part of a national network called the Local Area Coordination Network. Two local co-ordinators have been in place in Haringey since November 2017, one in Hornsey and one in the Northumberland Park/White Hart Lane area and they have received over 200 introductions from people in the community.

Good progress had been made on integration with other services. However, there remains a wider need across parts of the borough not covered by the local area coordinators and obtaining further funding for this had proved to be challenging.

In response to questions from the panel, Dr Sarafraz-Shekary and the Director for Public Health, Will Maimaris, said:

- Leeds Beckett University is the independent evaluator of the project and the Five Ways to Wellbeing themes were being used as the main method of measuring effectiveness.
- In relation to the asset mapping, local area co-ordinators work closely with other community groups and build up knowledge of services to which they can signpost. The challenges of keeping the online directory up to date were acknowledged, including the issue that, while there are a lot of community groups that could potentially be added to the directory, it is necessary for them to go through some form of quality assessment before they can be added.
- A piece of evaluation work was currently being carried out concerning the demographics and location of service users along with their main issues. This report could be shared with the panel when it had been finalised.
- One of the area co-ordinators had been working with Cllr Weston to make ward councillors aware of the project so that they can signpost constituents to it where appropriate.

AGREED: That the update be noted and that the interim evaluation report be brought to the panel when available in approximately nine months.

12. WORK PROGRAMME UPDATE

Cllr Pippa Connor introduced this item noting that the panel would shortly need to add issues to its Work Programme for the year so this was an opportunity to suggest some ideas. A community engagement event known as the Scrutiny Café was due to take place later in September which would also enable local residents and community groups to feed into this process so the work programme would not be finalised until after this.

In addition, the previous panel had begun a scrutiny review on Care Homes late last year and although an interim report had been published in March 2018 the review had not been completed by the time of the local elections. An evidence session is therefore being held on 4th October which is expected to hear from the Care Quality Commission, Royal College of Nursing, UNISON and the National Association of Care & Support Workers (NACAS).

Suggestions for topics for the Work Programme from panel members included:

- How difficult it can be for residents to access services such as delays of carer assessments.
- Funding pressures on adult social care.
- Barriers to accessing GP services.
- Future links between the North Middlesex hospital and the Royal Free hospital.

13. NEW ITEMS OF URGENT BUSINESS

None.

14. DATES OF FUTURE MEETINGS

It was noted that the meeting scheduled for 4th October 2018 would now be used as an evidence session for the Panel's Care Homes scrutiny review.

The next full meeting of the Adults and Health scrutiny panel was scheduled for 1st November 2018.

CHAIR: Councillor Pippa Connor

Signed by Chair

Date

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MINUTES OF THE MEETING OF THE CHILDREN AND YOUNG PEOPLE'S SCRUTINY PANEL HELD ON THURSDAY 6TH SEPTEMBER 2018

PRESENT:

Councillors: Mahir Demir (Chair), Josh Dixon, Tammy Palmer, Dana Carlin, James Chiriyankandath, Julie Davies and Khaled Moyeed

Co-opted Member: Luci Davin (Parent governor representative) and Yvonne Denny (Church representative)

1. APOLOGIES FOR ABSENCE

An apology for absence was received from Ms Naseer.

2. ITEMS OF URGENT BUSINESS

None.

3. DECLARATIONS OF INTEREST

None.

4. DEPUTATIONS/PETITIONS/PRESENTATIONS/QUESTIONS

None.

5. MINUTES

AGREED:

That the minutes of the meeting of 8 March 2018 be approved.

6. TERMS OF REFERENCE AND MEMBERSHIP

AGEED:

That the terms of reference, protocol for overview and scrutiny and policy areas and remits for each scrutiny panel be noted.

7. SERVICE OVERVIEW AND PERFORMANCE UPDATE

The Panel received an overview of services for children and young people in Haringey from Ann Graham, the Director of Children's Services. This included the current structure of the service, the context within which it worked, some key facts and details on what the service currently did. Areas of key importance for Members were

highlighted. Corporate parenting was a particularly relevant area. It was a responsibility for all Members and specific training would be offered on it.

The Panel noted that vulnerable young people were at risk of becoming both victims and offenders. Gill Gibson, Assistant Director for Early Help and Prevention, reported that research on the 20 most prolific offenders in Haringey had revealed that high percentages of them had experienced poor parenting, loss of a parent and domestic violence. The average age of their first exclusion from school was 11. Large percentages had also gone missing and become victims of crime, often violence. Despite all the services that existed for children and young people, it had proven difficult to make inroads.

In respect of Special Educational Needs (SEN), the Panel noted that Haringey had above average rates for prevalence. However, exam achievement levels for children with SEN were above the London average. The Panel also noted the range of support and interventions that were provided for children with disabilities. Transition to adulthood was a particularly important stage and joint work was undertaken with adult services to ensure that this went smoothly.

Working in partnership was particularly important and there were a number of bodies that were especially significant, including:

- The Local Safeguarding Children Board (LSCB);
- The Health and Wellbeing Board;
- The Community Safety Partnership;
- The Youth Justice Partnership Board;
- The Early Help Partnership Board; and
- The Schools Forum.

The government's "Working Together to Safeguard Children" was the key piece of guidance on joint safeguarding arrangements and a new version of this had recently been issued. OFSTED was the regulator that was responsible for children's services and had recently completed a Joint Targeted Area Inspection (JTAI) focussing on neglect in respect of Haringey, the results of which had been reported to the previous meeting of the Panel.

Eveleen Riordan, the Assistant Director for Schools and Learning, reported that, in respect of Early Years, 74% of Haringey children achieved a good level of development in early years in 2017, which was in the London top quartile. 99% of nursery and 90% of all early years settings had been rated as good or outstanding. 100% of schools in Haringey were now rated as good or outstanding. GCSE results had improved at a faster rate than the average for London and England. Exclusion rates and mental health issues were higher than the rates for London and England.

The Panel noted that there were a number of key challenges to be faced and these included:

- Hearing and responding effectively to the views of children and young people;
- Reducing demand for acute services;
- Recruiting and retaining social workers and managers; and
- Addressing the current predicted overspend of £8.1 million.

In answer to a question, Ms Graham stated that practice evolved and what had previously been thought to be beneficial to young children could sometimes be found to not work. There was a collective responsibility amongst partners to improve outcomes. It had always been known that school exclusions were extremely detrimental to a young person's outcomes and there was now a national focus on reducing them. Detailed work was currently being undertaken in Haringey on fixed term exclusions and a key part of this involved schools. A bid had been made to the Mayor's Young Londoners fund for £0.5 million for the next three years for work with partners to address these issues.

She reported that there was currently a focus on mental health and well-being in schools and work was being undertaken to put back some of the funding that had previously been provided for this but cut. Strategic work was taking place with partners to develop a strategy for young people at risk from serious violence. There had been a loss of youth services and consideration was now being given to putting some money back in. £100,000 has been provided during the summer and an evaluation of the work that this funded was currently be undertaken.

Ms Gibson reported that the analysis of the most prolific offenders in the borough had proven to be a useful learning tool to design better services, both internally and with partners. Bids had been made for external funding for a number of initiatives, including ones relating to domestic abuse and children living with alcohol dependent parents. Councillor Weston reported that she had set up a Black and Minority Ethnic (BAME) Steering group to look at inequality in educational outcomes and this had also looked at the analysis. A vulnerable to underachievement toolkit had been developed as part of the work that they had done.

Ms Graham reported that society was changing and the challenges for the current cohort of children and young people were likely to be different. Social media was having a considerable impact and its adverse effects were being felt by a wide cross section of young people.

In answer to a question, Ms Riordan reported that socio-economic factors were being considered alongside a range of other data to address youth offending. It was likely that there would be a strong correlation with deprivation. In answer to another question, she reported that provisional GCSE results could be provided to the Panel as well as details of SATs results. It was noted that validated data on GCSE results would not be available until later in the year. A full report with analysis was normally provided to the Panel when the results had been finalised.

In answer to another question, Ms Riordan reported that education would continue to be provided by the school if a child was excluded internally. This sanction was normally used when schools were trying to keep a child within the school. The Council did not have access to statistics on such instances.

Ms Graham reported that a detailed action plan had been prepared in response to the JTAI inspection report and agreed by the Council and partners. The successful implementation of the plan was important and she was chairing regular meetings to monitor progress. As part of the response to the plan, a neglect tool had been

developed and was being rolled out to all relevant partners. David Archibald had been appointed as the new Chair of the Haringey LSCB and was also working to ensure that partners implemented the plan. There had been an issue with a backlog of cases that had been referred to the Multi Agency Safeguarding Hub (MASH) but this had now been cleared. Performance levels needed to be sustained and a process for ensuring this took place had been developed.

AGREED:

1. That the Assistant Director for Schools and Learning be requested to provide a briefing note on SATs and provisional GCSE results;
2. That a regular progress reports be made to the Panel on the implementation of the JTAI action.

8. CABINET MEMBER QUESTIONS - CHILDREN AND FAMILIES AND COMMUNITIES

Councillor Weston, the Cabinet Member for Children and Families, reported on key areas within her portfolio as follows:

- It was highly likely that there would be an OFSTED inspection soon, which would be undertaken using the new format for this;
- The budget was a major concern. However, the priority needed to be ensuring that children were safe. Work was taking place to establish the base level of cost of running a childrens' service so that this could be factored into budget discussions;
- New safeguarding arrangements were due to come into operation next year. The LSCB would cease to exist and responsibility for safeguarding would be shared by the Council with the Police and Health Services;
- She was keen to continue the work that was taking place with care leavers. This was important as care leavers could be vulnerable. Recent legislative changes had changed the age for which the local authority had responsibility for them from 21 to 25;
- There was need to better understand the reason why young people sometimes went missing;
- She was keen to ensure that corporate parenting training was arranged for Members in order to promote greater understanding of their role.

Councillor Davies requested information regarding the SATs results achieved in Haringey schools during the summer and well as details of any school that had had their results annulled. She also requested a copy of the Freshwater report, which had been undertaken on human resource provision and support for schools that had been provided by the Council. In addition, she stated that she felt that the Panel should include the apprenticeship levy within its work plan. In response, Councillor Weston stated that the results of Harris Academy in Tottenham had been annulled. Haringey SATs results could be shared with the Panel. She was not familiar with the report referred to but was happy to look into it.

In answer to a question, she stated that budget savings proposals had not yet been finalised. They would be submitted to the Panel in due course. In respect of support

to children from refugee families, she stated that she had recently met with representatives of Refugees Welcome Haringey. It was hoped to arrange a fostering event that focussed on the refugee children. Work was also being undertaken on support to children from families with no recourse to public funds (NRPF) and she was happy to provide an update on this in due course.

In answer to another question, Councillor Weston stated that there was an attainment gap which showed a strong correlation with poverty. This generally showed a disparity between the east and west of the borough. However, there was also a disparity between some minority ethnic groups. There could also be specific disparities within individual electoral wards. She was not aware of whether any work had been undertaken on the relationship between housing status and school attainment. She agreed to check to see if anything had been done on this issue. However, it could be an issue that schools looked at as part of the process for identifying children at risk from under achievement. The response to the Panel's review on support to children from refugee and asylum seeker families had been considered at the Cabinet meeting on 17 July. Most of the recommendations from this had been accepted. She would be happy to update the Panel on progress with this as part of the previously referred update on support to children from families with no recourse to public funds.

Councillor Mark Blake answered question in respect of his portfolio as Cabinet Member for Communities. He wished to ensure that the voice of young people across the borough was central to the Council's strategic approach to developing youth services. A recent study of the views of young people in Tottenham in respect of knife crime had been undertaken by the Godwin Law foundation and this had reported that there was a sense of being let down by statutory authorities amongst many young people. It was important that services delivered on their promises and listened to the hard messages and not just the easy ones. There were three key strategies that were in development:

- Youth services, including provision from the voluntary sector;
- Serious youth violence strategy, in collaboration with the Community Safety Partnership; and
- Vulnerable children.

Youth services had been decimated across London and it was not possible to turn the clock back. However, the Council was committed to finding additional investment so that there could be some infrastructure. Whilst there was some provision in Tottenham, there was nothing in either Wood Green or Hornsey. Moves were afoot to address this and provide a venue for generic youth work.

In respect of gun violence, there was regular liaison with the Borough Commander and senior Council officers. It was acknowledged that there was a particular problem in Haringey and a lot of this was related to drugs. There were no easy solutions though. The previously referred to report by the Godwin Law Foundation had made reference to the issue and there was a clear need for earlier intervention and education.

In answer to a question, he agreed that schools should have a central role in the provision of youth services and support for young people. School exclusions and

alternative provision were big issues. 70% of young people who had come into contact with the youth justice system had been excluded from school. He felt that a system needed to be developed where schools gained a benefit from a better outcome for a young person. The Panel also felt that the College of North East London (CoNEL) could play a role and the Cabinet Member agreed to raise this with the Cabinet Member for Children and Families.

The Panel noted that schools had been used as the sites for neighbourhood learning centres. These were being extensively used by schools for lessons but it was felt that there was a moral obligation for them to be available for wider use. The Cabinet Member stated that he agreed with this view and was happy to take it forward. It was also noted that young people were not just the responsibility of the Police, schools and the Council and that parenting had a major influence.

The Cabinet Member reported that some additional resources had been provided for youth services and a report was being drafted on the outcome of the summer scheme. This could be shared with the Panel when it became available. Feedback on it had been positive. However, consideration needed to be given to provision for older children as most provision had been aimed at those up to the age of 13. As part of this, work could be undertaken with Fusion and Alexandra Palace to see if they were able to offer discounts to Haringey young people for activities.

AGREED:

1. That an update be provided to the Panel on support to children from families with no recourse to public funds and that this includes an update on the implementation of the recommendations of the Panel's review on support to children and young people from refugee and asylum seeker families; and
2. That the Cabinet Member for Communities be requested to explore the potential wider use of school facilities and CoNEL for youth provision.

9. WORK PROGRAMME DEVELOPMENT 2018-20

The Panel noted the process for the development of the work plan and considered potential issues for inclusion within it. The following were raised;

- School exclusions;
- Mental health;
- Services to schools;
- Youth services;
- Support for young people; and
- The impact of domestic violence on children.

It was noted that no final decision had yet been taken in respect of the Onside initiative for youth services in the borough and that a report to Cabinet was being drafted regarding it.

The Panel agreed to cancel the meeting of the Panel scheduled for 11 October. This was because an additional meeting of the Panel had been included by error in the

Council calendar for the year. In addition, it was scheduled too soon to take into account the outcomes of the work planning process for the year.

AGREED:

That the Panel meeting on 11 October be cancelled.

10. NEW ITEMS OF URGENT BUSINESS

None.

11. DATES OF FUTURE MEETINGS

- 8 November 2018;
- 18 December 2018 (budget);
- 4 February 2019; and
- 7 March 2019.

CHAIR: Councillor Mahir Demir

Signed by Chair

Date

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**MINUTES OF THE MEETING OF THE ENVIRONMENT AND
COMMUNITY SAFETY SCRUTINY PANEL HELD ON THURSDAY,
13TH SEPTEMBER, 2018, 18:30.**

PRESENT:

**Councillors: Eldridge Culverwell, Scott Emery, Adam Jogee (Chair),
Julia Ogiehor and Reg Rice.**

12. FILMING AT MEETINGS

The Chair referred Members present to agenda Item 1 as shown on the agenda in respect of filming at this meeting, and Members noted the information contained therein'.

13. APOLOGIES FOR ABSENCE

Apologies for absence were received from Cllr White and Cllr Amin. Cllr Barbara Blake attended the meeting as a substitute for Cllr Amin.

14. ITEMS OF URGENT BUSINESS

There were no items of urgent business.

15. DECLARATIONS OF INTEREST

There were no declarations of interest.

16. DEPUTATIONS/PETITIONS/PRESENTATIONS/QUESTIONS

None.

17. MINUTES

RESOLVED

The minutes of the 13th March 2018 were approved as a correct record of the meeting.

18. APPOINTMENT OF NON-VOTING CO-OPTED MEMBER

The Panel received a report which sought formal approval of the re-appointment of a non-voting co-opted member to the Panel.

RESOLVED

That a representative from Haringey Association of Neighbourhood Watches be appointed as a non-voting co-opted member of the Panel for the 2018/19 Municipal Year.

19. MEMBERSHIP AND TERMS OF REFERENCE

This report sets out the terms of reference and membership for Overview and Scrutiny and its panels for 2018/19.

RESOLVED

That the Panel:

- I. Note the terms of reference (Appendix A of the report) and Protocol (Appendix B of the report) for the Overview and Scrutiny Committee;
- II. Approve the terms of reference/policy areas and membership for each Scrutiny Panel for 2017/18 (Appendix C of the report).

20. WORK PROGRAMME UPDATE

Clerk's note – The Panel agreed to vary the order of the agenda and the item on the work programme was taken following Item 8. The minutes reflect the order in which items were taken, rather than they appear on the published agenda pack.

The Panel received a report which outlined the development of the Panel's work programme for 2018/20. As part of the overall work planning progress, a scrutiny café event was held earlier in the day with community representatives and local residents; to seek their input on which areas they would like OSC and the four scrutiny panels to consider as part of their respective work plans. The Chair provided a verbal update on the event and outlined some of the key themes that emerged.

Paragraph 4.11 of the report set out some of the areas that the Chair had identified for possible inclusion on the Panels' work programme. In light of the Chair's suggestions and those put forward at the scrutiny café event, the Panel were asked to consider which areas they would like to see incorporated into the work programme. A summary of the topics proposed is set out below.

Waste/Veolia

- The need for a balance between enforcement action and creating behaviour change.
- Flytipping and dumping.
- Charges for bulky waste collection and the reverse incentive this creates for fly-tipping.
- Green waste charges.
- Recycling rate.
- Street sweeping and the use of a uniform street sweeping schedule.

Environment

- Air pollution and air quality- increased transparency and understanding where the monitoring points are.
- Reducing plastic waste. The Council should lead by example on this.

Community Safety

- ASB, crime and disorder. Examining how well partners work together to tackle these issues, including; Police, Noise Team, ASB Team and HfH.
- Examining the background statistics around youth violence, including mental health services.
- Discrimination against vulnerable communities such as travellers and BAME groups.
- Youth violence and knife crime. The increased use of 'Stop and Search' powers by Police.
- Reducing the criminalisation of children.
- The gangs matrix.
- The relationship between the police and the community. The impact of merging Haringey and Enfield police.

Parks/Leisure

- The Panel undertook a detailed review into the funding and maintenance of parks last year. The Panel noted the need to prevent duplication and suggested that they would like to see an update on the implementation of those recommendations.
- Events in parks.
- Use of Bruce Castle Park for pre-match NFL events at Spurs. It was felt that a balance was needed between developing additional sources of revenue and wider public access.
- How can the Council promote smaller community based events in parks
- Progress made against the previous scrutiny review on cycling.

Cross-cutting themes

- Providing to support to refugees and how this can be done in a joined-up way and the Government's 'Hostile Environment' policy.
- Whether the Council has a hate crime strategy.
- Accessibility of services and ensuring equitable access for vulnerable communities.

Following discussion of the suggested topics for the work programme, the below points were noted:

- a. Officers advised the Panel that the merging of Haringey and Enfield police was due to be implemented in January 2019 and that there would need to be a period for this service to bed in before any review took place.
- b. In reference to concerns raised around the performance of Veolia, officers advised that this covered a wide range of divergent topics and cautioned the Panel to be pick a specific issue/s.
- c. In response to the criminalisation of children, the Cabinet Member advised that tackling this was a priority for the administration and that he was particularly

- concerned that the first interaction of some young people with police was getting younger and younger.
- d. Officers advised that a draft air quality plan was being developed and would come to Cabinet later in the year. It was suggested that the Panel may want to review those plans as part of the wider policy development process.

In light of the Borough Commander coming to its next meeting, the Committee requested that they provide an update to the Panel around an increase in Stop and Search. **(Action: Clerk).**

In response to concerns raised about recent media reports in relation to the YMCA in Hornsey, the Chair requested that officers raise this issue with the Lead Member and Director of Children's Services. **(Action: David Murray).**

The Clerk agreed to feed back to the Committee on when the cycling review was due to come back to the Panel for an update. **(Action: Clerk).**

The Panel was advised that there were two additional panel meetings in the calendar this year and that Chair of OSC, in conjunction with Panel Chairs, had suggested cancelling the October round of panel meetings. In view of the fact that the Borough Commander was due to come to the October meeting, the Panel agreed to cancel its November meeting instead. **(Action: Clerk).**

The Panel agreed that the main areas of focus for Scrutiny Reviews would be:

- a. Crime and Anti-social behaviour – examining the role of the Council as well as key partners.
- b. Developing a plastic-free policy and how the Council could lead by example.

The Panel also agreed that there would be some work undertaken at a future meeting around air quality and reviewing the joint arrangements for police in Haringey and Enfield. The Panel further requested that a report be brought to a future meeting of the Panel around the gangs matrix. **(Action: Clerk).**

RESOLVED

That the Panel put forward the above items for inclusion within the work plan for 2018 - 20 for referral to the Overview and Scrutiny Committee meeting on 2 October.

21. CABINET MEMBER QUESTIONS: CABINET MEMBER FOR COMMUNITIES, SAFETY AND ENGAGEMENT

The Cabinet Member for Communities, Safety and Engagement took questions from the Panel on matters relating to his portfolio. In summary, the following points were noted:

- a. In response to a request for further information on proposals around community consultation, the Cabinet Member clarified that that officers were working on 3 key policy areas in respect of young people; youth violence, refreshing the youth services strategy and work being done by the Chief Executive's office around vulnerable children. The Cabinet Member confirmed that he was looking to develop some level of community consultation in respect of these

- pieces of work but that the exact details of this were still to be agreed. The Cabinet Member suggested that, as part of this, he would like to hold a series of roundtable discussions with key partners, community groups and key service providers. The Committee was advised that officers were progressing work in all three areas and it was anticipated that these would be taken to Cabinet in February.
- b. The Panel requested further details be provided on what the big conversation would be with young people as and when this information was available. **(Action: Cllr Mark Blake).**
 - c. The Committee noted with concern the statistics that showed a 11% rise in homophobic hate crime and requested information on what was being done to combat this. In response, the Cabinet Member acknowledged these concerns and assured the Panel that the Council was committed to working with the community to combat this. The Panel was advised that the Council had worked closely with partners to organise the upcoming Haringey Gay Pride event and that the Cabinet Member would be attending.
 - d. In response to concerns about a rise in homophobic hate crime, officers advised Haringey was below the pan-London trend and that some of the increase could be explained by increased reporting rates. In response to a question about whether there was a London-wide response to this, officers suggested that hate crime was a top priority for the police and that this would likely be covered as part of their hate crime strategy. The Chair suggested that this might be something to raise with the Borough Commander at the Panel's next meeting.
 - e. In response to a query around the Council Tax reduction scheme, the Chair advised that this was a question for the Cabinet Member of Finance.
 - f. The Cabinet Member suggested that the Panel may want to look into clear-up rates for crimes as well as complaints, as part of the future performance reports that it receives.

22. KNIFE CRIME AND MOPAC PERFORMANCE OVERVIEW

The Panel received a presentation from Sandeep Broca which provided a performance update in relation to the dataset covered by Mayor's Office for Policing and Crime. The following arose from the discussion of the presentation:

- a. The Committee were advised that the statistics showed that there was a 6% increase in the total level of crime in Haringey over a 12 month period, up to July 2018. This was against a 4% average rise across London.
- b. In response to a query about the reasons behind the rise in crime, the Panel were advised that burglary had been a big driver behind the increase, as had lower level theft such as shoplifting. The Cabinet Member suggested that the reasons behind the rise of these crimes were difficult to unpick.
- c. The Panel welcomed the 13% reduction in knife crime and enquired the reasons behind this. In response, the Panel was advised that there was significant partnership working undertaken with schools and good links had been built in that regard. The level of reduction of knife crime among young people was around 24%.
- d. The Committee raised significant concerns with the large increase in lethal barrelled firearm discharges in Haringey. Officers advised that this was also a concern for police colleagues. The Panel were informed that a large number

of these were suspected as being gang-related. The Chair suggested that this should be something for the Borough Commander to feedback on at the Panel meeting in October. **(Action: Clerk).**

- e. In response to a request for further information in relation to acid attacks in the borough, officers advised that, when the data was last reviewed, there had been three reported incidents involving noxious substances in the previous 12 months. Reported instances in Haringey were much lower than those of Camden and Hackney.
- f. The Committee raised concerns around the exclusion of young people in schools and whether there were any links to knife crime. The Cabinet Member advised that the Council's Policy team were undertaking a review of all available data on exclusions and it was anticipated this work would be ready in October. The Cabinet Member cautioned that the rate of school exclusions would be exacerbated by further cuts to the schools grant, which would have a disproportionate impact on the pupil referral unit and youth violence.

23. SCRUTINY REVIEW ON FEAR OF CRIME. UPDATE ON IMPLEMENTATION OF RECOMMENDATIONS.

RESOLVED

That the Panel noted the 9 month update on the recommendations of the Scrutiny Review on Fear of Crime.

24. STREET CLEANSING, WASTE AND RECYCLING: CURRENT PERFORMANCE

The Panel noted the report and agreed that a further performance update around street cleansing, waste and recycling would be brought to the Panel in conjunction with an invitation to the Cabinet Member for Environment to attend the meeting. **(Action: Clerk).**

25. NEW ITEMS OF URGENT BUSINESS

None

26. DATES OF FUTURE MEETINGS

- 16th October 2018
- 18th December 2018
- 7th February 2019
- 11th March 2019

CHAIR: Councillor Adam Jogee

Signed by Chair

Date

MINUTES OF THE MEETING OF THE HOUSING AND REGENERATION SCRUTINY PANEL HELD ON MONDAY, 17TH SEPTEMBER, 2018, 6.30 - 10.25 pm

PRESENT:

Councillors: Isidoros Diakides, Ruth Gordon (Chair), Bob Hare, Yvonne Say and Paul Dennison

1. FILMING AT MEETINGS

The Chair referred Members present to agenda Item 1 as shown on the agenda in respect of filming at this meeting, and Members noted the information contained therein’.

2. APOLOGIES FOR ABSENCE

Apologies for absence had been received from Cllr Barnes, Cllr Stone and Cllr Williams. Cllr Dennison was attending the meeting as a substitute for Cllr Barnes.

3. URGENT BUSINESS

None.

4. DECLARATIONS OF INTEREST

None.

5. DEPUTATIONS/PETITIONS/PRESENTATIONS/QUESTIONS

None.

6. MINUTES

With regards to item 8 (Housing-related support for older people) the panel requested further information on:

- the “hub and cluster” model – including a full list of hubs and what services they provide.
- current supply and demand for sheltered housing – including the current rate of vacancies, over/underoccupation and waiting times.

The panel noted that there were two action points outstanding from the meeting in March:

- that details would be provided on the expected completion date for redevelopment works at Larkspur Close.
- that further information would be provided on the provision of kitchens in family sized housing units.

AGREED: That updates on all of the points above would be provided ahead of the next meeting in November 2018.

AGREED: That the minutes of the Housing & Regeneration Scrutiny Panel meeting held on 13th March 2018 be approved as an accurate record.

7. TERMS OF REFERENCE AND MEMBERSHIP

AGREED: That the terms of reference, protocol for Overview and Scrutiny and the policy areas/remits and membership for each Scrutiny Panel for 2018/19 be noted.

8. SERVICE OVERVIEW AND PERFORMANCE UPDATE

The panel was provided with an overview of Housing and Regeneration in Haringey from senior officers beginning with Helen Fisher, Director of Housing, Regeneration and Planning.

This set out the structure of the department with the three main parts of the service represented at the meeting by Dan Hawthorn, Director for Housing & Growth, Emma Williamson, Assistant Director for Planning, and Peter O'Brien, Assistant Director for Area Regeneration. There is also a capital programme team that works on delivering the capital projects.

The main challenges for the borough in terms of securing sustainable development included the lack of shortage of housing supply and affordability and pressure on space for employment activity but there were also opportunities including the Upper Lea Valley Opportunity Area and the Wood Green Opportunity Area.

Dan Hawthorn spoke about housing services in Haringey which has five main sections:

- Strategy & Commissioning (housing policy)
- Housing Supply (driving the supply of new homes, particularly affordable housing)
- Housing Need (tackling homelessness)
- Private Rented Sector (enforcement team and the proposed new licensing scheme)
- Housing Benefit Service

Many aspects of these functions rely on relationships with partners, including developers. In addition there is Homes for Haringey (HfH), the Arms Length Management Organisation (ALMO), which is responsible for managing and maintaining the Council's housing stock and delivering front-line housing management services. Cabinet has previously agreed to extend the ALMO management agreement with HfH until 2026 although there is a review clause in 2021 which would allow the Council to terminate the agreement.

Current issues relating to the Housing team's work that were outlined included:

- That meeting the housing need of the borough's population is increasingly challenging due to a growing population with an insufficient supply of housing, unaffordable house prices/rents and issues with poor quality housing, particularly in the private rented sector.
- The leading reason for households presenting to the Council as homeless is due to eviction from private rented sector housing.
- Haringey has around 3,000 households in temporary accommodation and the Council has a significant challenge in finding a sufficient supply of suitable affordable accommodation for people in this situation and some households with complex needs can find themselves in temporary accommodation for years.
- The New London Plan is setting a very challenging target for the borough of 1,958 new homes per year of which 40% should be affordable according to the Local Plan. Additional funds had been allocated by the Mayor of London to support the building of more affordable homes by Councils and a funding prospectus had recently been published. Haringey would be making an ambitious bid for this, but so would other Boroughs. Dan Hawthorn agreed to circulate a link to the funding prospectus to panel members. **(ACTION: Dan Hawthorn)**
- Strong progress had been made towards Haringey's commitment to reduce carbon emissions by 2020 and to make Haringey zero carbon by 2050, supported by the Carbon Management team and involving work such as retrofitting residential and commercial building and by setting and enforcing more stringent planning requirements. In response to a query from a member of the Panel, Dan Hawthorn agreed to circulate a written update to clarify how carbon emissions associated with new housing developments are taken into account when planning decisions are made. **(ACTION: Dan Hawthorn)**

Peter O'Brien spoke about the Regeneration team which covers a complex area, involving multi-agency partnerships, and aims to invest in communities to make them better places to live and work. The two main areas of focus currently are Tottenham and Wood Green.

The Delivery Plan for Tottenham is updated annually and includes four Priority Areas:

- North Tottenham – including the High Road West programme, the new Tottenham Hotspur stadium development, improvements to White Hart Lane and Northumberland Park rail stations and community engagement in the Northumberland Park area.
- South Tottenham – including the delivery of the Tottenham Hale District Centre Framework, redevelopment in the Seven Sisters area including at Wards Corner and Apex House and transport improvements at Tottenham Hale and Seven Sisters.
- Place – including town centre management activities, a new High Road strategy and improvements to Tottenham Green and Bruce Grove.
- People – including an Estates Regeneration Fund programme with projects to engage with local residents and improve conditions on estates.

In Wood Green, a Business Improvement District had recently been established which will coordinate investment in the area. The Connecting Wood Green scheme, supported by the GLAs Good Growth Fund, will deliver a series of projects in the area to make public realm improvements, including to the main pedestrian routes. Social enterprise projects had also been established including Blue House Yard, Green Rooms and Wood Green Works.

Other key issues to be aware of included the government's move towards Business Rates retention and strict five-year housing targets.

Steve Carr, Assistant Director for Economic Development & Growth gave an overview of the Strategic Property Unit which supports other departments through a range of functions including through leasing, collecting rents, managing the community buildings portfolio and managing site disposals and acquisitions. He also spoke about employment and skills services including the Haringey Adult Learning Service (HALS) based in Wood Green Library and employment support provided by Tottenham Works.

Emma Williamson spoke about the work of the planning team which includes:

- Development management
- Planning policy
- Planning enforcement
- Strategic transport
- Building control and land charges

In 2013 the planning service had been identified as a failing service but following improvements is now one of London's top three performing planning services. The planning service leads on the production of the Local Plan, which sets Haringey's Planning Policies.

Emma Williamson also gave an overview of Haringey's Community Infrastructure Levy (CIL) which began in 2014 and is collected from developers to help pay for infrastructure costs. The CIL can only be spent on infrastructure that is necessary for growth and is included on the Council's 'Regulation 123' list which was adopted in

2017. The list includes items such as facilities for education, health and wellbeing, social and community use, parks and open spaces.

On collaboration with other boroughs, Panel members asked for more information about Central London Forward (CLF). CLF is one of four London sub-regional partnerships and comprises of 12 inner London boroughs which work together on developing skills, jobs and homes in the sub-region. Haringey also works closely with Enfield and Waltham Forest boroughs although they are in a different region. Panel members noted that they had not seen the minutes of these meetings and it was agreed that the minutes of the last two meetings of the CLF would be circulated.

(ACTION: Dominic O'Brien)

On collaboration with developers, Panel members were informed that there are two 'landowner forums', one for the Tottenham area and one for the Wood Green area which provide a space for the Council and developers to share information and support joint working. They are not decision making bodies and are not part of the Council's constitution. Minutes are published for the Tottenham forum but not yet for the Wood Green forum.

Panel members expressed concerns about the public perception of the relationship between the council and developers, noting that there ought to be greater transparency of such forums. Panel members queried a number of aspects of the Tottenham and Wood Green landowner forums including their membership, terms of reference, political oversight and access to information about the issues discussed. The Panel requested that further information on these points be provided to the next meeting of the Panel. **(ACTION: Helen Fisher)**

The Panel also noted the performance indicator dashboards which had been provided for priorities 4 and 5.

9. CABINET MEMBER QUESTIONS - HOUSING & REGENERATION

Cllr Emina Ibrahim, Cabinet Member for Housing and Estate Renewal reported on and responded to questions on the following issues:

- Reducing the need to use temporary accommodation is a priority for the Council. The current use can involve paying expensive rates for poor accommodation and the use of such accommodation for periods of up to 12 weeks can be particularly damaging for children and destructive to their education. The provision of more Council housing would contribute towards this aim although it was recognised that the building of 1,000 new homes, as promised by the manifesto, was not going to end the waiting list by itself. Increasing the supply of temporary accommodation owned by the Council may help to improve matters as this could often provide better living standards than some of the privately-owned temporary accommodation available elsewhere.
- Cllr Ibrahim confirmed that the current Housing Strategy would be reviewed. The development of a new Housing Strategy would take some time and require a period of consultation and this will take place during 2019. In the meantime,

amendments to the existing Housing Strategy will be submitted to Cabinet in November. This will involve changes to Appendices C and D of the strategy which relate to the mix of housing in new developments and the definition of affordability.

- The process of rehousing the residents of the Tangmere block of the Broadwater Farm Estate due to the structural defects that had recently been identified was proceeding quickly. Only seven households were still waiting to be matched to a suitable home. There were some complications, including that the large room sizes in Tangmere block made it difficult for residents to move their existing furniture to otherwise suitable alternative housing with smaller room sizes. Because this evacuation had happened quite rapidly it was important not to put too much pressure on residents to move too quickly while these issues were resolved. Secure tenants and resident leaseholders would receive Home Loss Payments to compensate them for the loss of their home. A decision had been taken not to hold a residents' ballot on the Council's preferred option to demolish the blocks as the fact that this related to a health and safety issue made it an inappropriate issue to hold a ballot on.
- A decision had been taken at Cabinet to create a single homelessness hub which would provide a range of specialist services in order to deal with the multiple and interrelated problems typically faced by people who find themselves to be homeless.
- Performance issues at HfH had been improved with 99% of appointments now on time.

Cllr Charles Adje, Cabinet Member for Strategic Regeneration, outlined the headline areas of his portfolio including regeneration in Tottenham and Wood Green and the approach to employment and skills and the approach to accommodation strategy. Particular priorities included the progress of the High Road West project, determining the future approach to Northumberland Park following the cancellation of the HDV, the future of the High Road in Wood Green and Town Centre management in Tottenham. It would also be necessary to look at options for the Council's accommodation in Wood Green, specifically River Park House, Alexandra House and Wood Green Library as the Council is struggling for space and has maintenance issues.

Due to a lack of time, it was agreed that Cllr Adje should be invited back to the next meeting of the Panel in November for a full Q&A session. It was also agreed that a written question from Cllr Hare regarding data on employment sites should be submitted to Helen Fisher for a response. **(ACTION: Dominic O'Brien/ Helen Fisher)**

10. WORK PROGRAMME UPDATE

The panel noted the process for the development of the work plan, and the positive feedback from the recent "scrutiny café" consultation event.

The panel raised a number of issues that could potentially be included in the work plan:

- the supply of affordable housing in Haringey
- the Tottenham Area Action Plan (AAP)
- the Wards Corner redevelopment
- homelessness caused by eviction from private sector housing
- Section 106 agreements and the Community Infrastructure Levy

The Chair proposed that the panel explore the option of appointed a non-voting co-opted member to the panel with expertise in housing issues and planning policy.
(Action: Cllr Gordon/Dominic O'Brien)

11. NEW ITEMS OF URGENT BUSINESS

None.

12. DATES OF FUTURE MEETINGS

The next meetings of the Housing & Regeneration scrutiny panel are scheduled to take place on:

- 15th November 2018
- 17th December 2018
- 15th January 2019
- 14th February 2019
- 14th March 2019

CHAIR: Councillor Ruth Gordon

Signed by Chair

Date

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Haringey Economic Strategy & Business Relationships

Overview & Scrutiny Committee 19th November

Economic Strategy and Business: Overview

1: Haringey's Economy

- Haringey Businesses
- Jobs
- Current Economic Strategy (2015)

2: Current Delivery of Economic Development

- Economic Regeneration areas – Tottenham/Upper Lea Valley, Wood Green
- Economic Strategy Examples: Bernard Works, South Tottenham, Lea Valley
- Economic Development Projects examples – Fashion Enter, Wayra Tottenham

3. Relationships with Business

- How The Council Relates to Businesses
- Business Rates and business rates relief
- Haringey High Street Traders - examples: Wood Green, Tottenham, Green Lanes
- The Borough Plan 2019-23 – a fresh approach and the Business Pledge

Forward Programme for OSC - discussion

Appendices

Section 1

Haringey's Economy

Haringey Business Profile: Key Statistics

Low number of businesses

Haringey is 24 out of 33 London boroughs for the number of businesses. There were 13,195 enterprises registered in Haringey in 2018, a slight (0.8%) decrease on 2017. Business births in 2016 went up but so did business deaths. However, 42% of enterprises survive 5 years (2011-16) - better than London (40.9%) and good nationally. Haringey's long-term growth in enterprises (48% increase) in the decade since 2009 was greater than London (42%) & Inner London (42%).

Fewer large businesses (by turnover)

Six hundred and sixty-five or 5% of Haringey enterprises had a turnover of £1m+ in 2017 (10% for London) - only four other boroughs have a smaller proportion of large firms. Haringey makes a low contribution to the national economy (Gross Value Added) with £5.9m GVA added – the second lowest of Inner London boroughs after Lewisham and half the London borough average (3%). But this GVA has increased since 2008. 93% of businesses are micro-firms and only 10 are large employers (250+ employees) – many are in the transport sector (Arriva, East Coast Line, GoAhead, Siemens etc).

Professional Sectors dominate

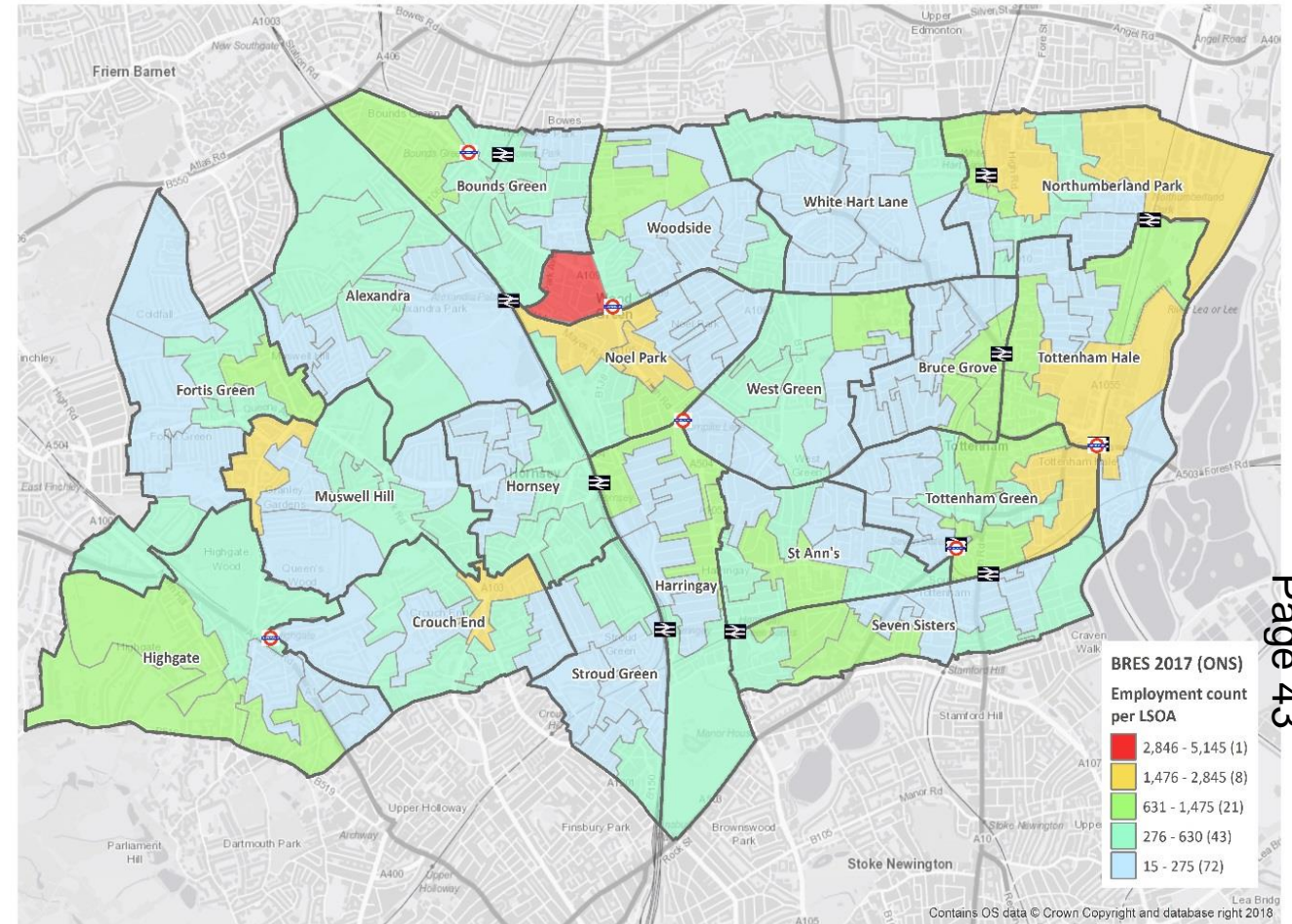
Professional, Scientific & Technical (19% of enterprises) and Information and Communication (13%) together make up nearly a third (32%) of all Haringey industry. However these are not the largest employers – (see later sections).

Jobs in Haringey

Seventy three thousand jobs are located in Haringey, 1% of London's employment.

At 72,600, Haringey has second lowest number of jobs in London and less than half the London average of 160,000. But total jobs have grown, with Haringey now having 10,700 (17%) more jobs than in 2009 (Inner London: 25%).

A third of employment growth (33%) has been in part-time jobs, which rose by 3,500 (17%) since 2009, similarly full-time employment also rose by 17% (6,500). Part-time employment has increased significantly less in Haringey since 2009 than it has in Inner London.



Over two thirds (67%) of jobs are in the east of the borough Wood Green (15%), Lea Valley (11%) and High Road Tottenham (9%). Crouch End and Muswell Hill town centres in the west comprise 3% of all Haringey jobs

Jobs by Economic Sector

Health and Retail are the two joint largest sectors by employment in Haringey, each accounting for 12% of employment (9,000 jobs each), followed by Education comprising 11% (8,000).

Several sectors have grown: Haringey's strong employment growth was concentrated in four of the 18 big Industrial Groups accounting for two-thirds of the jobs growth (67% +7,000 jobs) between 2009 – 2017.

- Arts, entertainment, recreation & other services (+2,000; 19% of growth)
- Professional, scientific & technical (+1,500; 14%) and Accommodation & food services (+1,500; 14%)
- There were declines in public administration (-10%) and business support (-5%).

Top 10 Major Haringey Companies (by employment size):

Arriva (Philip Lane and Wood Green Depots), Go-Ahead Bus Co/London General Transport Services (Northumberland Park), THFC (Tottenham), Sainsbury's (Williams Rd N4), Veolia (Nat Rd Depot), MBA Group communications/target mail company (Garmen Rd N17), East Coast Mainline (Bounds Green), Morrison's (Wood Green), Turnaround Publishing (Wood Green), Electoral Reform Society (Wood Green), Fashion Enter (Crusader Estate, Green Lanes), Siemens (Train washing/engineering Hornsey). The largest public sector employers are LBH (including schools) and the NHS. Other notable firms include: Kashket (uniform supplier to the Royal Family), Metalcraft (made the railings for no 10 Downing St), Albion Knits, Fashion Enter (the UK's leading clothing training body), Beavertown Brewery, Gina Shoes, Bouncepad.

Economic Issues: Residents' survey findings

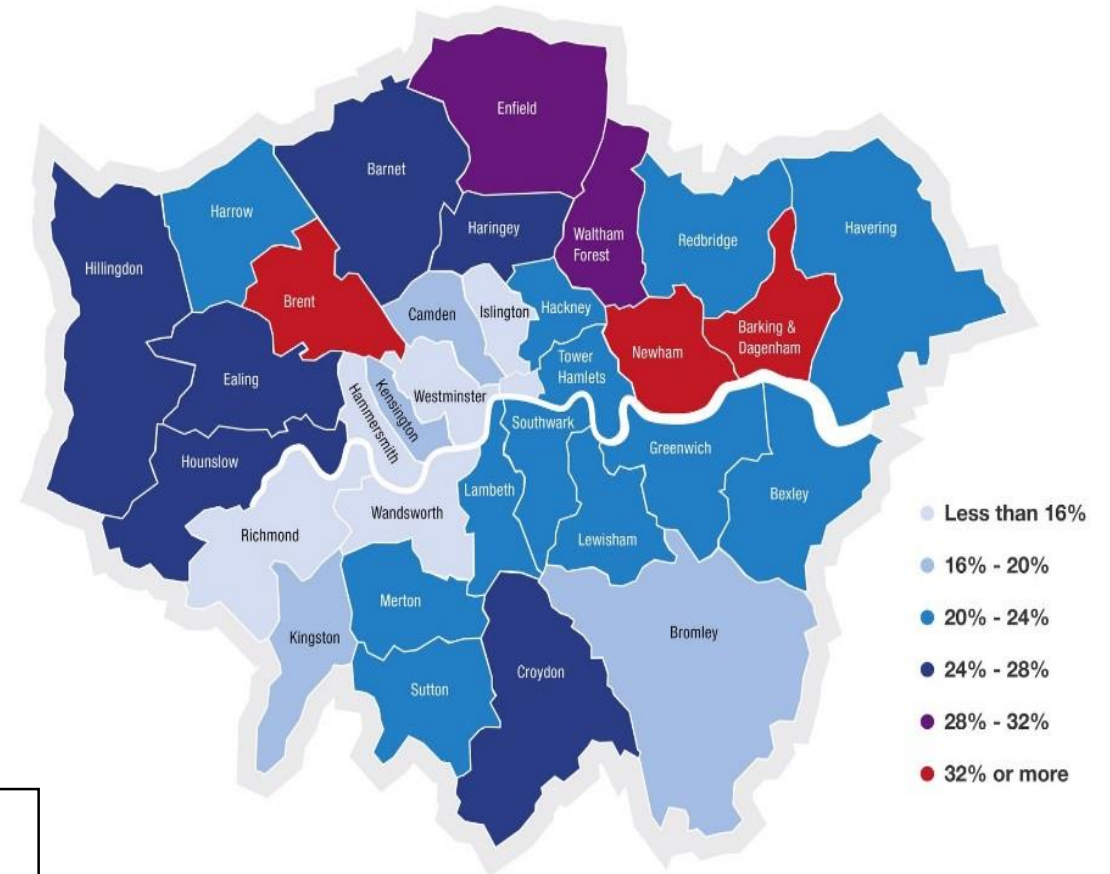
In-work poverty: 17% of residents say their household income (including benefits) is below £15,000

Wages: One in five residents (19%) say that at least one member of their household who works, earns less than the London Living wage. This proportion increases amongst: those living in South Tottenham (34%) and those aged 18 to 24 (33%) and 25 to 34 (23%)

Wages: Residents of mixed (28%), white-other (27%) or black (25%) ethnicity are most likely to say that someone in their household doesn't earn the LLW.

Multiple barriers to work: Childcare costs are 31% of average (median) household incomes in Northumberland Park.

% of residents low paid (Sutton Trust)



Economic Issues

Economic development opportunities

- **Haringey's population** is set to grow to 300,000 to 2025 (10.9%), so the borough needs access to jobs & housing
- **Strategic Infrastructure:** The upgrade of the Piccadilly Line, improved stations at Tottenham Hale and Northumberland Park and the prospect of Crossrail 2 - should all benefit Haringey and its residents.
- **Investment:** the Mayor of London's recent funding announcements on council built housing and Good Growth Funding allocations for economic regeneration demonstrate confidence in Haringey's agenda and delivery.
- **Upper Lee Valley:** the status which the Upper Lea Valley has in the Mayor's London Plan makes it a major employment area for London + Haringey's major jobs generator
- **Development in Tottenham and Wood Green** has started to create clusters of new businesses. Tottenham Hotspur Football Club stadium will have a major economic presence. Property and business rates and costs in Haringey are now competitive with former growth hot spots such as Clerkenwell and some tech/cultural firms are relocating to Haringey (Wood Green) and Tottenham.

Challenges

- **93% of firms are micro-enterprises** with less than 10 employees – no more than 1% employ 5+ people.
- **Housing and employment are competing** for space and much employment property is old and low density
- **The crisis in retailing** is already having a major impact on Haringey's high streets. Many major chains are moving out and footfall is declining.

Section 2
Current Delivery
Economic Development &
Economic Regeneration

Existing Economic Strategy

Haringey Economic & Growth Strategy (2015)

- supporting existing firms with the potential to expand and generate new jobs and growth
- business inward investment - promoting Haringey and attracting new companies and jobs into the borough, particularly into Tottenham and Wood Green
- supporting new business start-up and entrepreneurship
- supporting key sectors and attracting growth sectors
- Providing the infrastructure and environment that supports investment by businesses and in jobs

Note: A new Cabinet Report and Council Decision would be needed in order to replace the existing policy on economic development and growth. The Borough Plan on its own does not supersede the existing strategy.

Economic Regeneration: Wood Green

Wood Green Works (WGW), Cumberland Rd: flexible and affordable workspaces, co-working, training rooms and creative spaces aimed at entrepreneurs, start-up businesses. Based at 40 Cumberland Rd N22. WGW workspace is run by the business support organisation, NWES on a concession contract to LB Haringey.

Blue House Yard (BHY), River Park Rd: provision of a range of affordable workspace comprising 8 studios, 9 work/retail sheds and 3 maker (small scale manufacturing) spaces to enable 20 creative businesses to be set up. BHY is based formerly Station Road Car Park and Tulip House sites, Wood Green N22.

1. Opportunities on your Doorstep

- Build a bigger Metropolitan Town Centre with more employment space, delivering 4,000 new jobs
- Maximise opportunities for local residents through education, training, skills and employment
- Support a business destination with the infrastructure in place for existing businesses to grow and to attract new businesses

2. Sustainable Urban Living


- Deliver 6,400 new homes for existing and new residents to rent and buy in high quality, characterful neighbourhoods
- Invest in social and community infrastructure, including parks and a new library
- Design a healthy and accessible town centre with welcoming spaces where people enjoy spending time

3. Revitalise the Town Centre

- Secure investment in a well-connected, destination which draws people from Haringey and beyond
- Celebrate, protect and build on Wood Green's diversity and heritage
- Make Wood Green a destination of choice, with a strong cultural offer both day and night

Economic Regeneration: Tottenham

Economic Regeneration is one major mechanism through which the Council can use its planning, property, funding and partnership working to improve the local economy and create jobs and benefits.



In **Tottenham**, our Strategic Regeneration Framework (SRF) set out a future Vision for Tottenham, with the aim that by the age of twenty, a child born in Tottenham will have a quality of life and access to the same level of opportunity that is at least equal to the best in London. To achieve this the SRF sets out seven 'Strategies for Success':

- World-class education and training
- Improved access to jobs and business opportunities
- A different kind of housing market
- A fully connected community with even better transport links
- A strong and healthy community
- Great places
- The right investment and high quality development

Building on this, we set out a detailed **Delivery Plan**, which is updated annually. Our delivery is structured under four Priority Areas:

- North Tottenham/High Road West
- Tottenham Hale
- Place
- People

Tottenham Economic Regeneration: support to businesses

Opportunity Investment Fund

- OIF is a £3.67m business loan fund jointly funded by Haringey Council and the Mayor of London
- To date, the OIF has: supported 19 small businesses to grow or relocate in Tottenham to date (ranging from clothing manufacturers, a commercial container village, restaurants, craft breweries, workspace providers and leisure uses like a bouldering centre and roller disco) loaning £2.6M.
- This has resulted in 120 new jobs for the area (and a further 150 expected during the loan period)
145,000 sq.ft. commercial space created or improved, 13 vacant commercial spaces brought back into use and 136 individual workspace units created

Tottenham Traders Partnership (TTP) by hosting and administrating their meetings and resolving any issues members have with the council. LBH Tottenham Town Centre Manager (TCM) works closely with their executive, ensuring participation in consultations such as the High Road Strategy and Bruce Grove.

Productive Valley Investment Fund: LBH recently co-ordinated a successful grant bid in partnership with Enfield and Waltham Forest - to create a loan fund that would focus on the Upper Lee Valley industrial areas to promote growth and business retention, modelled on the OIF

Bruce Grove, in Tottenham – new project to support economic activity around the former CAB building

Economic Levers - Council Assets: Case Study

- Bernard Works scheme, Seven Sisters - Council land and adjoining **land owner collaboration**
- Strong Council levers to **ensure high quality workspace** over a long period of time through planning and joint venture with the private partner
- **25,000 sqft** of high quality work space
- 40 businesses and 225 jobs to be created
- 12 of the residential units tethered to workspace
- **Affordable** workspace for **50 years**
- Workspace Rents **25% below market average**

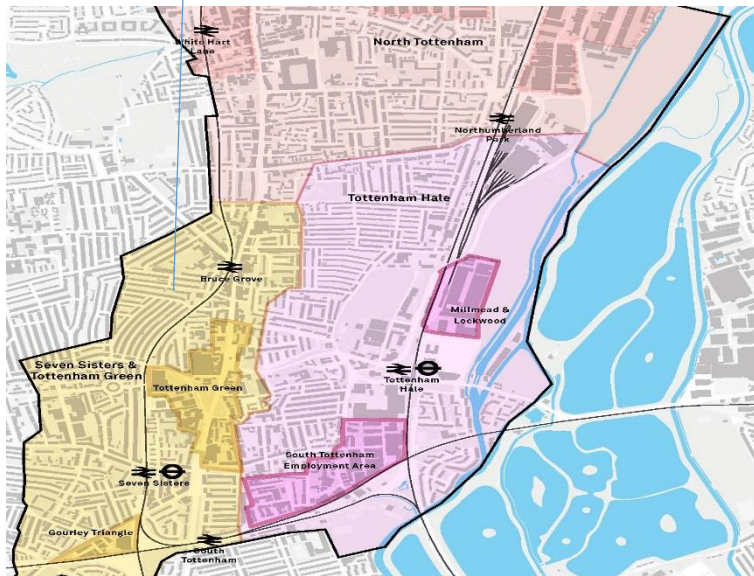


Intensifying Haringey's Industrial Estates: South Tottenham Employment Area

using London SIP (pooled business rates) and GLA funds/Council Land

South Tottenham Employment Area

- Local Employment Area
- Tottenham's largest creative cluster
- Retro-fitting of warehouses



Haringey Economic Strategy: Upper Lee Valley

- One of London's **largest economic hubs**
- Covers parts of Tottenham, Enfield and Waltham Forest
- 400 hectares of **industrial land** – **some major Council land ownership**
- Provides:
 - 40,000 **jobs** (often **local** with **career progression** opportunities)
 - 2,078 businesses (food, engineering dominate)
 - 3,500,000 sqm of employment space – albeit low density
- Potential **cross-rail 2** stations
- Resulting in further **residential** and **development** pressure on employment land
- Despite its scale, the Valley **remains an under-utilised asset** – low density employment, old premises and poorly serviced industrial estates, some of which are in Council ownership



Illustration Source: Architecture00

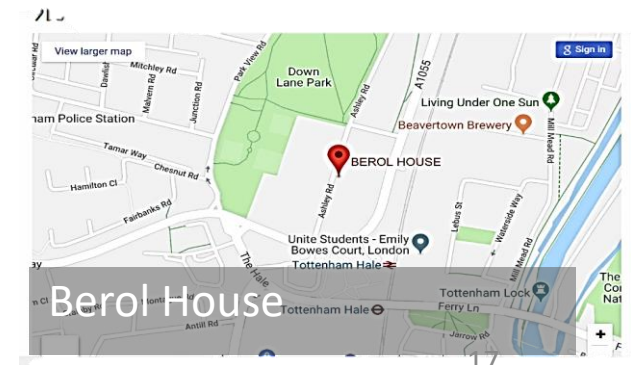
Economic Development Project Example: Wayra Tottenham



A new partnership between Haringey Council & Wayra UK Ltd - part of Telefonica telecommunications - to form an accelerator business hub – an incubator for local digital start-up companies.

Wayra Tottenham Targets:

- 60 businesses supported/mentored/coached
- 288 jobs to be created
- £716k value of market service
- £1.69m mkt value of outputs
- £7m of investment raised by new businesses in 3 years
- Launch: early 2019



Economic Development: Example of Council Projects

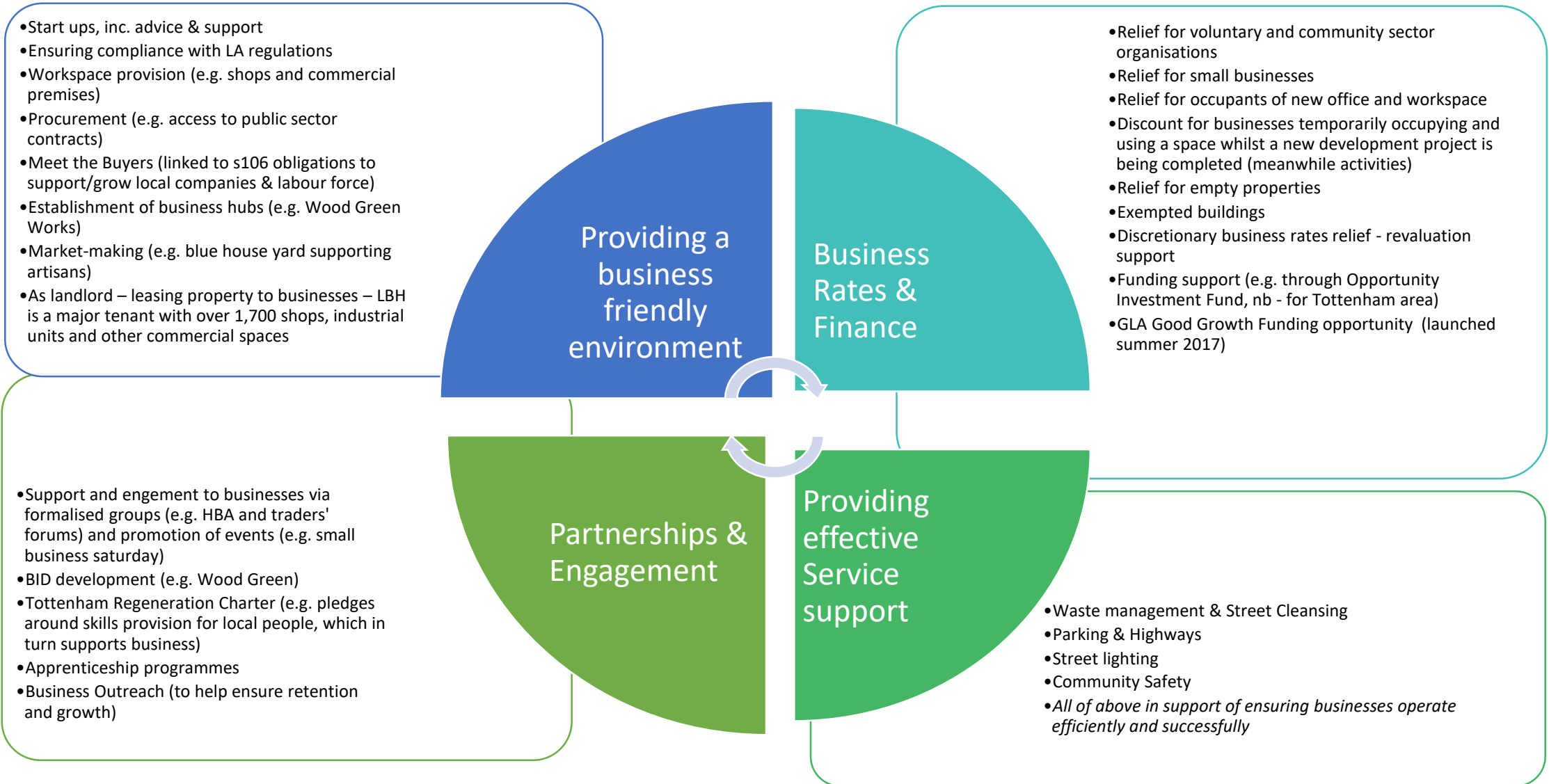
- **Fashion-Enter/Tailoring Academy Green Lanes:** We are supporting growth of this major training centre at Crusader Estate at Seven Sisters – to become the UK’s largest training and apprenticeship provider to the fashion sector ranging from Savile Row tailors, Marks & Spencer and Asos. LB Haringey used GLA grant to achieve this.
- **Haringey Entrepreneurship:** University of Westminster entrepreneurship pilot mentoring course supported by the journalist Anthony Charles. The Trampery at 639 Tottenham High Rd enterprise centre and Wood Green Works in Wood Green workspace centre, and British Library Intellectual Property Hub business hub project in Haringey Libraries soon.
- **Ultrafast Broadband:** In negotiation with major broadband infrastructure providers and TfL to bring ultrafast (dark fibre) broadband to Haringey residents and businesses. Also working to enable Haringey to become 5G mobile ready.
- **Engagement with strategic companies :**Engaging with Haringey’s large and medium–size companies (including those on industrial estates) to develop relationship with key companies to identify and support their expansion needs
- **Business inward investment : Developing and promoting Haringey’s inward investment offer and** working with London & Partners, Department of International Trade and other regional agencies to attract larger companies into Haringey
- **Haringey’s Role in London:** Haringey is a member of **Central London Forward** collaborating with other central boroughs on job and training projects, lobbying, economic development etc. Also host authority for **London Stanstead Cambridge Corridor Partnership** with other local authorities and business in the ‘UK’s Innovation Corridor’. Working closely with the **Mayor of London’s teams** and the **London Economic Action Partnership (LEAP)**.



Section 3

Relationships with Businesses

How the Council connects with businesses



Traders/Business Groups: Examples (see annex)

Haringey Business Alliance (umbrella body)

Wood Green Business Improvement District (BID) – chaired by Harry Rashid (McDonalds)

- Created in July 2018, following a “yes” vote by business- to pay additional business rate levy to improve the shopping area.
- Main focus: improving the image & promotion of WG as a retail destination; crime reduction initiatives
- Businesses with a rateable value of £12,001+ pay 1.25% of their annual rates to fund projects
- Generates circa £385,000 income through its levy collection. The Council’s annual BID levy contribution is £35,000.

Turnpike Lane Traders Association – Chaired by Sol Ali

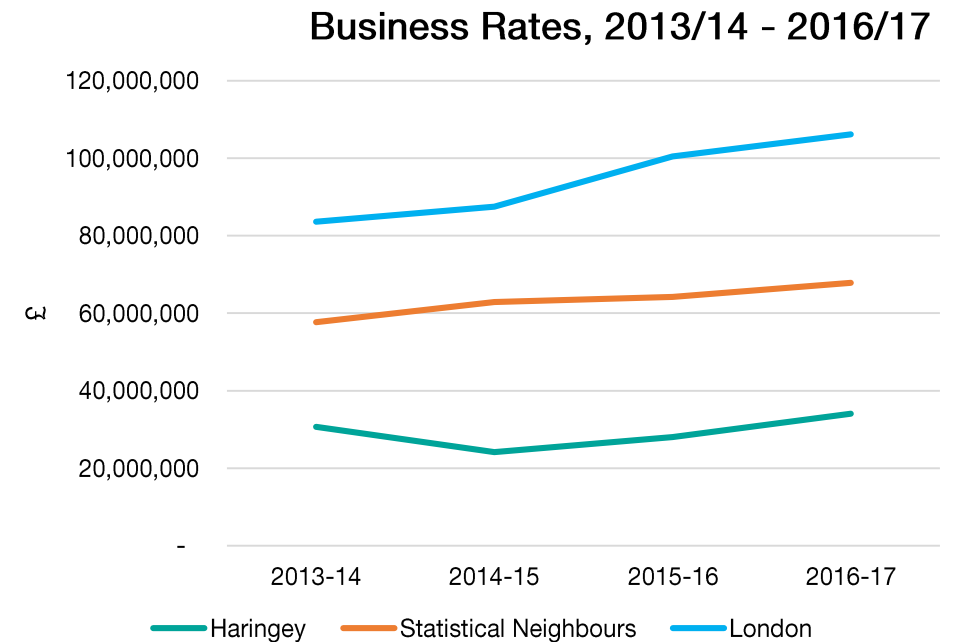
- Set up in December 2017 to address the poor physical state of the area, parking and congestion, poor state of the roads as well as crime and antisocial behaviour in the area
- In August 2018, Haringey Members set up the **Turnpike Lane Joint Strategy Group (TPLJSG)** to agree and oversee the delivery of a Turnpike Lane Action Plan
- TPJSP is comprised of a number of stakeholders including members of the TPL Traders Association, local residents, Council officers, Met police officers and is chaired jointly by Cllrs Sarah James and Cllr Khaled Moyeed.

Green Lane Traders Association (GLTA) – Chaired by Rob Chao

- Established in 1988, 220 businesses, to address the escalating antisocial behaviour, rampant criminal activities
- Deals with range of business related issues including street cleaning and waste collection; planning and licensing; parking and transport; crime and safety; Christmas and major street events and the maintenance of street furniture etc
- Worked with LBH to secure £2.2m GLA funding for shop front and public realm improvements; hosting public events and delivering business support initiatives

Business rates

- **NNDR, national non domestic rates**, is a central government tax collected from local businesses by the Council. The Government introduced a Finance Bill in 2017 to devolve 100% of business rates to local government but Brexit has stopped its progress. Full retention of business rates will coincide with a resetting of local government baselines in 2020/21. Councils in future will no longer receive Revenue Support Grant, the main grant distributed to English local authorities by the government.
- **Strategic Investment Pot:** In the interim all 33 London local authorities and the Greater London Authority are collaborating on the 'pooling' of business rates uplift. Councils can bid for funding from this pool. Haringey has been successful with the Lea Valley project.
- **Business rates income will account for a very significant proportion of the council's expected revenue.** However it will also enable the council to retain a greater proportion of the growth in Haringey's business rates revenue in the future.
- **The devolution of business rates changes the relationship between businesses and the Council.** A strong business rates base is important for the Council's finances and business will expect to have a greater say in how rates are spent locally.



LBH Discretionary Business Rates Relief (DBRR) Policy

There are six main DBRR. Businesses and organisations can apply for business rate relief/reduction

- **Exempted buildings Relief:** Certain properties are fully exempt from business rates: buildings used for training or welfare of disabled people; buildings registered for public religious worship or church halls.
- **Relief for voluntary and community organisations (VCOs):** LBH currently provides additional 20% relief on-top of the 80% statutory relief for VCOs – which means that VCOs can receive up to 100% business rate relief
- **Small Business Rate Relief (SBRF):** This relief can be given to small businesses if their business space/premises has a rateable value of less than £12,000.
- **Relief for occupants of new B1 offices and workspace** – aimed at attracting new companies and jobs into the borough. Businesses occupying newly created office/workspace, receive 30% relief on application and assessment of forecast economic impact
- **Meanwhile or Temporary BRR:** This is a relief for businesses/organisations temporarily occupying and using premises/space awaiting development. Relief is between 30 and 50% depending on the forecast economic development and regeneration impact of the scheme
- **Relief for empty properties:** Relief for buildings which have been empty for 3 months

Strengthening our relationship with businesses

- **Customer Focus:** Being responsive to every day business enquiries; making places ‘clean and safe’; improving the public realm; dealing with operational issues such as parking; make processes easier, such as planning. A better business web site – single point of contact and customer handling in the Service Centre. The Borough Plan ‘**Haringey Business Pledge**’.
- **Being seen as ‘open for business’:** making businesses feel valued in Haringey and make it easier to do business, both with the Council and in the borough. The Council has levers to do this through improving procurement, regulation, and strengthening our advice offer for business.
- **Attracting different and larger economic activities into Haringey** – public and private sector – to increase the economic base and the business rates base on which Haringey depends
- **Celebrating Haringey’s business community:** Significant support for Haringey Business Awards to promote success and the borough as ‘business- friendly’; holding up our business leaders as role models.

Haringey Global Entrepreneurship Week:
12-19 November: start-up business focus and networking events.

Small Business Saturday 1st December: parking suspensions, promotions, retail focussed event

Haringey Draft Borough Plan 2019-23: A Fresh Approach

Extracts from Economy Section: stronger businesses, providing better jobs

- A diverse and dynamic business community
- Community Wealth building will be the center of our approach - we want to build the strength, depth and wealth of our local economy – maximizing the Council’s purchasing and other powers
- We will take steps to encourage the public sector to work together to spend in a unified way to use our spending power to support the local economy and build up local capacity
- A new procurement strategy which will place greater emphasis on procuring goods and services locally. Every public pound spent must provide maximum public benefit
- Every Haringey resident needs an income which supports them and their family
- Haringey residents to have the chance to get a stable job on decent pay – supporting people to overcome barriers to jobs and decent pay
- We recognize the potential across the borough eg the Upper Lee Valley
- We will support our residents who want to become entrepreneurs
- Working with local business groups to identify additional SME support is required
- Independent businesses bring life to our town centres and give our communities unique character and attract in visitors
- Haringey Business Pledge – responding to businesses and businesses better engaged with the Council

Appendices

Annex 1: Mapping of Haringey business support October 2018

Provider/Scheme	Geographic/target area	Provision
639 Enterprise Centre Operated by Trampery (previously LYST) Currently in transition	Tottenham Young people http://www.639centre.com/	<ul style="list-style-type: none"> • Further development of enterprise support for Tottenham following successful Good Growth Fund bid • 35 units for businesses to rent, as well as a board room, cafe, hot-desking facilities and a space for community • business start-up advice • mentoring • Annual (Nov) GEW hosts and participants
Wood Green Works (NWES) GLA/Haringey - funded	Wood Green Office-based businesses https://www.nwes.org.uk/workspace/spaces/wood-green-workspace-haringey/	<ul style="list-style-type: none"> • Flexible and affordable Co-working space • Easy in/easy out rentable offices • Free 1 to 1 business advice and counselling • Business seminars and workshops • Access to finance (start-up loans) • Women in technology (Deutsche Bank supported)
Blue House Yard GLA/Haringey - funded	Wood Green Start up and newly formed companies https://www.bluehouseyard.com/	<ul style="list-style-type: none"> • Affordable studio workspace to rent including “beach huts” • Outdoor events space • Double decker bus café
Haringey Opportunity Investment Fund GLA/Haringey - funded	Tottenham wards Existing growth companies https://tottenham.london/OIF	<ul style="list-style-type: none"> • Loans to existing and growth companies for premises improvement and purchase of equipment
Anthony Charles (Co-Founder of Choices Local Magazine)	Borough wide Ad hoc one-to-one counselling for new or aspiring start-ups.	<ul style="list-style-type: none"> • Free business advice and counselling for start-ups every Wednesday afternoon in Wood Green library Business Lounge. https://www.eventbrite.co.uk/e/be-less-stressed-less-frustrated-more-productive-when-dealing-with-people-tickets-48352075359
British Library project (January 2019 start)	Borough wide but principally Tottenham and Wood Green Start-ups intellectual property	<ul style="list-style-type: none"> • Currently setting up, following approval of British Library. • Events to be run from Tottenham and Wood Green libraries • Satellite provision of British Library I P Centre based at King’s Cross
Wayra Tottenham (January 2019 start)	Tottenham Start-up digital companies	<ul style="list-style-type: none"> • Currently acquiring premises in Tottenham Hale to create business acceleration hub to be run by Wayra.
Haringey Entrepreneurship Programme	Borough wide Existing micro, start-ups	<ul style="list-style-type: none"> • First phase pilot programme successfully delivered (January to June 2018) by University of Westminster Business School funded by GLA.
Haringey Council	Borough wide	<ul style="list-style-type: none"> • Small Business Saturday (free parking borough wide) • Business Lounge at Wood Green Central library • Provision of industrial and commercial space – Council as landlord • Liaison with business/traders for a • Regulatory services (licencing/rates etc)

Annex 1: Business Groups in Haringey

Forum	Chair/representatives	Contact	Comments /Observations
Haringey Business Alliance (represents all the retail trader groups in the borough) – main body coordinating across Haringey	Roger Ward - Chair	07952 941639 mhtg@haringeytraders.com	HBA represents High St groups business (rather than all businesses) across the borough. Not formally constituted. Policy lead on liaison (and business consultation). Representatives have regular meetings with the council's leadership.
<u>Ceased - for info only:</u> Alexandra Park Road Traders Association	Claire Beauchamp-Ward	114 Alexandra Park Road London N10 2AH/ 31 Fortis Green Road London N10 3HP clairebw@prickettandellis.com	Claire created this Association and was its main driving force. It was not continued once she moved on.
Crouch End Project	Christopher Freeman	Web: www.thecrouchendproject.co.uk/	Awaiting further information from Clare Richmond-founder of the project. No liaison with Council.
Finsbury Tri-Borough	Chair: Cllr Asima Shaikh (Islington's Executive Member for Economic Development)	C/o Patrice Buddington Tel: 0207 527 7674 patrice.buddington@islington.gov.uk	Finsbury Town Centre Management Group comprises of all the major stakeholders in Finsbury Town, including developers, TfL, business groups, statutory and community representatives. Issues affecting businesses such as park activities, policing, parking, rough sleepers, road works are dealt with here. Meetings are convened and chaired by Islington Council.

Annex 2: Business Groups in Haringey continued

Hornsey Traders Association (Dormant)	Lisa Hyde	0208 341 9099 hydelisa@hotmail.com	Annual music event held in July under the auspices of the traders group. Traders group is ad-hoc, because a lot of new inflow of businesses. (Only 3 long-standing traders left). New Sainsbury and housing developments has brought in new inflow of people and this has had a big impact. "Community" has most likely gone online. Ward Members in 2017 sought to create a traders group. However, following a face-to-face survey in summer of 2017 by Economic Development, there wasn't sufficient interest from the businesses in forming an association, and the issues identified were subsequently tackled by our parking and planning enforcement services etc.
Haringey Green Lanes Traders Association	Rob Chao, Rob & Shef c/o 523 Green Lanes, Haringay, London N4 1AN	020 8348 0870 07810 308867 e: rob@haringay4shops.com w: www.haringay4shops.com w: www.haringayfoodfestival.com twitter: @haringay4shops	This is by far the longest, self-sustaining and successful traders group. Meet regularly and organise events including promotion/marketing for Small Business Saturday and Christmas. Good liaison with ED officers but no direct involvement as Council does not directly fund. Attend meetings with the council's leadership as representative of HBA.
Muswell Hill	Roger Ward Marcelo Monaco	07952 941639 mhtg@haringeytraders.com	See Haringey Business Alliance
Myddleton Road	Not known	www.myddletonroadmarket.co.uk/	The first Myddleton Road Market took place in June 2013. The first 3 markets were on a trial basis and were funded by the council, after this point the market became self-sufficient. In late 2016 Middleton Rd won the High Street award. Events are held monthly and are featured on their excellent website.

Annex 2: Business Groups in Haringey continued

Seven Sisters Traders Market Steering Group (in the offing)	Grainger PLC (housing developers)	- Contact though Tottenham Regen Team	<u>Status:</u> in the offing 2019 Tottenham Regeneration Team have plans for a local West Green Road/Seven Sisters business forum in early 2019 as part of the High Road Strategy work.
Tottenham Traders Partnership	Alex Sevinc Filey Properties	07836 788 011 Alex@fileyproperties.com	<u>Status:</u> active Tottenham Town Centre Manager administers and hosts the quarterly meetings. Tottenham Regen lead.
Turnpike Lane Traders Association	Sol Ali 72A Turnpike Lane, London, N8 OPR	07957 380 334 sol_ali@hotmail.com	<u>Status:</u> active TPL Traders Association was established in December 2017. Since then Local ward Councillors have set up ' TPL Strategy Working Group' comprised of local ward members, Council officers, members of TPL Traders Association, the Police, residents representatives and other stakeholders)Wood Green regeneration officer lead.
Wood Green Business Forum	Christine Patterson, Metrobank	07805 072565 Christine.Patterson@metrobank.plc.uk	<u>Status:</u> active With the formation of the Wood Green BID, the Forum is seeking to redefine its terms of reference and widen its focus to include businesses in the wider Wood Green area. Forum meetings attended by Council officers.
Wood Green BID	Harry Rashid - Chair MacDonald's 97 - 101 High Road Wood Green N22 6BB	07736793430 Harry.Rashid@uk.mcd.com	<u>Status:</u> active Wood Green Business Improvement District was launched in July 2018. Funded by business rates levy (to which the council contributes as a result of having premises in the designated district area). BID has its own manager to liaise and work with the council's services. Cllr Adje has been nominated to join the BID's Board .

Report for: Overview & Scrutiny Committee 19 November 2018

Item number: 9

Title: 2019/20 Budget Scrutiny Timetable

Report authorised by: Jon Warlow, Director of Finance

Lead Officer: Oladapo Shonola – Lead Officer – Budget & MTFS Programme

1. Describe the issue under consideration

1.1. This report sets out the timetable for review and agreement of budget/MTFS (2019/20 – 2023/24) proposals by the Overview & Scrutiny Committee, Cabinet and Full Council.

2. Cabinet Member Introduction

2.1. The 2019/20 budget setting timetable is attached at appendix 1 of this report. It sets out the key dates when budget proposals will be presented to the Overview & Scrutiny Committee as well as the 5 scrutiny panels that are tasked with reviewing/scrutinising budget proposals and making recommendations to the Executive/Council accordingly.

3. Recommendations

3.1. That the Committee note the timetable for scrutiny of budget/MTFS (2019/20 – 2023/24) proposals.

4. Reason for decision

4.1. Details of budget scrutiny for 2019/20 is set out at the request of the Overview and Scrutiny Committee.

5. Alternative options considered

5.1. The information is provided at the request of the Overview & Scrutiny Committee so there are no alternative options.

6. Background Information

- 6.1. As part of the process of setting the Council's budget in 2019/20, officers are working up budget proposals to be presented to the Executive for review and approval prior to Full Council agreeing the budget on 25th February 2019.
- 6.2. The process for setting the budget is set out in a detailed budget timetable. Part of that process requires that the Overview & Scrutiny Committee, in its capacity as the body designated in the Constitution to review and scrutinise Executive and Council decisions, has an opportunity, following scrutiny of budget proposals, to make recommendations to the Executive/Council in relation to budget proposals and the impact of such proposals on the proper functioning of the Council and provision of services to residents.

7. Contribution to strategic outcomes

- 7.1. Adherence to strong and effective financial management will enable the Council to deliver all of its stated objectives and priorities.

8. Statutory Officers comments (Chief Finance Officer (including procurement), Assistant Director of Corporate Governance, Equalities)

Chief Finance Officers Comments

- 8.1. This is a report of the Chief Finance Officer and there are no financial implications arising from this report.

Assistant Director of Corporate Governance

- 8.2. The Assistant Director of Corporate Governance has been consulted on this report and there are no legal implications arising from this report.

Equalities

- 8.3. There are no equality considerations arising from this report.

9. Use of Appendices

Appendix 1 – Budget Scrutiny Timetable

10. Local Government (Access to Information) Act 1985

- 10.1. No background papers were used in the preparation of this report.

Date of Meeting / Actions	Meeting Type	Key Actions/Reporting Activity
11-Dec-18	Cabinet	Cabinet meeting to consider Budget 2019/20 and MTFS 2023/24 Capital Strategy Refresh 10 year Fees and Charges Report Budget consultation commences Final CTRS report
13-Dec-18	Adult & Health Scrutiny Panel	Scrutiny of Priority 2 budget proposals.
17-Dec-18	Housing & Regeneration Scrutiny Panel	Scrutiny of Priority 4 and Priority 5 budget proposals.
18-Dec-18	Children & Young People Scrutiny Panel	Scrutiny of Priority 1 budget proposals.
18-Dec-18	Environment & Community Safety Scrutiny Panel	Scrutiny of Priority 3 budget proposals
14-Jan-19	Overview & Scrutiny	Scrutiny of Priority X budget proposals
30-Jan-19	Overview and Scrutiny	Final Budget Scrutiny Report including recommendations approved by OSC and formally referred to Cabinet.
13-Feb-19	Cabinet	To agree proposed budget package including: 2019/20 Budget/MTFS to 2024/25 (including any new savings, Council tax for 2019/20, DSG budget, HRA budget, HRA rent and service charge increases, Capital Programme.
25-Feb-19	Full Council	To receive and consider the Cabinet's budget package for 2019/20 to 2023/24 as presented to Cabinet. To pass 2019/20 budget resolution and including council tax resolution

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Report for: **Overview and Scrutiny Committee:** 19 November 2018

Title: Corporate Plan 2015-18 Priority performance update on Building a Stronger Haringey Together

Report authorised by : Charlotte Pomery, Assistant Director, Commissioning

Lead Officer: Margaret Gallagher, Performance & Business Intelligence Manager
margaret.gallagher@haringey.gov.uk

Ward(s) affected: All

Report for Key/

Non Key Decision: Non key

1. Background

- 1.1. When the Corporate Plan was first established, the Council introduced an approach to performance management, which allows residents and others to easily track the Council's performance against five core areas of the Corporate Plan and hold it to account.
- 1.2. This report covers the eleventh update and publication of priority dashboards; the original launch was in October 2015. The report was written to inform the Overview and Scrutiny Committee of performance against the outcomes and strategic priorities in the Corporate Plan 2015-18. Updates reflect the latest data available as at September 2018. It provides an overview of key performance trends and an assessment of progress against targets and objectives on an exception basis.
- 1.3. The Priority Dashboards and trajectories illustrate progress towards our goals in Building a Stronger Haringey Together and report performance in an outcome-focused and transparent way.
- 1.4. The Overview and Scrutiny Committee and Panels use the updates as part of their role in scrutinising and supporting performance improvement and systems are in place to ensure that this evidence base is used to inform the Overview and Scrutiny work programme. Scrutiny Panels have an opportunity to review performance using the latest data as published in the Priority dashboards.
- 1.5. Scrutiny Panel Chairs are briefed on a quarterly basis on emerging performance trends and supported to use this information in the work of individual Panels. Looking at the data in near real time enables Members to use information to drive discussions about performance. It further enables Members to explore solutions, through partnership working, to areas of challenge informed by insight and understanding of need from the resident's perspective.
- 1.6. The timely publication of the priority dashboards on the Council's website has created greater transparency about the Council's performance, enabling

accountability directly to residents. This is one way we are working with communities to make the borough an even better place to live.

- 1.7. The Borough Plan, currently out for consultation, aims to move from a Corporate Plan for the organisation, to a plan for the whole Borough which is co-owned by partners. While progress has been made in developing the Borough Plan in partnership, there is still some work to do before it reflects wider partner priorities and is truly owned by partners.
- 1.8. Over the next 2-3 months, we will be working to deepen partner engagement and representation within the Borough Plan document, as far as we are able. More importantly, we also need to consider what actions we can take, with our partners, over the Borough Plan period, to strengthen partnership working and move closer to a whole systems approach.
- 1.9. As part of the new Borough Plan, we are developing a whole systems performance framework that will track progress against the objectives and targets set out in the delivery plans. Workshops in November 2018 will bring together senior officers for each Priority area to consider what partners together are seeking to achieve in line with the stated objectives, to ensure these can be delivered within the available resources and to cover a spread of activity over the four years of the plan supporting MTFS delivery.
- 1.10. Once the outcome measures and key performance indicators have been agreed, there will be a session in December to agree the level of ambition with targets covering the period of the Borough Plan to 2022. The agreed indicators will form the basis of a new monitoring framework for the Borough Plan (i.e. a new version of the performance outcome wheels) and will be the primary means of measuring progress in delivering the impact of the new Borough priorities over the coming four years.
- 1.11. In the meantime, until this new framework is agreed and the Borough Plan finalised, we will continue to track and report on the outcomes set out in the Corporate Plan 2015-2018. There is an aim to start reporting within the new framework from April 2019.

2. Recommendations

2.1 Overview and Scrutiny Committee is asked to:

- Note the progress made against the delivery of the priorities and targets of the Corporate Plan, Building a Stronger Haringey Together at this point in the 18/19 year.

3. Evidence based performance management

3.1. Public organisations need reliable, accurate and timely information with which to manage services, keep residents well informed and account for performance. Good quality data is an essential ingredient for reliable activity and financial information. Effective organisations measure their performance against priorities and targets in order to determine how well they are performing and to identify opportunities for improvement. Therefore, the data used to report on

performance must be fit for the purpose, representing the Authority's activity in an accurate and timely manner.

- 3.2. Work on developing a data, insight and intelligence strategy for Haringey is being progressed covering various strands to address data quality, culture and digital solutions/automation. This work will develop a strategic approach to data, insight and intelligence as enablers to effective delivery of the Council's priorities and objectives. The vision is to place business intelligence and community at the heart of services for Haringey residents, enabling informed decision-making, transformation and better outcomes for customers and residents.
- 3.3. The new Borough Plan and performance framework will seek to address inequalities and focus on what people need to thrive and where the gaps are. Data will align with service strategies and improvement plans but will also account for demographic and demand pressures including financial and will look at trends overtime so the gaps we need to close are clear to improve prospects for all who live in Haringey.
- 3.4. To this end, a State of the Borough profile has been developed: <https://www.haringey.gov.uk/local-democracy/about-council/state-of-the-borough> to provide a comprehensive overview of what the data tells us about Haringey in relation to a number of key themes including; demographics, employment and skills, children and young people, vulnerable adults and health, place, crime and safety and housing.

4. Performance Overview (as at September 2018)

- 4.1. The five Priority dashboards illustrate that, whilst there have been many areas of improvement and progress, there remain some persistent challenges amongst the many outcomes that we are seeking to achieve.
- 4.2. The dashboards are updated and published quarterly on Haringey's website so that they are accessible by residents, Members and officers alike, meeting transparency requirements. They continue to set out progress on performance achieved to date, in a visual, intuitive way based on the latest available data.
- 4.3. Overview and Scrutiny Committee received a report outlining this approach to performance management on 19th October 2015. For more detail on the framework, dashboards and how to read the performance wheels please refer to that report or the Haringey website. A link to the latest updates of the priority dashboards is included here <http://www.haringey.gov.uk/local-democracy/policies-and-strategies/building-stronger-haringey-together> and also referenced in section 5 of this report
- 4.4. A guide on 'how to read the wheel and RAG (Red, Amber, Green) statuses has been published on the website under each Priority and provides an overview of the methodology used for assessing performance. A four-point RAG status is used in the assessment of progress against delivery with the following guidelines for interpretation:

- Green – Current performance equal to or above target trajectory (on track to meet the target)
- Amber Green – Current performance below trajectory by less than 5% (needs attention in order to meet target)
- Amber Red – Current performance below trajectory by between 5 & 10% (needs substantial attention in order to meet target)
- Red – Current performance below trajectory by more than or equal to 10% (off track to meet target)
- Grey – no updates since target was set or insufficient data to make assessment

4.5. Overall, this eleventh update of the dashboards shows progress against the objectives set out in the Corporate Plan 2015-2018 as at September 2018. The evidence continues to illustrate a mixed picture across priorities and objectives with some areas where more needs to be done to achieve our ambitions. Performance information and exception action plans outlining what is being done to address areas where we are not on course to meet agreed targets are discussed with Lead Members on a regular basis as well as being discussed at the quarterly Strategic Priority Board meetings.

4.6. The following areas are showing good progress and performance as illustrated by the indicators below:

- Priority 1 (Objective 1) – **Quality of early years settings:** targets have been achieved. 100% of children's centres with childcare inspections, 97% of childminders and 88% of non-domestic child care (PVI) settings are currently either rated as Good or Outstanding. This exceeds the 85% Corporate Plan target for all early year settings and shows substantial improvement since March 2015.
- Priority 1 (Objective 4) – **Teenage conceptions.** The rate of teenage conceptions per 1000 females aged 15-17 years has reduced by 16% between 2012-14 and 2013-15. The 2012-14 rate of 25.5 per 1,000 females has come down to 21.5 (2013-15) and is on track to reach the Corporate Plan target rate of 20 by 2014-16. The rates are reported for a 3-year average period to allow for smoothing and in year fluctuations but this area has shown tremendous improvement with the rate now in line with the London average, having come down from being the 2nd highest in the country with a rate of 50.1 in 2007-2009.
- Priority 1 (Objective 6) – **Timeliness of Adoptions.** Whilst the latest published 3-year average for the time for children adopted to move in with their adoptive parents (633 days) in Haringey has not yet achieved the national threshold (426 days), timeliness of adoptions is on an improving trajectory with the 11 adoptions that happened in 2017/18 taking an average of 417 days. There are currently 15 children placed for adoption and of those, 4 have adoption hearings in November with another 2 awaiting hearing dates. It is therefore looking likely that the service will achieve their target of 11 adoptions in 2018/19. In addition, 4 special guardianship orders have been granted in the year so far bringing the overall level of legal permanency orders to 7.8% of those who ceased to be looked after. Recruiting a sufficient pool of adopters

remains challenging and an area for focus as does achieving higher rates of permanence (legal orders) for our looked after children.

- Priority 2 (Objective 2) – **Overall satisfaction with people who use services with their care and support.** Provisional data from the 2017/18 Adult Social Care survey suggests that 62% of service users are satisfied with their care and support. These figures are not yet validated but are above last published figures for London (60.4%) and comparator boroughs (59.6%). They also show improvement overtime in satisfaction levels from 56% in 2013/14 and when validated will mean that the Corporate Plan target (62%) set in line with the London top quartile has been achieved.
- Priority 2 (Objective 4) – **The rate of Delayed Transfers of Care (DTOC)** has reduced in the year to August 2018. Between April and March 2018 the rate of DTOC delayed days per 100,000 population was 3,315, a 4% increase per 100,000 population compared to the same period in 2016/17. The Better Care Fund target of a 3.52% reduction in delayed days was not achieved. However in the year to August 2018, the rate of DTOC Delayed days per 100,000 population reduced to 1204. This is a 23% reduction in the rate per 100,000 per patient night compared to the same period in 2017/18. There have been 2,544 actual DTOC delayed days between April and August 2018. This is a 26% decrease on the same period last year or 893 fewer delayed days. In the year to date there has been an average of 7.9 delayed beds per day – almost in line with the target set with NHS England (8).
- Priority 3 (Objective 2) – **Number of people killed and seriously injured (KSI) in road accidents:** KSI continue to fall in Haringey since its peak in 2014. This is the second consecutive year of reduction with 11 fewer compared to last year. The 73 KSI casualties in Haringey for 2016 is less than the annual target of 77 and remains on track to achieve the 2017 corporate plan target (10% reduction).
- Each year Haringey identifies areas that require attention under its local safety scheme (LSS) programme. These areas are identified through analysis of the accident statistics across the borough and a ranked list of areas produced with priority given to those areas most in need of measures to protect vulnerable road users such as cyclists and pedestrians. The borough wide 20mph limit introduced in February 2016 has achieved an overall reduction in average mean speeds of 1mph, which is likely to have contributed to the improved performance.
- Priority 3 (Objective 4) – **Referrals to MARAC (multi-agency risk assessment conference) where high-risk cases of domestic violence are discussed.** In Quarter 1 2018 the Haringey MARAC heard 133 cases and made 133 risk reduction plans. SaferLives consider that the Haringey MARAC should hear 410 cases per year (40 cases per 10,000 of the adult female population). In the last 12 months (July 2017 – June 2018) the Haringey MARAC heard 473 cases (105.6% of SaferLives recommended volume). SaferLives consider good practice for a local area to see between 80-100% of its expected volume. This means that on this measure of referrals, the Corporate

Plan target to reach 410 in 2017/18 was achieved and Haringey MARAC is currently performing at over best practice for volume of referrals and above average London MARACs and national figures. Whilst we recognise that this data reflects that MARAC is operating well it also highlights the volume of high-risk domestic violence cases in the borough.

- There has been some notable progress across the domains in Priority 4 including significant investment in education, public transport and public realm improvements, in addition to increases in the number of new businesses and jobs in the borough. In addition, access to employment has been strengthened by increasing numbers of residents improving their skills and earnings and greater numbers supported into work.
- Priority 4 (Objective 2) – **New jobs created**: 2016 data is the most recent data. The data suggests that there are 91,000 jobs in Haringey, of which 66,000 are employee jobs (i.e. people employed by a company rather than self-employed). Of the 66,000 employee jobs, 66.7% are full time, 34.8% are part-time. 91,000 is a huge jump from the 69,400 jobs recorded in 2015. The reason for this will be explored - it could be that we were in fact recording 'Employee jobs' and not 'job density' but based on this data the Corporate Plan target to achieve 71,450 jobs in Haringey has been achieved.
- Priority 4 (Objective 1) – **Education Investment**: £40 million secured for the Harris Academy, ADA: the National College of Digital Skills, which opened in 2016 and DfE Capital funding for across the Corporate Plan period meaning the 2017/18 target of £81.4 million investment was achieved.
- Priority 4 (Objective 1) – **Investment in Health**: the overall target was to achieve £3.1 million by 2017/18. In terms of gross development Haringey CCG has submitted bids valued at approximately £15m to the national Estates and Technology Transformation Fund. In November conditional approval was given by NHS England for up to £11m investment in Haringey. Further work is required on the outline and full business cases before funding is fully approved, mainly related to the designs. This requires coordination with the timescales of overall developers for each scheme.
- The three objectives under Priority 5 reflect the need to significantly increase the volume of new homes built and drive up the quality of housing for residents across the borough, preventing homelessness and helping to support all residents to lead more fulfilling lives. There was significant progress across these objectives particularly the provision of affordable homes, homelessness prevention and reducing households in temporary accommodation as well as increasing the proportion of homes that met Decent Homes standards. All these areas either achieved their annual targets or were within 5% of the targets set.
- Priority 5 (Objective 2) **Households in Temporary Accommodation (TA)**. End of year figure for households in TA (2943) show that the Corporate Plan target to reduce to 2,980 by March 2018 was achieved. Haringey's rate of households in TA, despite being one of the highest in London has continued the downward trend, after three years of increases. Across London, the average number of households in TA has increased slightly to 1,636.

- Priority 5 (Objective 1) **Achieve a step change in the number of new homes built.** The Council's commitment to deliver 1,000 affordable homes over the period 2014 to 2018 was set out in the manifesto "One Borough One Future". This is measured on the same "gross affordable housing supply" basis as used by the GLA, DCLG and ONS in National Statistics. The delivery of gross affordable homes over the 4 year period was 977 in total so this was just short of achieving the target.
- 265 affordable housing homes were delivered in 2017-18. This is equivalent to 22% of all units, and approximately 21.5% on a habitable room basis. Over the Local plan period to date (April 2011 – March 2018), 42% of all conventional housing delivered has been secured as affordable housing on a habitable room basis. This is above the target. On a unit basis, 49.3% of all new homes delivered have been affordable. The target was not achieved for 2017/18 but has been achieved over the London Plan Period.

4.7. Based on exceptions the following objectives may be worthy of further consideration as these present some current challenges:

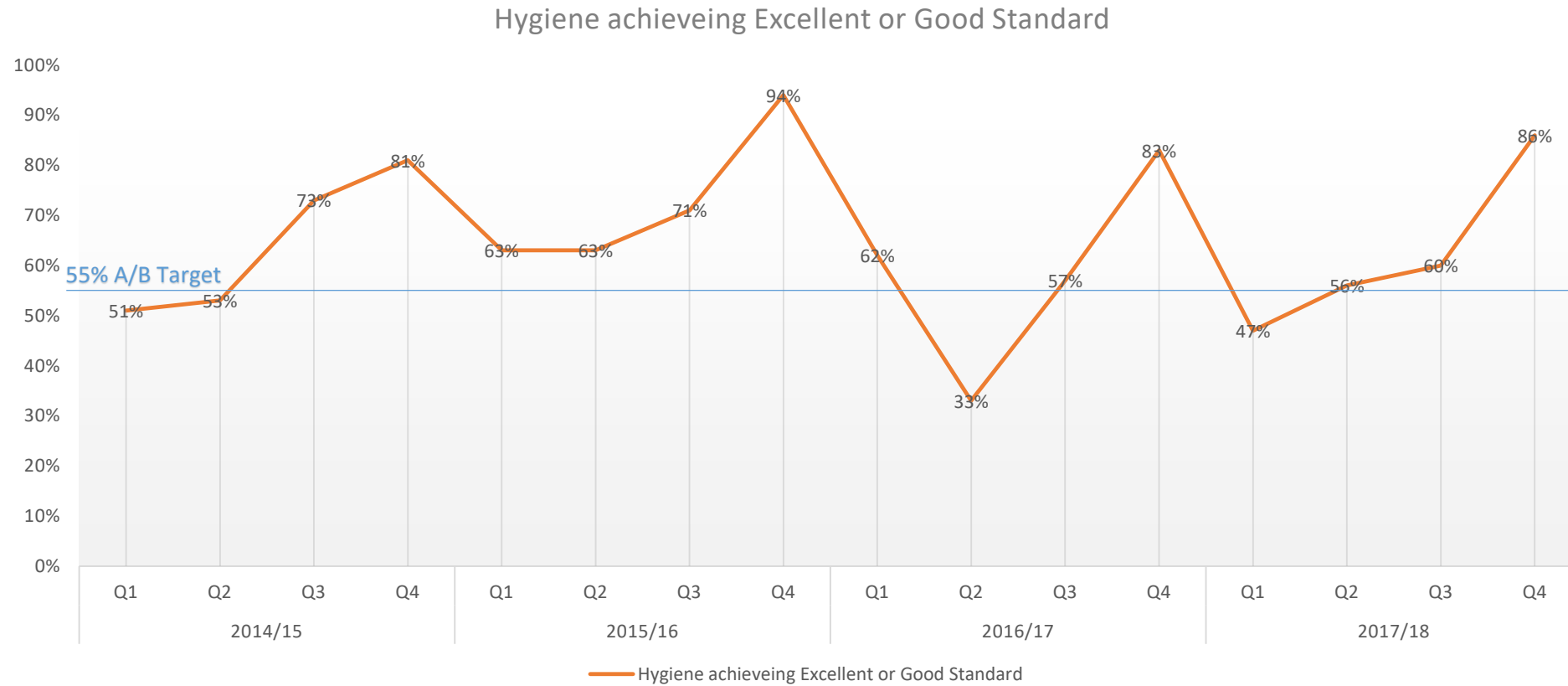
- Priority 1 (Objective 3) The **proportion of 16-18 year olds in learning** at 89.8% is below England and London rates despite improvement overtime. The Not in Education, Employment or Training rate is also higher in Haringey than London or nationally where those young people whose destination is unknown is factored in. Haringey's average NEET rate for 16-18 year olds between November 2017 and January 2018 at 11.6% is significantly higher than the average for London at 5.3% and the England figure of 6% and we are in the lowest quintile as shown on the Government's NEET scorecard.
- Priority 1 (Objective 5) **First Time Entrants (FTE) to youth justice system** has been increasing over the past few quarters. The rate of 463 per 100,000 young people offending for the first time (rolling year to December 2017) is higher than the London rate (353) but in line with our family group comparator rate of 470.
- Priority 2 (Objective 3) – **Permanent Residential and Nursing care admissions for 65+ population.** Between April and September 2018 there has been a 6% increase in the rate of permanent residential admissions, with 75 actual permanent residential admissions in the year to date. This is a 6% increase on the same period last year or 4 additional admissions.
- Priority 2 (Objective 3) – **Reablement.** The proportion of people 65+ still at home 91 days after discharge from hospital reduced in 2017/18 to 77% from 80% in 2016/17, meaning that the Better Care Fund target to increase the proportion of clients still at home after discharge was not achieved.
- Priority 3 (Objective 5) – **Robbery & Violence with injury (VWI)** continue to be high volume and high risk so responding to robbery and weapon enabled crime (including knives and firearms) remains a priority. Haringey missed its 2017/18 robbery target of 4.03 offences per thousand residents. Haringey's rate of 7.1 offences per thousand population is almost double the London rate of 3.78.

- There were 3,133 **Violence with injury offences** in Haringey in the 12 months to July 2018 which represents a 4% increase (+115 offences) double the London increase of 2% although latest figures for the 12 months to 29 September 2018 show a small 0.8% reduction for VWI excluding domestic violence (2,033 offences). Approximately one third of VWI offences involve domestic abuse. Haringey's rate of 11.55 offences per thousand population is greater than the London rate of 8.77.
- Priority 3 (Objective 2) – **Street and environmental cleanliness – levels of litter and detritus.** Between December 2017 and March 2018, 11% of our land was reported to have unacceptable levels of litter and 18.8% unacceptable levels of detritus. Council analysis shows that a high percentage of fails for both litter and detritus were on areas of land use that is sparse across Haringey such as Industry and Warehousing land types and that when the scores for these land types are removed from the calculations, the overall scores improve.
- Priority 4 (Objective 3) – **Young people taking up apprenticeship opportunities:** As at Quarter 4 2017/18, 8 young people were supported into apprenticeship opportunities bringing the total to 77 since 2015/16 against a target of 200 to be achieved by 2017/18. Structural issues around the negative perception of apprenticeships amongst young people, schools and parents has impacted the rate of progress. In addition, many young people who are interested in apprenticeships do not have the requisite hard and soft skills to handle the demands of one. As such, these young people need long-term and comprehensive support to prepare them for undertaking an apprenticeship.
- Priority 5 (Objective 3) – **Drive up the Quality of housing for all residents:** Although the target of 81% decency for the end of the year was met, it is noted that this target, and delivery against it, was constrained by the resources available within the HRA and does not reflect the ambition Homes for Haringey and the Council have for the stock, as this means that one in five Council tenants live in a non-decent home. Comparatively this performance is relatively poor with Haringey ranked at 27 out of 29 authorities in London with social housing stock in terms of this measure.
- Priority 5 (Objective 2) - **To reduce rough Sleeping in Haringey.** The number of people seen rough sleeping in Haringey in Quarter 4 rose to 69 from 55 in Q3. In Quarter 1 2018, the number of rough sleepers was 65. The annual count will be held on the night of 29th/30th November 2018, but the increasing numbers are reflected across London and nationally.

Contribution to strategic outcomes

- 4.8. All Priorities including cross-cutting themes of; Prevention and early intervention, A fair and equal borough, Working together with Communities and Working in Partnership as well as Customer Focus and Value for Money.

5. Use of Appendices
Priority dashboards and performance packs
<http://www.haringey.gov.uk/local-democracy/policies-and-strategies/building-stronger-haringey-together>



2018 / 19 Qrt 1 63.7% Qrt 2 65.9% - Uplift due to deploying 3 teams rather than two and extra resources in Finsbury Park.

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Report for: Overview and Scrutiny Committee – 19 November 2018

Item number: 12

Title: Scrutiny Review of Fire Safety In High Rise Blocks - Interim Findings

Report authorised by : Ayshe Simsek, Acting Democratic Services Manager

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Ward(s) affected: All

**Report for Key/
Non Key Decision:** N/A

1. Describe the issue under consideration

1.1 This report provides the Committee with a progress report on the Scrutiny Review on Fire Safety in High Rise Blocks, which was begun by the previous Committee in 2017/18. It also brings together all the evidence that the Committee has heard to date so that it is able to consider interim findings and recommendations.

2. Cabinet Member Introduction

N/A

3. Recommendations

3.1 That the report on progress and evidence received to date be noted; and

3.2 That the Committee consider potential interim findings and recommendations.

4. Reasons for decision

4.1 The Committee began a review on Fire Safety in High Rise Blocks in 2017/18 and has received evidence from a range of sources. At the last meeting, it agreed to defer consideration of final conclusions and recommendations until later in the year due to the current uncertainty about the final outcome of plans for implementation of the recommendations of the Hackitt Review.

4.2 This report brings together all of the evidence that has been received so far to assist the Committee in considering potential interim findings

5. Alternative options considered

N/A

6. Background information

6.1 In the aftermath of the Grenfell Tower fire, the Committee agreed at its meeting on 17 July 2017 to set up a review on the issue of fire safety in high rise blocks within the borough. The terms of reference for the review were as follows:

“Focussing on the 54 high rise blocks (over six storeys) owned by Haringey, housing association housing and privately owned homes where the Council has responsibility for building control, the review will consider the following:

- Building Safety:
 - How has the Council satisfied itself that its buildings and high-rise buildings in the Borough are safe from fire, including construction materials, containment, ventilation, evacuation routes, safety systems (e.g. sprinklers and alarms)?
 - What action has been identified and taken to date in response to Grenfell?
 - How is building safety monitored, including housing management policies and procedures?
 - How is fire safety for high rise blocks featured in the Council’s planning policy and building control responsibilities?
 - What is the Council and ALMO’s assessment of the effectiveness and application of current building regulations? Are there sufficient resources for enforcement?
- Engagement – How are residents engaged with in relation to fire safety, including awareness of procedures in the event of a fire and responding to concerns about fire safety?
- Access – Are the needs of residents with disabilities known and how are they reflected in fire safety arrangements and evacuation procedures?
- Procurement – what weight is attached to safety against other considerations in considering tenders for building works?
- Emergency Planning – how prepared is the Borough to coordinate the response to a major incident?
- Governance – are the current decision-making and accountability arrangements for the ALMO adequately considering issues of fire safety?”

6.2 Three evidence sessions of the Committee have been held so far. These were on 3 October 2017, 8 January 2018 and 14 September 2018. In addition, further evidence was received at the scheduled Committee meeting on 2 October as well as written evidence.

6.3 Whilst the review has been in progress, the Public Inquiry that was set up by the government has been progressing. It began its work on 14 September 2017 and its terms of reference are as follows:

1. “To examine the circumstances surrounding the fire at Grenfell Tower on 14 June 2017, including:
 - (a) the immediate cause or causes of the fire and the means by which it spread to the whole of the building;
 - (b) the design and construction of the building and the decisions relating to its modification, refurbishment and management;
 - (c) the scope and adequacy of building regulations, fire regulations and other legislation, guidance and industry practice relating to the design,

construction, equipping and management of high-rise residential buildings;

(d) whether such regulations, legislation, guidance and industry practice were complied with in the case of Grenfell Tower and the fire safety measures adopted in relation to it;

(e) the arrangements made by the local authority or other responsible bodies for receiving and acting upon information either obtained from local residents or available from other sources (including information derived from fires in other buildings) relating to the risk of fire at Grenfell Tower, and the action taken in response to such information;

(f) the fire prevention and fire safety measures in place at Grenfell Tower on 14 June 2017;

(g) the response of the London Fire Brigade to the fire; and

(h) the response of central and local government in the days immediately following the fire;

and

2. To report its findings to the Prime Minister as soon as possible and to make recommendations

6.4 Phase one of the inquiry is scheduled to run until early November 2018. This will not consider decisions made about the refurbishment of the tower, Kensington and Chelsea's interaction with residents or the governance and management of the block, which are expected to be tackled in a second phase. This is expected to take the inquiry into 2020.

6.5 In addition to the Public Inquiry, the government also asked Dame Judith Hackitt to carry out a review of building regulations and fire safety. Interim findings were published in December 2017 and the final report published on 17 May 2018. This recommendations include the following:

- An "outcomes-based approach" to the regulatory approach, to be overseen by a new regulator;
- Clearer roles and responsibilities throughout the design and construction process, as well as during a building's occupation;
- Residents to be consulted over decisions affecting the safety of their home;
- A more rigorous and transparent product testing regime; and
- Industry to lead strengthening competence of those involved in building work and to establish an oversight body.

6.6 Further detail on how the recommendations within the review report will be implemented is awaited from the government. In the light of this, the Committee agreed at its meeting on 2 October to defer the consideration of final conclusions and recommendations until January 2019. There is also a strong possibility that recommendations from the Public Inquiry will have implications for Haringey if adopted by the government.

7. Evidence Received

7.1 Evidence was received by the Committee from the following:

- Adreena Parkin-Coates and Rebecca Burton - London Fire Brigade;
- Chris Liffen and Kim Graves – Homes for Haringey;
- Michael Westbrook – Housing and Growth;

- Emma Williamson – Planning;
- Bob McIver – Building Control;
- Charlotte Pomery – Commissioning.

London Fire Brigade

- 7.2 Adreena Parkin-Coates outlined the LFB's responsibilities in relation to fire safety and how it was organised across London and locally to fulfil those under the Regulatory Reform (Fire Safety) Order 2005. 350 Fire Inspection Officers worked to give advice and undertake post-fire audits across London. These officers are regularly trained to ensure they are appraised of new issues or changes to requirements.
- 7.3 Following the Grenfell fire, high-rise buildings with the same Aluminium Composite Material (ACM) cladding as Grenfell were identified and the cladding sent for testing. The Department for Communities and Local Government (DCLG) found that approximately two thirds of buildings were non-compliant with fire safety requirements in their second round of testing and therefore required further audits. There were 188 such buildings in London and data was gathered on the type and size of these to enable a risk assessment to be drafted before deciding which required further inspection.
- 7.4 The LFB has statutory powers to require corrective work to be undertaken if identified by fire safety audits. In the past, cladding was not something that could be included as requiring change. As an external feature, it was not within the remit of the 2005 Order but they could recommend that its removal be considered.
- 7.5 She set out what would be taken into account when considering the fire safety of a building. It included the number of means of escape, the ventilation systems (including smoke control systems) and the maintenance of corridors to ensure that they were kept clear. Sprinklers could be helpful in suppressing fire and as a mitigating measure but were not a panacea, as reflected in the different regimes across the UK in relation to requirements for sprinklers. Where a building had undergone significant refurbishment, the building controller was required to consult with the LFB.
- 7.6 Problems could arise when residents compromised the fire safety infrastructure. This could include changing fire doors, removing or damaging self-closing mechanisms or where corridors were obstructed by bikes, pushchairs or mobility scooters. The LFB did not undertake regular inspections or certify the fire safeness of a building as a matter of course. The regulatory requirement was that the building manager is responsible for fire safety and the LFB decides whether a building requires inspection based on its management information and maintenance record, as provided by a qualified assessor. The provision of quality information is a statutory requirement and crucial for the LFB to be able to prioritise its work and pinpoint where inspection is required.
- 7.7 If there were significant matters to be addressed following an inspection, there could be enforcement issues or the LFB can prohibit the use of the building.

The Committee noted that the public inquiry on Grenfell and the Hackitt Review would identify any issues relating to fire safety and compliance.

- 7.8 Ms Parkin-Coates recommended that the committee consider some templates or samples of fire risk assessments. She understood the independent review would look at fire risk assessors, which may lead to there being a need for accreditation rather than the current situation where fire risk assessors were self-described.
- 7.9 On the 'stay put' policy, she thought it would inevitably be part of the consideration of the independent inquiry, and that it remained in place at present. The Committee noted that there had been six fires in Homes for Haringey stock in the past six years.
- 7.10 Ahead of its evidence session on 14 September, the Committee received a written update from Rebecca Burton of the LFB. She reported that the LFB had set up a High Risk Task Force (HRTF) following Grenfell. This was a team of dedicated Fire Safety Inspecting Officers whose role was to inspect those buildings that had either confirmed they had ACM cladding or suspected that they had it but were waiting results of testing.
- 7.11 To date, there had been three phases of HRTF and the total number of audits carried out to date was 1123. Some of these buildings had had a second visit once the ACM result had been confirmed and this was reflected in the high number of audits. There were 152 buildings that had simultaneous evacuation in place.
- 7.12 In respect of Haringey, figures were as follows;
- HRTF 1; 7 blocks inspected
 - HRTF 2; 11 blocks inspected
 - HRTF 3; 1 Block due to be inspected
- 7.13 In reference to the implementation of the recommendations of the Hackitt Review, the LFB were:
- Centrally co-ordinating fire and rescue services' fire safety auditing of ACM clad buildings, witnessing and assuring tests, and commissioning fire safety audits;
 - Reporting into government forums – Ministerial, Expert Panel, Industry Response Groups;
 - Providing advice and support to FRSs throughout the auditing process on a case by case basis where necessary;
 - Coordinating national input to implementing Dame Judith Hackitt's independent review of Building Regulations and Fire Safety; and
 - LFB has a full time officer embedded in the post Grenfell/Hackitt team working closely with MHCLG/Home Office.
- 7.14 All social housing buildings where ACM was present had been identified and, where required, interim measures put in place. Private sector buildings were still being identified and some were still sending samples for testing. Only confirmed buildings would have interim measures implemented. The Ministry for Housing, Communities and Local Government (MHCLG) was setting up a Joint

Investigation Team to deal with difficult owners who would not comply. This would be done under the Housing, Health and Safety Rating System and additional guidance would follow. Guidance about buildings with small amounts of non-compliant ACM was to be issued. The consultation on combustible materials had finished and a statement was to be issued shortly

- 7.15 The MHCLG had finished testing composite fire doors and found there was a systemic issue of failure. It was clear most doors did not have test evidence of being tested on both sides. MHCLG were writing to owners to ask them to update their fire risk assessment and put in place a plan to replace them. Composite doors are only normally used for front doors. They were now moving on to test timber doors, which will include suppliers of staircase doors and bedroom doors. This should be to provide a possible source of replacement doors for composite doors.
- 7.16 The Hackitt Review would introduce a new regulatory framework. Work was moving forward on what a “Joint Competent Authority (JCA)” might look like. The definition of a High Risk Residential Building (HRRB) was still being looked at but the results of the listening exercise indicated that the 10 storey plus definition might be too restrictive. Work was going on to ensure that residents would get access to safety information. It would also look at how they could be educated to ensure their actions did not put others at risk e.g. changing front doors and disabling fire safety measures. There could be sanctions for those who do. There will be a clear duty holder throughout the lifecycle of a building and residents could have a named person responsible for fire safety.
- 7.17 In respect of care homes, LFB had a specific project group of five Inspecting Officers who had recently undertaken a sample of Care Homes across London, applying a more robust approach to inspection. This included scrutinising the compartmentation within buildings and how well this supported a Stay Put Strategy and Progressive Horizontal Evacuation. From 177 premises sampled, 50% had resulted in a level of enforcement action.
- 7.18 In respect of Osbourne Grove Residential Home, a recent inspection on 31st August was “Broadly Complaint”. At the time, due to limited numbers of residents and staff, all residents were housed on the ground floor and this eliminated the need for the lift to be used as part of any evacuation. Should the first floor be brought back into occupation, the Fire Risk Assessment would need to be reviewed to take account of the limitations of the lift. It could not be confirmed at that stage if the lift was an “Evacuation Lift” which had its own fire safety requirements. This would need to be reviewed if the upper floors were brought back into occupation.

Homes for Haringey

- 7.19 The Committee received evidence from Chris Liffen of Homes for Haringey (HfH) at its evidence session on 3 October 2017. He reported that there were 54 blocks in Haringey over 18 metres and 3337 dwellings. No Homes for Haringey (HfH) properties had been found to have ACM cladding.
- 7.20 26 of the 54 blocks had only a single stairwell escape route. The remainder all had at least two exits. All buildings above 18 metres had wet risers and these

were inspected every six months. The general policy was that high risk buildings were inspected on a six monthly basis, medium risk annually and low risk every two years. This was a visual inspection rather than a more disruptive type. Estate Services would be expected to sign off any works post inspection to show that the recommendations had been acted upon. HfH has an annual budget of approximately £3m for fire safety.

- 7.21 He stated that, under the 2005 Order, the onus of ensuring fire safety compliance was with the landlord. The LFB provided support where asked and often visits blocks to ensure familiarity in case of having to tackle a fire there. The LFB had undertaken one audit in the past year in a HfH building.
- 7.22 Mr Liffen stated that he was comfortable with the current division of responsibilities and was confident that HfH's internal systems, such as audit and capability of staff, meant that the many areas of compliance were managed effectively. Future challenges would be:
- Ensuring the recruitment and retention of capable staff, with growing competition for them meaning pay rates were rising in a challenging way;
 - Operating without as complete a set of records as would be desirable; and
 - The need to retain institutional knowledge – for example, if HfH's relationship with the Council changed.
- 7.23 The HfH Board was supported by an Audit and Risk Committee, which meets monthly, and the Board had a champion for Health and Safety compliance. The Homes for Haringey Residents Scrutiny Committee was a forum for residents concerns to be aired and the performance of the arm's length management organisation (ALMO) to be considered from residents' perspective.
- 7.24 Post Grenfell, risk assessments had been re-done. Homes for Haringey had bi-weekly fire safety meetings where they could look closely at issues of concern, including obstacles within evacuation routes in communal areas. Fire door repairs and accompanying fire-safety mechanisms was one of the larger maintenance demands. It could be difficult to ensure residents' support though – for example, seven fire doors were repaired in one tower block, of which four were found broken again within days.
- 7.25 HfH had considered the cost implications of various fire safety measures which might be required following the public inquiry and Hackitt review. The use of sprinklers and alarms was not without disbenefits. For example, alarms could create unnecessary panic if triggered accidentally and sprinklers could damage residents' property, often uninsured.
- 7.26 Another priority after Grenfell was ensuring the occupancy of each property was known and whether they had any vulnerabilities. This data could be shared with the LFB if needed and vulnerable residents could have personal plans for evacuation. It was sometimes difficult to reconcile residents' willingness to be forthcoming with the need to prevent fraud. HfH had held fire safety days for residents, and would look to engage with residents on the "stay put" policy if it were to be changed or needed to be communicated more clearly in the future.

- 7.27 The Committee received an update on progress at its meeting on 19 July 2018. HfH had been reviewing the safety of its buildings in line with guidance from the MHCLG and the LFB. There were a number of workstreams ongoing;
- A full survey was underway of all properties with full height window panels to establish the construction of the infill panels;
 - Work was also underway to review all stock investment work where compartmentation may have been breached when new rising services were installed. All work where HfH have complete records (since 2006) had been reviewed and HfH were now reviewing all pre 2006 investment works;
 - HfH were reviewing all composite fire door installations to ensure manufacturers fire door certification was consistent with the doors installed. There were 7000 composite front entrance doors from a range of manufacturers. The current door manufacturer (Ashford) had provided certification and on HfH's request have sent 4 door sets for further fire testing;
 - HfH had completed intrusive surveys of one of their 7 timber framed buildings and whilst they were satisfied that the building was constructed in line with building regs, it was possible that resident alterations could breach compartmentation. They were developing communications for residents and prioritising automatic fire detection in these blocks;
 - Historically landlords had only completed type 1-2 risk assessments which were non-intrusive communal area surveys. HfH was about to start type 3-4 fire risk assessments, which included intrusive surveys in communal areas and within properties. These risk assessments would help to identify breaches in compartmentation on vertical risers.
- 7.28 At the Panel's evidence session on 14 September, Mr Liffen reported surveys of all blocks with full height window frames were continuing. Two blocks still needed to be surveyed. No immediate risks had so far been found but a full report would be drafted when the work had been fully completed. All windows in Haringey properties had fire retardant material on their inside. In answer to a question, Mr Liffen stated that there was only a remote chance of fire jumping upwards between the exterior of windows. He nevertheless agreed to investigate the issue further and report back on what the specific recommendations of the LFB were.
- 7.29 The positioning of rubbish chutes and bin stores had been reviewed and remedial action taken if required. There was now a Clear Communal Area pilot scheme and any obstructions were automatically moved. Previously, warning had been given. Penalties and charges could be incurred, if appropriate.
- 7.30 The Committee raised the issue of Stokely Court, which was a large sheltered block without lifts. Residents had placed tables and chairs on walkways, which could potentially impede evacuation. Mr Liffen reported that the block would be subject to a fire risk assessment. It was, in any case, a "stay put" property. The "stay put" policy had been supported by the LFB and the government. This was based on the principle that the LFB should be able to extinguish any fire within an individual property without it spreading externally.

- 7.31 In answer to a question, Mr Liffen stated that weekly fire risk assessments were completed on all properties. Full fire safety inspections took place periodically, with their frequency dependent on the level of risk. Mr Liffen agreed to draft a briefing to all Councillors on fire risk assessments and inspections. Fire risk assessors were directly employed and reported to the Head of Health and Safety. Where necessary, issues that needed to be dealt with, such as repairs, were raised with services. There were also monthly fire safety meetings that were chaired by the Director of Homes for Haringey.
- 7.32 An action plan is maintained which is updated for fire safety meetings. The plan is updated after each meeting from the minutes. Ahead of each meeting, which takes place monthly, meetings took place with the senior managers responsible for each action who provide an update on progress. The action plan is the main audit trail and contains all the detail. For ease of reference, a highlight report of any red or amber actions is also produced and is presented to the meeting, where any outstanding issues are raised.
- 7.33 Action was being taken to employ additional fire risk assessors in order that detailed assessments could be undertaken more frequently. Such assessments were more intrusive and could involve, for example, opening ducts. There was a need to recruit two more but they were currently in high demand. It was anticipated that action would be taken to make regular detailed assessments a specific requirement. It had been identified that some refurbishments had caused the compartmentalisation of flats to be compromised and work had been undertaken to reinstate it where this had been found to have happened.
- 7.34 It was noted that, where possible, ducts were being opened up as part of assessments. It was not possible to completely sure that properties were still compartmentalised as there was a lack of comprehensive records, which was why more detailed assessments were now being undertaken. HfH had a number of timber-framed buildings and more automatic fire detection systems were to be installed with the aim of enabling a move towards an evacuation policy.
- 7.35 He reported on the outstanding issue with composite fire doors. Those used at Grenfell Tower had failed the 30 minutes test. Composite doors were not currently being produced, pending evidence that they were fire resistant on both sides. HfH currently had 6,400 of these including 2,700 produced by Ashfords. Test results were awaited but there was currently a very high demand for them. In addition, some of the manufacturers of the doors were no longer in existence. Test results were nevertheless expected soon and HfH were awaiting these before deciding what action to take. If they all failed, the cost of replacing them all would be circa £7 million and take two years to undertake.
- 7.36 HfH were in constant dialogue with the LFB, who had indicated that no immediate action was necessary on the doors. The Commercial Team were looking at possible contractual recourse if the doors failed tests. However, action by organisations that bought the doors could lead to the manufacturers becoming insolvent. Leaseholders would not be charged for replacement of the doors, if this was required.

- 7.37 In answer to a question, he stated that fitting sprinklers to blocks could compromise the compartmentalisation of flats and therefore make them more vulnerable. There was nothing in the Hackitt report that would require sprinklers to be fitted retrospectively.
- 7.38 All new tenants were given an induction that included details of fire safety issues and drills. He felt that these arrangements might need to be re-visited as well as how these were communicated to residents. All residents of blocks over six floors had been either written to or visited following the Grenfell Tower fire to outline action that was to be taken in response to it.
- 7.39 In response to a question around a lack of fire extinguishers in communal areas and of fire marshals in Council owned residential properties, the Committee noted that the Local Government Association's "Fire Safety in Purpose Built Flats" Guidance ("the LGA Guidance") states that it is not normally considered necessary to provide fire extinguishers or hose reels in the communal areas in general needs purpose built blocks of flats. Such equipment should only be used by those trained in its use. It is not considered appropriate or practicable for residents in a block of flats to receive such training.
- 7.40 In addition, if a fire occurs in a flat, the provision of fire extinguishing appliances in the communal areas might encourage the occupants of the flat to enter the common parts to obtain an appliance and return to their flat to fight the fire. LFB advice to residents is that they should not tackle fires themselves and that this should be left to the professional fire fighters. HFH have provisions in place to support fire fighting in general needs purpose built blocks of flats which include dry risers and premises information boxes in high rise blocks, fire action notices, signage etc. on all other blocks.
- 7.41 Fire drills and practice evacuations with fire marshals are normally used in buildings such as offices etc. to reinforce fire awareness training. It is neither practical nor necessary to carry them out in purpose built blocks of flats where a stay put policy is in operation of which most blocks are designed for this policy.

Housing Associations and Private Blocks

- 7.42 At its meeting on 19 July, the Committee noted that action had been taken by Housing Associations to identify any high-rise blocks owned by them which have ACM cladding. A number of blocks owned by Newlon in Tottenham had been found to have at least some ACM cladding. One was a modern building and had a number of fire safety systems including a sprinkler system, wet riser, a firefighter's lift and smoke evacuation valves. Newlon had committed to remove and replace the ACM cladding as soon as it was found to have failed safety tests and the work was expected to start shortly. A block in Hornsey owned by One Housing Group was partly clad with ACM. One Housing had also committed to remove this cladding, and the works were expected to start in July 2018.

Block and hotel names redacted to follow MHCLG guidance

- 7.43 The position regarding private residential blocks in the borough had also been reviewed. This confirmed that there were no private blocks over 6 storeys which had ACM cladding. In July 2018, notified of private holiday hotel as low risk

on the basis that the hotel has a range of fire safety measures including 24 hour staffing, an evacuation procedure and two staircases to allow evacuation of the hotel

Planning and Building Control

- 7.44 The Committee first received receive evidence from Emma Williamson, Assistant Director for Planning and Bob McIvor, Building Control Manager at its evidence session on 8 January 2018. It noted that the Council had been requested to provide information to the Government on use of cladding on private buildings and housing association buildings. As building developers can use private building control inspectors instead of the Councils, the level of information held by the Council and possible assurance was limited.
- 7.45 The privatisation of building control in the 1980s meant more choice for developers and competition for building control inspections but private operators could not undertake enforcement action and had to refer such action to the local authority. Haringey's building control mechanism was well-regarded and competitive, having won awards, though they could not generate profit from their building control services. The Council provided about half the building control services in the borough and there was rising demand for the services of the team.
- 7.46 There was a backlog in the testing of suspect cladding, meaning reassurance was taking a while to provide. A number of inspections had been requested for Haringey, including for the new Tottenham Hotspur stadium. There had been some concerns around privately owned high-rise buildings, with seven such buildings appearing to have ACM cladding. There were also some buildings operated by housing associations that had ACM cladding.
- 7.47 The issues for building control depended to some extent on the trends of building design and the risks associated with materials that were being used at the time. The specific issues arising from Grenfell were not yet known, and they were not the only issues in relation to building control that were of potential concern. Aside from the specific recommendations relating to building materials, the Grenfell fire had brought home the need to ensure transparency by developers on the buildings used.
- 7.48 There were more stringent health and safety regulations in effect in non-residential properties and so there was a lower level of concern. Sprinklers were not a panacea, given that they could be disabled and often ran from a tank, rather than the mains. The efficacy of fire safety measures needed to be balanced against their cost and there was not a straightforward response to the issues.
- 7.49 Ms Williamson reported that, under the planning process, fire safety was not a material consideration available to the Council so its ability to create planning policies that incorporated fire safety measures or collect relevant information was limited. The insulation used and fire safety measures were not necessarily presented as part of a planning application. However, some developers were providing more information for assurance and there were regulatory requirements for buildings over 10 stories, including evacuation routes and

signage. If these requirements were changed, there could be some implications for buildings given planning consent but not yet constructed.

- 7.50 A further update was provided to the Committee's evidence session on 14 September. Mr Mclver reported that details of plans for the implementation of the Hackitt review were awaited. A number of working groups had been set up to take forward the recommendations from this. The review had used a different definition of high rise to that used by HfH. Hackitt used ten storeys whilst HfH and other social housing providers used six. Ten storeys was felt by many experts to be too high.
- 7.51 The review had recommended the setting up of a new Joint Competent Authority (JCA) comprising local authority building standards, fire and rescue authorities and the Health and Safety Executive (HSE) to oversee management of safety risks in high-rise residential buildings. This would mean that approved inspectors could no longer be used in such instances. All changes would need to go through the JCA and approval would be necessary before work commenced. The JCA would probably need to be involved at design stage.
- 7.52 The CLG was continuing to test cladding and more had failed than anticipated. Replacement cladding also needed to be tested and there was considerable demand on testing facilities. Rockwool could be used instead but this was not as thermally efficient and thicker walls could be required to compensate. New buildings generally had sprinklers. The LFB were encouraging the fitting of sprinklers but they had their limitations and levels of retro fitting were coming down.
- 7.53 In answer to a question, Mr Mclver stated that local authorities, including Haringey, had trained inspectors in the past. The service was now down to its bare bones and it was therefore not possible to offer training to new staff. It also had an ageing workforce. Ms Williamson reported that some inspectors had been upgraded but it had been difficult to obtain approval for this. In some cases, it had been necessary to use agency staff or staff from other authorities. If there were further problems, it might be necessary to consider recruitment and retention packages. Efforts were being made to develop current staff though. If formal training was offered, those who benefitted from it could be tied to the Council for a period.
- 7.54 The Committee noted that there were currently six surveyors and five of these had trained at Haringey. There was already co-operation between boroughs and Haringey undertook some work on behalf of others. If the recommendation to establish a JCA was implemented, additional resources might be required for the service.
- 7.55 In answer to a question, Mr Mclver stated that he was unaware of any direct contact with residential care homes. However, it was possible that they would go to approved inspectors instead of the Council. In respect of the Council's Osbourne Grove care home, any contact with Building Control would have come through the Property Team. He was not aware of any recent approach but would make enquiries to confirm that this was the case. In answer to another question, he reported that newer high rise blocks had dry risers, vented

lobbies and sprinklers and were therefore safer. If the policy was to evacuate properties, wide stairs would be required to enable people to get out quickly.

Emergency Planning

- 7.56 At its meeting on 2 October, the Committee received evidence from Andrew Meek, the Head of Organisational Resilience on the preparedness of the borough to coordinate a response to a major incident and health and safety considerations for staff.
- 7.57 He stated that the Council's emergency plans were regularly reviewed and tested as part of the Haringey Resilience Forum, a statutory partnership body. Following Grenfell, the Council undertook a local review of the lessons learnt. In addition, a number of staff were deployed to assist in the response with Kensington and Chelsea. In addition, the Chief Executives of London Councils commissioned a peer review of London local authority resilience arrangements. A further multi-agency review was also undertaken following the peer review.
- 7.58 Key actions resulting from the lessons learnt were as follows:
- The Council had developed its mobilisation plan and put in place arrangements to ensure that there were enough people in Emergency Response roles in order mobilise staff effectively;
 - A workshop was held with voluntary, community and faith groups to help them understand how the response to a major incident worked;
 - The Council had taken steps to ensure that staff would be visible in the eventuality that the Council had to respond at scale;
 - Long standing mutual aid relationships existed with other London boroughs. A piece of work was underway as part of the London-wide Resilience Forum to standardise the emergency plans for each London borough so they structured in the same way; and
 - A London-wide Memorandum of Understanding had been put in place with the British Red Cross.
- 7.59 There were two high rise buildings used by Council staff, both of which were ten storey buildings and neither of which had combustible ACM cladding. A fire risk assessment was in place for both buildings and tests were conducted regularly on a range of fire safety equipment. An updated fire risk assessment had been commissioned for both buildings and the Head of Organisational Resilience would be working with the Council's facilities management contractor to ensure that each of the actions arising from the fire risk assessment were put in place.
- 7.60 In response to a question, Mr Meek stated that the London Resilience Forum were responsible for co-ordinating emergency planning and resilience arrangements across London. Sitting underneath this forum were a number of sector panels, one of which was the local authorities sector panel which was responsible for the standardisation of emergency plans.
- 7.61 The Committee sought assurances around whether work had been undertaken to establish exactly who was living in Council accommodation and also whether there was any capacity to house people in a major incidents. In response, officers advised that, given the housing shortage, it would not be easy to find suitable accommodation within the Borough. Officers advised that HfH were

continually trying to keep up to date with whose was residing in their properties but the main issue was around identifying leaseholders and with illegally sub-let properties.

- 7.62 The Committee questioned whether any work had been undertaken across-London to establish the level of available housing in the event of a major incident. In response, officers cautioned that the number of void-properties held by any individual authority was constantly changing and that in the eventuality of an emergency the exact figure at that point in time would be required. The Head of Organisational Resilience emphasised that that having joint arrangements in place with the other London local authorities was crucial and would allow an accurate assessment to be undertaken quickly.
- 7.63 In response to a further question around the voluntary sector engagement event, the Head of Organisational Resilience advised that he had agreed to develop a voluntary sector capabilities assessment. This involved a questionnaire being sent out to each of the voluntary/community/faith, groups in order to establish their relative capabilities in being able to respond to an emergency and establish which particular group/s they had links with.
- 7.64 In response to a question around staff and their exposure to fire safety procedures, the Committee was advised that this formed part of the staff induction process. In addition, there was a fire safety awareness training video on Fuse and all of the Council's emergency planning processes were also available on the staff intranet. Weekly fire drills were a key method for ensuring that all those who regularly used the Council's buildings had a good understanding of what to do in the event of a fire.
- 7.65 Following a query around the role of Members in the response to an emergency situation, the Head of Organisational resilience undertook to share an existing briefing document with all Councillors. The Committee were also advised that there was some member training scheduled for November around what to do in an emergency incident. London-wide guidance and training was also planned through London Councils, aimed at leaders within local government. It was anticipated that this would be subsequently formalised into a training package to be delivered at a local level for all boroughs.

Commissioning

- 7.66 The Committee requested a briefing on the issue of fire safety in residential care homes, sheltered accommodation and hostel accommodation commissioned by the Council. This is attached as Appendix A.

8 Contribution to strategic outcomes

- 8.1 Priority 3 – Clean and Safe: A clean, well maintained and safe borough where people are proud to live and work.

9 Statutory Officers comments (Chief Finance Officer (including procurement), Assistant Director of Corporate Governance, Equalities)

Finance

- 9.1 This report provides the Committee with a progress report on the Scrutiny Review on Fire Safety in High Rise Blocks. There are no financial implications at this stage to consider in this progress report. A capital budget of £16m has been approved in the February 2018 HRA MTFS report for costs associated with Broadwater Farm.

Legal

- 9.2 There are no legal implications arising from the recommendations in the report

Equality

- 9.3 The Council has a public sector equality duty under the Equalities Act (2010) to have due regard to:

- Tackle discrimination and victimisation of persons that share the characteristics protected under S4 of the Act. These include the characteristics of age, disability, gender reassignment, marriage and civil partnership, pregnancy and maternity, race, religion or belief, sex (formerly gender) and sexual orientation;
- Advance equality of opportunity between people who share those protected characteristics and people who do not;
- Foster good relations between people who share those characteristics and people who do not.

- 9.4 The Committee should ensure that it addresses these duties by considering them within its work plan and those of its panels, as well as individual pieces of work. This should include considering and clearly stating;

- How policy issues impact on different groups within the community, particularly those that share the nine protected characteristics;
- Whether the impact on particular groups is fair and proportionate;
- Whether there is equality of access to services and fair representation of all groups within Haringey;
- Whether any positive opportunities to advance equality of opportunity and/or good relations between people, are being realised.

- 9.5 The Committee should ensure that equalities comments are based on evidence. Wherever possible this should include demographic and service level data and evidence of residents/service-users views gathered through consultation.

10 Use of Appendices

Appendix A; Briefing note for Overview and Scrutiny Committee: Action being taken in response to fire risk for vulnerable residents

11 Local Government (Access to Information) Act 1985

**Briefing note for Overview and Scrutiny Committee:
Action being taken in response to fire risk for vulnerable residents
October 2018**

Introduction

Following the Grenfell fire, the Council sought assurances from its care and support providers that fire safety was reflected in their policies and practice and was of importance to them in their service delivery. This brief paper summarises the actions that were taken and the responses received.

Background

Fire safety procedures were highlighted following the Grenfell fire, with a particular focus on arrangements relating to fire spread and evacuation in a tower block and or a building with cladding. However, wider issues about fire awareness and safety were also raised with providers during this time. This was in recognition of the fact that, locally, those most at risk of injury or death from fire are older people who continue to smoke in their own properties as they become more vulnerable.

Since the Grenfell fire, the focus on fire safety has remained strong and the Council continues to work with partners to reduce risks to residents.

Supported housing

The Panel has already received evidence from Homes for Haringey about its actions in the aftermath of the Grenfell fire to ensure the safety of a range of tenants, including those in sheltered housing. The Council also commissions a range of providers to deliver supported housing and floating support in their own homes and following the Grenfell fire, a survey was carried out with all housing related support providers. These providers work across age ranges and care groups, often with vulnerable residents. The survey is attached for information. All providers responded and the results of the survey were risk rated, using a RAG (Red, Amber, Green) system. There were no providers who accommodated their service users in tower blocks or used cladding. Commissioning Officer now raise fire safety with all providers at regular contract monitoring meetings, covering not just the fabric of the building and evacuation procedures, but also wider issues of fire safety awareness amongst those staff directly providing support.

Care homes

Following the Grenfell tower, the Council contacted all care home providers in Haringey and those out of borough supporting a Haringey resident, to raise awareness about fire safety issues. No care home provider operates from a fire block or in a building where cladding does not reach current standards. All providers have fire safety policies and certificates in place and regularly carry out fire evacuation drills with the input of the London Fire Brigade.

Home care

For those Haringey residents receiving care in their own homes, the issues relate to the awareness of fire safety amongst front line care staff and their ability to raise concerns in a timely fashion where risks have been identified. Following the Grenfell fire, the Provider Forum, well attended by all providers operating in and on behalf of the borough, discussed fire issues a number of times. This has been reinforced through quality assurance and contract monitoring processes, particularly in relation to the need to ensure training has been taken up by all front line staff.

Current risks

We have continued to work closely with the London Fire Brigade (LFB) to reduce the risk of deaths from fire for vulnerable residents. There have been a number of individuals who have died due to fire over recent years, particularly where residents smoke. A summary document and person centred risk assessment checklist from the LFB, both attached here, were forwarded to all care providers over the summer highlighting the importance of identifying risks with regard to service users who may smoke and be bed bound and use equipment such as air mattresses or emollients to protect skin, all of which increase the risk of a fire spreading. In response, providers have identified staff training needs and been working with our Brokerage and Quality Assurance service to ensure that all the most recent information is incorporated in fire safety policies. Some providers have been working directly with the LFB to carry out audits of practice, to ensure full compliance.

Fire safety is a feature of inspections for those services regulated by the Care Quality Commission and each quality assurance and contract monitoring visit carried out by the Commissioning Unit also covers fire safety awareness as well as policy and procedure.

Safeguarding Adult Board

Following the Grenfell fire, the Safeguarding Adult Board also took action to raise fire safety issues. Fire safety and compliance were identified both as a risk on the Board's Strategic Risk Register and as a priority on the Board's Strategic Plan, overseen by the Quality Assurance Sub-Group, comprising the Council and partners.

The Board has been the conduit for wider dissemination of fire safety measures, and has also circulated the LFB's information pack and person centred risk assessment checklist mentioned above to all Board members. In addition to the Council, these include (but are not limited to) the Clinical Commissioning Group, NHS Trusts, the Metropolitan Police, Homes for Haringey, the voluntary and community sector, the London Ambulance Service as well as the LFB themselves.

A collective Safeguarding Adult Review (SAR) learning event was also held very recently, with partners and the LFB following the sad death of a local resident in a fire. This was a focused learning event to identify actions which could have been taken in response to this individual's needs. These include further training for all front line care workers led by the LFB and further consideration of the issues raised by the incident.

Conclusion

Appendix A

Whilst the focus on the specific issues arising from the Grenfell fire has remained strong, the wider focus on fire safety awareness continues to be reinforced through effective partnership working across the borough, with a particular view to preventing the incidence of fire particularly for vulnerable residents.

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Report for: Overview and Scrutiny Committee – 19 November 2018

Title: Overview and Scrutiny Committee and Scrutiny Panel Work Programme

Report authorised by: Ayshe Simsek, Acting Democratic Services and Scrutiny Manager

Lead Officer: Rob Mack, Principal Scrutiny Support Officer
Tel: 020 8489 2921, E-mail: rob.mack@haringey.gov.uk

Ward(s) affected: N/A

**Report for Key/
Non Key Decision:** N/A

1. Describe the issue under consideration

1.1 This report seeks approval of the work plans for 2018-20 for the Committee and its Panels.

2. Recommendations

2.1 That the work plans for the Committee and panels for 2018-20 be approved; and

2.2 That further reports on progress with the work plans be submitted to each future meeting of the Committee.

3. Reasons for decision

3.1 The Overview and Scrutiny Committee (OSC) is responsible for developing an overall work plan, including work for its standing scrutiny panels. In putting this together, the Committee will need to have regard to their capacity to deliver the programme and officers' capacity to support them in this task.

4. Background

Introduction

4.1 The Overview and Scrutiny Committee is responsible for developing an overall scrutiny work programme, including work for its four standing scrutiny panels. Careful selection and prioritisation of its work is important if the scrutiny function is to be successful in achieving outcomes.

4.2 An effective scrutiny work programme should reflect a balance of activities:

- Holding the Executive to account;
- Policy review and development;
- Performance management; and
- External scrutiny.

4.3 An effective work programme should;

- Reflect local needs and priorities – issues of community concern as well as Corporate Plan and Medium Term Financial Strategy priorities;
- Prioritise issues that have most impact or benefit to residents;
- Include public and community engagement;
- Involve local stakeholders; and
- Be flexible enough to respond to new or urgent issues.

4.4 Scrutiny work can be carried out in a variety of ways and use whatever format that is best suited to the issue being considered. This can include a variety of “one-off” reports as well as in-depth scrutiny review projects that provide opportunities to thoroughly investigate topics and recommend improvements. It is nevertheless important that there is a balance between depth and breadth of work undertaken so that resources can be used to their greatest effect.

Work Plan Development

4.5 At its meeting on 4 June, the Committee agreed a process to develop a two year work plan for the Committee and its panels. This included measures to ensure that the views of residents and stakeholders are taken into account in developing, including the setting up of a “Scrutiny Café” event. The Committee meeting on 23 July further developed this approach, which also included an on-line scrutiny survey.

4.6 The survey went live on 20 August and ran until 14 September. 191 responses were received. Suggestions within this for potential areas to be looked at in detail were combined with those from the Committee and its panels and discussed at the Scrutiny Café. This took place on 13 September and attracted over 50 people, including a large number of people from voluntary sector and community organisations. A summary of the issues raised within the Scrutiny Survey and the feedback from the Scrutiny Café for each of the areas covered by the Committee and its panels was considered by the Committee at its meeting on 2 October.

4.7 Since then, the Chair and each of the scrutiny panel Chairs met with relevant officers to discuss further those matters relating to the respective areas covered by the Committee and their panels and how these could be addressed within work plans, including;

- Which issues would be best suited to dealt with by an in-depth scrutiny review;
- Which issues might be better suited to “one-off” item at a regular meeting. In addition, there are also routine items such as performance data, budget scrutiny and Cabinet Member Questions which may also provide a means of addressing issues;
- What other work may be taking place within the Council on issues raised so that any overview and scrutiny involvement complements rather than conflicts with this;
- Whether issues may have already been looked at recently by overview and scrutiny recently and, if so, whether to re-visit them.

- 4.8 There may also be some issues that were raised which overview and scrutiny is likely to have limited or no influence over. Consideration therefore needs to be given to where impact is likely to be the greatest in prioritising work.
- 4.9 In the light of the above-mentioned discussions in respect of the areas covered by the Committee, the Chair of the Committee has drafted a response to all of the issues raised in the Survey and feedback from the Scrutiny Café that are relevant to it, which is attached as an appendix. It is intended that this be done for each of the panels as well so that it is possible to show how all the matters raised during the work planning process have been addressed.
- 4.10 Once the work programme is agreed, there are both formal and informal systems in place to monitor and update the work programme. Regular agenda planning meetings between Chairs and senior officers and discussion at the Committee will provide an opportunity to discuss the scope and approach to each area of inquiry.
- 4.11 Updated copies of the work plans for the Committee and each of the Panels are attached as well as the scoping documents for the reviews on the Wards Corner Redevelopment being undertaken by the Housing and Regeneration Panel and the Day Opportunities review being undertaken by the Adults and Health Panel.

5. Contribution to strategic outcomes

- 5.1 The contribution of scrutiny to the corporate priorities will be considered routinely as part of the OSC's work.

6. Statutory Officers comments

Finance and Procurement

- 6.1 There are no financial implications arising from the recommendations set out in this report. Should any of the work undertaken by Overview and Scrutiny generate recommendations with financial implications these will be highlighted at that time.

Legal

- 6.2 There are no immediate legal implications arising from the report.
- 6.3 In accordance with the Council's Constitution, the approval of the future scrutiny work programme falls within the remit of the OSC.
- 6.4 Under Section 21 (6) of the Local Government Act 2000, an OSC has the power to appoint one or more sub-committees to discharge any of its functions. In accordance with the Constitution, the appointment of Scrutiny Panels (to assist the scrutiny function) falls within the remit of the OSC.
- 6.5 Scrutiny Panels are non-decision making bodies and the work programme and any subsequent reports and recommendations that each scrutiny panel

produces must be approved by the Overview and Scrutiny Committee. Such reports can then be referred to Cabinet or Council under agreed protocols.

Equality

- 6.6 The Council has a public sector equality duty under the Equalities Act (2010) to have due regard to:
- Tackle discrimination and victimisation of persons that share the characteristics protected under S4 of the Act. These include the characteristics of age, disability, gender reassignment, marriage and civil partnership, pregnancy and maternity, race, religion or belief, sex (formerly gender) and sexual orientation;
 - Advance equality of opportunity between people who share those protected characteristics and people who do not;
 - Foster good relations between people who share those characteristics and people who do not.
- 6.7 The Committee should ensure that it addresses these duties by considering them within its work plan and those of its panels, as well as individual pieces of work. This should include considering and clearly stating;
- How policy issues impact on different groups within the community, particularly those that share the nine protected characteristics;
 - Whether the impact on particular groups is fair and proportionate;
 - Whether there is equality of access to services and fair representation of all groups within Haringey;
 - Whether any positive opportunities to advance equality of opportunity and/or good relations between people, are being realised.
- 6.8 The Committee should ensure that equalities comments are based on evidence. Wherever possible this should include demographic and service level data and evidence of residents/service-users views gathered through consultation.

7. Use of Appendices

Appendix A; Work Plans for the Committee and the scrutiny panels;
Appendix B; Overview and Scrutiny Committee; Response to issues raised in work planning process; and
Appendix C; Scoping documents for the reviews on the Wards Corner Redevelopment and Day Opportunities.

8. Local Government (Access to Information) Act 1985

N/A

Overview and Scrutiny Committee

Draft Work Plan 2018-20

1. Scrutiny review projects; These are dealt with through a combination of specific evidence gathering meetings that will be arranged as and when required and other activities, such as visits. Should there not be sufficient capacity to cover all of these issues through in-depth pieces of work, they could instead be addressed through a “one-off” item at a scheduled meeting of the Panel. These issues will be subject to further development and scoping. It is proposed that the Committee consider issues that are “cross cutting” in nature for review by itself i.e. ones that cover the terms of reference of more than one of the panels.

Project	Comments	Priority
Review on Fire Safety in High Rise Blocks	This review was begun in 2017/18 and now needs to be completed. It has focussed on how the Council has satisfied itself that its buildings and high-rise buildings in the Borough are safe from fire and action identified and taken to date in response to the Grenfell Tower fire.	1.
Local Business, Employment and Growth	Review to focus in depth on a specific aspect of this.	2.
Communicating with the Council	Review to consider how to improve communication between residents and Council services	3.
Working with the voluntary and community	<ul style="list-style-type: none"> • Working together with local voluntary/community sector, strengthening their capacity and working with them to attract external investment in the borough; • Building on examples of good co-operation and joint working between Council services and 	4.

	volunteers, such as within parks, which could be replicated more widely; <ul style="list-style-type: none"> • Involving and supporting voluntary organisations to bid for services. 	
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2. **“One-off” Items;** These will be dealt with at scheduled meetings of the Committee. The following are suggestions for when particular items may be scheduled.

Date	Potential Items	Lead Officer/Witnesses
4 June 2018	Terms of Reference	Scrutiny Support Officer
	Work Plan	Scrutiny Support Officer
23 July 2018	Leader’s Update on Council Priorities	Leader and Chief Executive
	Q1 Performance report	Performance Manager
	2017/18 Provisional Outturn report	Head of Finance Operations
	Overview and Scrutiny Committee and Scrutiny Panel Work Programme	Scrutiny Support Officer

	Review on Fire Safety in High Rise Blocks – Update	Scrutiny Support Officer
2 October 2018	Budget Monitoring – Q1	Chief Finance Officer
	Review on Fire Safety in High Rise Blocks - Update	Scrutiny Support Officer
	Overview and Scrutiny Committee and Scrutiny Panel Work Programme	Scrutiny Support Officer
19 November 2018	Budget Monitoring – Q2	Chief Finance Officer
	Budget setting process; To set out the budget scrutiny process and context for the remainder of the year	Chief Finance Officer
	Cabinet Member Questions; 1. Finance 2. Corporate Services and Insourcing	Cabinet Member - Finance Chief Finance Officer Cabinet Member – Corporate Services and Insourcing
	Performance update – Q2; To monitor performance against priority targets	Performance Manager
	Local Business, Employment and Growth	Assistant Director, Economic

		Development and Growth
	Review on Fire Safety in High Rise Blocks	Scrutiny Support Officer
	Work Plan	Scrutiny Support Officer
14 January 2019	Priority X Budget Scrutiny (Deputy Chair in the Chair); To undertake scrutiny of the “enabling” priority.	Chief Finance Officer/Principal Accountant, Financial Planning
28 January 2019	Budget Scrutiny; Panel feedback and recommendations. To consider panel’s draft recommendations and agree input into Cabinet’s final budget proposal discussions (Deputy Chair in the Chair)	Deputy Chair (in the Chair)
	Treasury Management Statement	Head of Pensions
	Brexit – Implications for Borough	Head of Policy and Cabinet Support
	Cabinet Member Questions – Civic Services	Cabinet Member for Civic Services and officers
25 March 2019	Borough Plan	Head of Policy and Cabinet

		Support
	Consultation and Engagement	Assistant Director for Strategy and Communications
	Cabinet Member Questions – Communities, Safety and Engagement (Voluntary Sector/Equalities issues)	Cabinet Member – Communities, Safety and Engagement
	Budget Monitoring – Q3	Chief Finance Officer
	Performance update – Q3	Performance Manager
2019-20		
Meeting 1	Leader’s Update on Council Priorities	Leader and Chief Executive
	Q1 Performance report	Performance Manager
	2017/18 Provisional Outturn report	Head of Finance Operations

	Terms of Reference and Memberships	Scrutiny Support Officer
	Overview and Scrutiny Committee and Scrutiny Panel Work Programme	Scrutiny Support Officer
Meeting 2	Cabinet Member Questions – Corporate Services and Insourcing	Cabinet Member - Corporate Services and Insourcing
	OSC Annual Report 2018-19	Scrutiny Support Officer
Meeting 3	Budget Monitoring – Q1	Chief Finance Officer
	Cabinet Member Questions – Civic Services	Cabinet Member for Civic Services and officers
Meeting 4	Performance Report – Q2	Performance Manager
	Cabinet Member Questions - Finance	Cabinet Member - Finance Chief Finance Officer
Meeting 5	Budget Scrutiny; Panel feedback and recommendations. To consider panel's draft	Deputy Chair (in the Chair)

(Budget Scrutiny)	recommendations and agree input into Cabinet’s final budget proposal discussions (Deputy Chair in the Chair)	
	Treasury Management Statement	Head of Pensions
Meeting 6	Race Equality	Head of Policy and Cabinet Support
	Cabinet Member Questions – Communities, Safety and Engagement (Voluntary Sector/Equalities issues)	Cabinet Member – Communities, Safety and Engagement
	Budget Monitoring – Q3	Cabinet Member - Finance Chief Finance Officer
	Performance update – Q3	Performance Manager

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Children and Young People’s Scrutiny Panel

Draft Work Plan 2018 - 20

1. Scrutiny review projects; These are dealt with through a combination of specific evidence gathering meetings that will be arranged as and when required and other activities, such as visits. Should there not be sufficient capacity to cover all of these issues through in-depth pieces of work, they could instead be addressed through a “one-off” item at a scheduled meeting of the Panel. These issues will be subject to further development and scoping. It is proposed that the Committee consider issues that are “cross cutting” in nature for review by itself i.e. ones that cover the terms of reference of more than one of the panels.

Project	Comments	Priority
Special Educational Needs		
School Exclusions		

2. “One-off” Items; These will be dealt with at scheduled meetings of the Panel. The following are suggestions for when particular items may be scheduled.

Date	Potential Items
6 September 2018	

	<ul style="list-style-type: none"> • Terms of Reference • Service Overview and Performance Update • Cabinet Member Questions; Children and Families and Communities (to cover areas within the Panel’s terms of reference that are within their portfolios). • Work Planning; To agree items for the work plan for the Panel for this year.
8 November 2018	<ul style="list-style-type: none"> • Cabinet Member Questions – Children and Families. • New Safeguarding Arrangements. • Financial Monitoring; To receive an update on the financial performance relating to Corporate Plan Priority 1. • Joint Targeted Area Action Plan – Update.
18 December 2018	<ul style="list-style-type: none"> • Budget Scrutiny
4 February 2019	<ul style="list-style-type: none"> • Cabinet Member Questions – Communities • Educational Attainment Performance; To report on educational attainment and performance for different groups, including children with SENDs. Data on performance broken down into different groups, including children with SENDs, as well as ethnicity, age, household income etc. To include reference to any under achieving groups. • School Exclusions; To consider an overview of current action to address school exclusions and, in particular, the outcome of the detailed analysis of fixed term exclusions.

	<ul style="list-style-type: none"> • Chair of LSCB & Annual Report. • Joint Targeted Area Action Plan – Update • Review on Support to Children from Refugee Families: Update on Implementation of Recommendations
7 March 2019	<ul style="list-style-type: none"> • Cabinet Member Questions – Children and Families • Apprenticeship Levy • Review on Restorative Justice: Update on Implementation of Recommendations • Review on Child Friendly Haringey: Update on Implementation of Recommendations • Joint Targeted Area Action Plan – Update
2019 - 2020	
Meeting 1	<ul style="list-style-type: none"> • Terms of Reference • Cabinet Member Questions - Communities • Work Planning; To agree items for the work plan for the Panel for year.

Meeting 2	<ul style="list-style-type: none"> • Cabinet Member Questions – Children and Families • Chair of LSCB & Annual Report/New Safeguarding Arrangements • Financial Monitoring; To receive an update on the financial performance relating to Corporate Plan Priority 1.
Budget Meeting	Budget scrutiny
Meeting 3	<ul style="list-style-type: none"> • Cabinet Member Questions - Communities • Educational Attainment Performance; To report on educational attainment and performance for different groups, including children with SENDs. Data on performance broken down into different groups, including children with SENDs, as well as ethnicity, age, household income etc. To include reference to any under achieving groups.
Meeting 4	<ul style="list-style-type: none"> • Cabinet Member Questions – Children and Families

Environment and Community Safety Scrutiny Panel - Work Plan 2018-19

1. Scrutiny review projects; These are dealt with through a combination of specific evidence gathering meetings that will be arranged as and when required and other activities, such as visits. Should there not be sufficient capacity to cover all of these issues through in-depth pieces of work, they could instead be addressed through a “one-off” item at a scheduled meeting of the Panel. These issues will be subject to further development and scoping. It is proposed that the Committee consider issues that are “cross cutting” in nature for review by itself i.e. ones that cover the terms of reference of more than one of the panels.

Project	Comments	Priority
Crime, Disorder and Anti-Social Behaviour	<p>Examining the role and effectiveness of the Council and partners in working together to tackle this issue. Some of the key stakeholders involved will include, Police, Enforcement Response/Noise Team, Licensing Team, ASB Team and Homes for Haringey.</p> <ul style="list-style-type: none"> • Establish evidence base for Crime and Anti-Social Behaviour. Where are the hotspots? • Is the Multi-agency response working? Do other Boroughs utilise this more effectively. • Police non-emergency 101 number call answering answer times. • Is CCTV coverage adequate and in the correct locations. • Ducketts common: Key hotspot for ASB and drug dealing. 	
Reducing the amount of plastic/developing a plastic free policy.	<p>Examining the Council’s recycling performance and seeing what more could be done to reduce the use of plastics and increase recycling provision.</p> <ul style="list-style-type: none"> • Is the current recycling bin provision adequate? Are the bins located in the right locations e.g. parks and high footfall areas? Plastic bottles account for significant amount of overall recycled materials. • How to create behaviour change – involve community sector? • Developing a plastic-free policy and how the Council could lead by example. • Could we introduce a deposit scheme for plastic bottles • Tackling litter at source and reducing the amount of plastic used, particularly at takeaways 	

Date of meeting	Potential Items
13 th September 2018	<ul style="list-style-type: none"> • Cabinet Member Questions; Communities, Safety and Engagement (to cover areas within the Panel’s terms of reference that are within that portfolio). • Membership & Terms of Reference. • Appointment of Non-Voting Co-opted Member. • Service Overview and Waste, recycling and street cleansing data. • Work Programme: To agree items for the work plan for the Panel for this year. • Review of Fear of Crime: Update on implementation of recommendations. • Knife Crime and MOPAC performance Overview.
16 th October 2018	<ul style="list-style-type: none"> • Police Priorities in Haringey. Will include an update on Stop and Search and Lethal Firearm Discharges as requested by the Panel. • Financial Monitoring: To receive an update on the financial performance relating to Corporate Plan Priority 3. • Cabinet Member Q&A – Environment: To question the Cabinet Member for Environment on current issues and plans arising for her portfolio. • Waste, recycling and street cleansing data

	<ul style="list-style-type: none"> • Work Plan update – The Panel to agree its work plan for OSC to formally approve on 19th November.
<p>Budget Scrutiny</p> <p>18th December 2018</p>	<ul style="list-style-type: none"> • Budget Scrutiny • Air Quality • 18 month follow-up on the recommendations to the Scrutiny Review on Cycling.
<p>7th February 2019</p>	<ul style="list-style-type: none"> • Community Safety Partnership; to invite comments from the Panel on current performance issues and priorities for the borough’s Community Safety Partnership. To include the following: <ul style="list-style-type: none"> ○ New Community Safety Strategy ○ Crime Performance Statistics - Update on performance in respect of the MOPAC priority areas plus commentary on emerging issues; and ○ Statistics on hate crime. • Update around the Gangs Matrix. • Reducing Criminalisation of Children. • Cabinet Member Q&A –Communities, Safety and Engagement (to cover areas within the Panel’s terms of reference that are within that portfolio).
<p>11th March 2019</p>	<ul style="list-style-type: none"> • Veolia Performance. • Green Waste charges • Update on the Planned and Reactive maintenance programme (Highways).

	<ul style="list-style-type: none"> • Parks Review – 6-9 month follow-up. • Fly-tipping, bulky waste collection recycling centres. • Cabinet Member Q&A – Environment: To question the Cabinet Member for Environment on current issues and plans arising from her portfolio.
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2019-2020

Meeting 1	<ul style="list-style-type: none"> • Membership & Terms of Reference. • Appointment of Non-Voting Co-opted Member. • Service Overview and Waste, recycling and street cleansing data. • Work Programme • Cabinet Member Questions; Communities, Safety and Engagement (to cover areas within the Panel’s terms of reference that are within that portfolio).
Meeting 2	<ul style="list-style-type: none"> • Cabinet Member Q&A – Environment: To question the Cabinet Member for Environment on current issues and plans arising for her portfolio. • Financial Monitoring: To receive an update on the Q1 financial performance relating to Corporate Plan Priority 3.

Meeting 3	<ul style="list-style-type: none"> • Cabinet Member Q&A –Communities, Safety and Engagement (to cover areas within the Panel’s terms of reference that are within that portfolio). • Community Safety Partnership; To invite comments from the Panel on current performance issues and priorities for the borough’s Community Safety Partnership. To include the following: <ul style="list-style-type: none"> ▪ Crime Performance Statistics - Update on performance in respect of the MOPAC priority areas plus commentary on emerging issues; and ▪ Statistics on hate crime. • SNT Policing model and the impact of the merging of Haringey and Enfield SNTs.
Meeting 4 (Budget Scrutiny)	<ul style="list-style-type: none"> • Budget Scrutiny
Meeting 5	<ul style="list-style-type: none"> • Cabinet Member Q&A - Environment; To question the Cabinet Member for Communities on current issues and plans arising for her portfolio. • Waste, recycling and street cleansing data • Performance update – Q3 • Budget Monitoring Q3

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Adults and Health Scrutiny Panel - Draft Work Plan 2018-20

1. Scrutiny review projects; These are dealt with through a combination of specific evidence gathering meetings that will be arranged as and when required and other activities, such as visits. Should there not be sufficient capacity to cover all of these issues through in-depth pieces of work, they could instead be addressed through a “one-off” item at a scheduled meeting of the Panel. These issues will be subject to further development and scoping. It is proposed that the Committee consider issues that are “cross cutting” in nature for review by itself i.e. ones that cover the terms of reference of more than one of the panels.

Project	Comments
Care Home Commissioning	<ul style="list-style-type: none"> • Interim report published March 2018. • Further evidence session held October 2018. • Final report to be completed.
Day Opportunities	<ul style="list-style-type: none"> • Review to run from November 2018 to March 2019. • Draft objective of review: <ul style="list-style-type: none"> ○ To review Haringey’s Day Opportunities provision and what services are currently offered in order to learn from the past to improve care in the future for residents. • Draft sub-headings: <ul style="list-style-type: none"> ○ Looking at services from a residents’ perspective, what has happened to service users and their carers since the day care closure? ○ Has the move from day centre based care to community settings made overall financial savings? ○ Where are our residents currently being cared for? ○ What is the evidence from external witnesses?

2. **“One-off” Items;** These will be dealt with at scheduled meetings of the Panel. The following are suggestions for when particular items may be scheduled.

Date	Potential Items
4 September 2018	<ul style="list-style-type: none"> • Terms of Reference • Appointment of Non-Voting Co-opted Member • Performance Update • Cabinet Member Questions; Adults and Health • Community Well-Being Framework
4 October 2018	<ul style="list-style-type: none"> • Care Homes Review – Evidence Session
1 November 2018	<ul style="list-style-type: none"> • Haringey Safeguarding Adults Board Annual Report 2017-18 • Financial Monitoring; To receive an update on the financial performance relating to Corporate Plan Priority 2. • Suicide Prevention
13 December 2018	<ul style="list-style-type: none"> • Budget Scrutiny
29 January 2019	<ul style="list-style-type: none"> • Cabinet Member Questions; Adults and Health • Mental Health

4 March 2019	<ul style="list-style-type: none"> • Physical Activity for Older People – update • Osborne Grove care home - update
2019/20	
Meeting 1	<ul style="list-style-type: none"> • Terms of reference • Cabinet Member Questions – Adults & Health • Work planning
Meeting 2	<ul style="list-style-type: none"> • Cabinet Member Questions – Adults & Health • Financial monitoring
Budget meeting	Budget scrutiny
Meeting 3	<ul style="list-style-type: none"> • Cabinet Member Questions – Adults & Health
Meeting 4	<ul style="list-style-type: none"> • Cabinet Member Questions – Adults & Health

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Housing and Regeneration Scrutiny Panel - Draft Work Plan 2018-20

1. Scrutiny review projects; These are dealt with through a combination of specific evidence gathering meetings that will be arranged as and when required and other activities, such as visits. Should there not be sufficient capacity to cover all of these issues through in-depth pieces of work, they could instead be addressed through a “one-off” item at a scheduled meeting of the Panel. These issues will be subject to further development and scoping. It is proposed that the Committee consider issues that are “cross cutting” in nature for review by itself i.e. ones that cover the terms of reference of more than one of the panels.

Projects	Comments
Wards Corner redevelopment	<p>Evidence sessions and site visit expected late 2018/early 2019.</p> <p>Draft terms of reference:</p> <ul style="list-style-type: none"> • To look back at the historical context of the proposed redevelopment, to re-examine the development plan and consider any alternative options in order to establish what outcomes would be in the best interests of the local community, represent best value and ensure that the Council is in full compliance with all of its obligations. • To seek clarification and assurance that the Council and its development partners are fully meeting equalities duties and responsibilities in respect of the future development at Wards Corner and any interim arrangements. • To provide the Cabinet with evidence-based recommendations that seek to improve the current day to day management of the market, consider the future development of the market and ensure ongoing improved relations between the Council, the local community, market traders and development partners.
CIL/S106	To take place in 2019/20.
Tottenham Area Action Plan (AAP)	To take place in 2019/20.

2. **“One-off” Items;** These will be dealt with at scheduled meetings of the Panel. The following are suggestions for when particular items may be scheduled.

Date	Potential Items
17 September 2018	<ul style="list-style-type: none"> • Terms of Reference • Service Overview and Performance Update • Cabinet Member Questions; <ul style="list-style-type: none"> ○ Housing and Estate Renewal; and ○ Strategic Regeneration • Work Planning; To agree items for the work plan for the Panel for this year.
15 November 2018	<ul style="list-style-type: none"> • Financial Monitoring; To receive an update on the financial performance relating to Corporate Plan Priorities 4 & 5. • Cabinet Member Questions - Strategic Regeneration • Wood Green/Tottenham landowner forums • GLA Grant Allocation
17 December 2018	<ul style="list-style-type: none"> • Budget Scrutiny
15 January 2019	<ul style="list-style-type: none"> • Cabinet Member Questions – Housing and Estate Renewal • Community Infrastructure Levy • Update on Broadwater Farm

14 February 2019	<ul style="list-style-type: none"> • Cabinet Member Questions - Strategic Regeneration
14 March 2019	<ul style="list-style-type: none"> • Cabinet Member Questions - Housing and Estate Renewal • Review on Social Housing: Update on Implementation of Recommendations
2019/20	
Meeting 1	<ul style="list-style-type: none"> • Terms of reference • Cabinet Member Questions – Strategic Regeneration • Work planning
Meeting 2	<ul style="list-style-type: none"> • Cabinet Member Questions – Housing and Estate Renewal • Financial monitoring
Budget meeting	Budget scrutiny
Meeting 3	<ul style="list-style-type: none"> • Cabinet Member Questions – Strategic Regeneration
Meeting 4	<ul style="list-style-type: none"> • Cabinet Member Questions – Housing and Estate Renewal

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Overview and Scrutiny Committee – Work Planning; 2018-20

Top Themes from Scrutiny Survey:

1. Employment
2. Child Poverty
3. Community Cohesion
4. Growth and Inward Investment
5. Council Customer Services (Call Centre /Customer Service Centres)
6. Libraries
7. Carbon Reduction
8. Support to local businesses
9. Local taxation (such as Council Tax)
10. Culture and the arts
11. Local Benefits (such as Housing Benefit)
12. Equalities and diversity

Issues Suggested in Scrutiny Survey or at Scrutiny Café

No.	Suggestion	Comments and Feedback from Survey and Café	Response
1.	Consultation and engagement	<ul style="list-style-type: none"> • There are considerable benefits from community engagement if done properly; • Communication should be two way with action taken in response to the views of residents reported back to them; • Communities of interest need to be maintained; • The change of emphasis from Council to Borough Plan is significant but needs to be realised and residents engaged positively with the development of it. 	One-off Committee item
2.	Growth and small	<ul style="list-style-type: none"> • Strategy for small business and supporting local growth 	One item/review

No.	Suggestion	Comments and Feedback from Survey and Café	Response
	business (Committee suggestion)		
3.	Budget savings	<ul style="list-style-type: none"> Previous budget proposals, whether the savings proposed were made and what the impact was of the savings. 	Budget scrutiny
4.	Child Poverty	<ul style="list-style-type: none"> Issues in schools highlight food poverty, poor housing and increasing mental health needs. 	<ol style="list-style-type: none"> Food poverty; referred to Fairness Commission. Poor Housing; Included in Housing and Regeneration (H&R) Panel work plan. Mental Health; Included in Children and Young People's (C&YP) Panel Work plan.
5.	Customer services	<ul style="list-style-type: none"> Customer Services need to be just that. Dismissive, confrontational attitudes are not helpful and do nothing to improve the Council's relationship with the people who live in the Borough and pay their Council Tax; 	Potential review
6.	General contact with the council	<ul style="list-style-type: none"> Numbers and departments can be difficult to contact. The culture of email and not phone is unhelpful. No accountability"; It is becoming increasingly difficult to communicate with the Council. Residents who telephone can be passed around between departments and there is less and less human contact; 	Included within customer services work above (5.)

No.	Suggestion	Comments and Feedback from Survey and Café	Response
		<ul style="list-style-type: none"> • E-mails are not always responded to; • It can be time consuming chasing a response to a query. 	
7.	Financial strategy	<ul style="list-style-type: none"> • Financial strategy needs to be prioritised given the effect years of austerity is having on local government throughout the country. The HDV was not the answer but some form of creative publicly-managed financial arrangement must be possible? • Fund everything properly, work out the shortfall, increase council tax to make up the shortfall; • What services should be prioritised, to what level and how they will be paid for. Fairness in how budget changes were implemented. Consideration of increasing Council Tax. 	Budget scrutiny
8.	Libraries	<ul style="list-style-type: none"> • Libraries are essential communal spaces for young and old; • It is vital that the library service is maintained at least its current level - many people do not have access to the internet and can't afford books. Early book reading has been proved to lead to better educational attainment later in life; • Libraries are an essential part of the life of a community, an outing for children to choose a book, a refuge for reading for the elderly and others. 	Cabinet Member Questions – Cabinet Member for Civic Services
9.	Working with the voluntary and community sector	<ul style="list-style-type: none"> • Working together with local voluntary/community sector, strengthening their capacity (building) and working with them to attract external investment in the borough; • There are examples of good co-operation and joint working between Council services and volunteers, such as within parks, which could be replicated more widely; • Do we involve and support voluntary organisations to bid for services? 	Potential review

No.	Suggestion	Comments and Feedback from Survey and Café	Response
10.	Proud and prosperous	<ul style="list-style-type: none"> • Looking at how best to implement 'proud and prosperous' Haringey programmes that will attract visitors from neighbouring boroughs to feed into local (as well as joint) enterprise and productivity. Encouraging good practices, rewarding (not necessarily, financially) them by promoting the excellence. • The Council should make every effort to improve the image of the Borough by championing the good things and community assets to a wider audience. 	<ol style="list-style-type: none"> 1. Cabinet Member Questions – the Leader 2. Communication issue to be covered as part of one-off item on consultation and engagement
11.	Community cohesion	<ul style="list-style-type: none"> • Looking at how to foster links between residents throughout the Borough, especially East - West, where there are few public transport connections. Could include partnerships, local leagues, voluntary sector bodies spanning the borough, projects, volunteering. • Intergenerational involvement and the outcomes that can be achieved from young people and older people working together. 	Cabinet Member Questions - Communities, Safety and Engagement
11.	Introduction of welfare changes, especially Universal Credit	<ul style="list-style-type: none"> • Support for residents affected by roll out of Universal Credit from October in Haringey; • How is the Council preparing for the roll out in October? How will vulnerable people be protected? What will the Council do to mitigate the problems faced by people waiting 4/5 or more weeks for the benefit to begin particularly in terms of rent arrears? • What will the Council do to mitigate the problems faced by people who are sanctioned, particularly where there are mental or physical health issues that make compliance difficult or impossible? • The impact of universal credit, which will be huge. This is of concern because it will affect so many people in Haringey, and especially disabled people, women and children. What is the council doing to prepare for this? What practical assistance can it provide? Is there a joined-up plan? 	Cabinet Member Questions – Civic Services

No.	Suggestion	Comments and Feedback from Survey and Café	Response
		<ul style="list-style-type: none"> The most crucial issue coming to Haringey is the rollout of Universal Credit. In other authorities it has been clear that up to 6 weeks delay in payment from opening a claim paid monthly in arrears leads to immediate cycle of debt, hunger and destitution. Haringey must not allow this to happen. 	
12.	Benefits advice	<ul style="list-style-type: none"> The impact of staff from the benefits team giving residents the wrong information about their entitlement to benefits, and or ignoring residents' questions when they raise queries about Housing benefit and the council tax reduction scheme. This is of concern to me because I know the disastrous effects stress has on an individual's health and wellbeing. When the council's officers consistently behave in an inconsiderate and unprofessional manner, it reflects poorly on Haringey Council and increases dissatisfaction with council services. Leading many vulnerable people away from the support they need. The problems residents face can then escalate to unnecessarily threatening letters, fines, bailiffs, poor health and a lot of wasted time for both the council and the residents involved. All of these problems can be prevented by having a more conscientious and thoughtful approach to resolving the issues the council face. By ignoring them, the council will repeat cycles of deprivation and distrust especially amongst Women and BAME residents. If the council do not have a reference point to relate to the most pressing issues that residents are facing, they cannot be an effective council, and will not be able to meet the needs of the residents who are most in need. 	Cabinet Member Questions – Civic Services
13.	Apprenticeships	<ul style="list-style-type: none"> Apprenticeships would give youngsters a goal to achieve and they would feel useful to society, having learned a skill. Employers should be encouraged to train apprentices and keep them on in jobs later on. They should also respect the speed limit. Cameras and tougher penalties should be put in place. Too many people are affected by pollution, particularly around Wightman road, the Ladder rungs and Green Lane. Libraries are an essential part of the life of a community, an outing for 	Cabinet Member Questions – the Leader

No.	Suggestion	Comments and Feedback from Survey and Café	Response
		children to choose a book, a refuge for reading for the elderly and others.”	
14.	Council website and on-line services	<ul style="list-style-type: none"> Further development and improvement of the Council website and on-line services such as the issuing of parking permits. 	To be dealt with under one-off item on consultation and engagement
15.	Arts provision	<ul style="list-style-type: none"> Better Arts provision. Support for Alexandra Palace and Park and the restored Alexandra Palace Theatre. More attention should be paid to the arts/creative sector which is an asset to the Borough, for example at the Wood Green Cultural Quarter. 	Cabinet Member Questions – Civic Services
16.	Local amenities	<ul style="list-style-type: none"> Recognition and support for local amenities e.g. heritage centres, for the benefit of the whole community. 	Cabinet Member Questions – Civic Services
17.	Community Buildings	<ul style="list-style-type: none"> A large number of community buildings had been lost in recent years. An inventory needed to be undertaken of them. 	Cabinet Member Questions - Communities, Safety and Engagement
18.	Adult Entertainment Venues	<ul style="list-style-type: none"> It is likely that there are premises within the borough that had been licensed for adult entertainment. There needs to be a discussion on the impact of these on the community. 	There are currently no premises within the borough that have been licensed for adult entertainment. The borough currently has a “nil” policy which means that anyone applying for such a license would have to find a location that is not within 400 metres of any school/ residential property/ park.

No.	Suggestion	Comments and Feedback from Survey and Café	Response
19.	Recruitment and Retention of Key Workers	<ul style="list-style-type: none"> • A wide range of work areas, including parks, are now finding it difficult to recruit and retain staff due to the cost of housing in London. There needs to be a wider definition of key workers and more generous provision; • Haringey often has to compete with other public sector organisations that were able to offer inner London weighting. • There seems to be a lot of churn in Haringey Council staff while staff morale seemed low at Homes for Haringey. The reasons for this need to be established to improve the culture. 	Cabinet Member Questions – Corporate Services and Insourcing
20.	Poverty and disadvantage amongst old and disabled people	<ul style="list-style-type: none"> • Poverty and disadvantage among the old and disabled. Why do you list child poverty as an issue and not poverty among the Borough's vulnerable adults? They should be identified as groups who deserve attention. They rely more than any other groups on the Council for support and have suffered the most in the austerity period since 2010. 	Referred to Adults and Health (A&H) Panel
21.	Race Equality	<ul style="list-style-type: none"> • The Runnymede Trust did a survey of Haringey's race equality scorecard, drawing helpfully on council statistics which it freely provided. However, a comprehensive action plan was never devised. The previous councillor in charge of Overview and Scrutiny was present and interested in following up at OSC on this. It would be wise, open and transparent to acknowledge locally that the levels of disparity in our council's representative structures, its services, impacts and needs need to have a corresponding action plan around race. This is particularly true given that the Council has already begun work on staff groups to reflect some race equality issues, started by a BME staff group. Secondly, there is no community infrastructure body now that the Haringey Race Equality Council has left. The risk is that we think that many aspects of this deep rooted inequality are resolved, when in fact they are not. 	One-off item

No.	Suggestion	Comments and Feedback from Survey and Café	Response
		<p>Discussing it and addressing it will impact on many other aspects of inequality and support local people and structures to be engaged and able to influence Council spending priorities and create responses to improve the situation and improve life chances, health and opportunities.</p>	
22.	Mitigating the “hostile environment”	<ul style="list-style-type: none"> The Hostile Environment policy covers many aspects of people's lives: renting accommodation, opening a bank account, getting or retaining a job, education, health etc. We appreciate that the Council can't reverse the policy, but it can take steps to mitigate the impact, provide leadership, and state its disapproval of its staff being turned into border force officers. 	<ol style="list-style-type: none"> 1. Referred to Fairness Commission 2. Cabinet Member Questions Civic Services
23.	Freedom of Information	<ul style="list-style-type: none"> Are officers abiding by the letter and spirit of the FoI Acts? Do electors and their representatives get enough information to make informed decisions? 	Cabinet Member Questions – Civic Services
24.	Public Realm	<ul style="list-style-type: none"> Apply for GLA funding to introduce public water fountains. Reduction in use of plastic bottles; Disinvestment in the public realm and long term trajectory of a reduction in public resources. A piece of work should be undertaken around town centres and the knock-on effect of their deterioration. To incorporate car parks, homelessness and rough sleeping. It was felt that this was cross-cutting and could be done by OSC. 	<ol style="list-style-type: none"> 1. Public water fountains, plastic bottles, maintenance of town centres to be referred to Environment and Community Safety (E&CS) Panel 2. Homelessness and rough sleeping to be referred to H&R Panel
25.	5G	<ul style="list-style-type: none"> There is a serious problem about to arise with the use of 5G. How will the Council cope with a serious health hazard? 	Referred to E&CS Panel

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Housing & Regeneration Scrutiny Panel

Scrutiny Review on the Wards Corner regeneration – Draft Scope and Terms of Reference (2018/19)

Rationale	<p>The Wards Corner regeneration project near Seven Sisters underground station is expected to deliver 196 new homes and around 40,000 sq ft of new retail space as part of the Tottenham Area Action Plan (AAP) by Grainger plc. There are currently a significant number of retail units on the site including an indoor market that hosts around 40 businesses of mainly Latin American origin. These businesses have been offered a temporary space in another new building site opposite (Apex House), also being redeveloped by Grainger plc, until a new market space is built in the redeveloped space, but businesses say this will be disruptive and that they will be unable to afford higher levels of rent in the new development. Local campaigners, including the Wards Corner Community Coalition, local businesses and many local residents have been opposing the redevelopment for some years.</p> <p>Plans for regeneration of the site date back to 2003, with planning permission for the site first granted in 2008 and then planning permission for a revised application granted in 2012. Compulsory Purchase Orders (CPO) were issued by Haringey Council in September 2016 to acquire the remaining properties required to go ahead with the redevelopment. Objections to the CPOs led to the establishment of a Public Local Inquiry heard by a Planning Inspector which was held in July 2017. As of November 2018, the Ministry of Housing, Communities and Local Government (MHCLG) has still not reported a decision.</p> <p>It has therefore been 15 years since the process to regenerate the market at Wards Corner began, without a satisfactory outcome being achieved. The panel believes that a scrutiny review that takes into account the historical context on this deadlocked issue will enhance the potential for the Council to bring about the best possible outcome for local residents, traders and for meeting the Council's objectives.</p> <p>Concerns have been raised verbally and in writing by local residents, traders and civic organisations about various aspects of the current plan for the development of the market. Given the long passage of time, including over six years since the most recent planning application was granted, the existing agreement must therefore be reviewed to consider what other factors have come into play since then and whether this represents the best option for local residents. In particular, questions over whether alternative options were adequately considered and whether current arrangements are legally compliant have been raised. The panel will consider evidence from a broad range of witnesses as the panel sees fit and be prepared to make recommendations to Cabinet (and has the option to refer the report to full Council or other non-Executive committees of the Council as the panel considers to be appropriate).</p>
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	<p>The panel will also assess whether the Council’s responsibilities in respect of the S106 agreement for Wards Corner, have been monitored sufficiently and whether any of the parties concerned are, or have been, in breach of obligations under the agreement, therefore potentially invalidating the planning permission.</p>
Scrutiny Membership	<p>The Members of the Housing and Regeneration Scrutiny Panel that will carry out this review are:</p> <p>Councillors: Ruth Gordon (Chair), Dawn Barnes, Isidoros Diakides, Bob Hare, Yvonne Say, Daniel Stone, Sarah Williams.</p>
Terms of reference	<p>The aims of this project are:</p> <p>1 – To look back at the historical context of the proposed redevelopment, to re-examine the development plan and consider any alternative options in order to establish what outcomes would be in the best interests of the local community, represent best value and ensure that the Council is in full compliance with all of its obligations.</p> <p>2 - To seek clarification and assurance that the Council and its development partners are fully meeting equalities duties and responsibilities in respect of the future development at Wards Corner and any interim arrangements.</p> <p>3 - To provide the Cabinet with evidence-based recommendations that seek to improve the current day to day management of the market, consider the future development of the market and ensure ongoing improved relations between the Council, the local community, market traders and development partners.</p>
Links to the Corporate Plan	<p>Priority 4: Drive growth and employment from which everyone can benefit. Priority 5: Create homes and communities where people choose to live and are able to thrive.</p> <p>(In the draft Borough Plan 2019-2023 this links to Priority 1: A safe, stable and affordable home for everyone, whatever their circumstances)</p>
Evidence Sources	<p>A broad selection of interested parties will be invited to take part in the review and to submit evidence. These will include residents and/or representatives from the local community, traders, academic experts, officers of the Council, TfL and representatives of development partners at Wards Corner.</p>

Witnesses	TBC
Methodology/Approach	A variety of methods will be used to gather evidence, including: site visits; desk top research; and evidence gathering sessions with witnesses.
Equalities Implications	<p>The Council has a Public Sector Equality Duty under the Equality Act (2010) to have due regard to the need to: (1) Eliminate discrimination, harassment and victimisation and any other conduct prohibited under the Act; (2) Advance equality of opportunity between people who share those protected characteristics and people who do not; (3) Foster good relations between people who share those characteristics and people who do not.</p> <p>The three parts of the duty applies to the following protected characteristics: age; disability; gender reassignment; pregnancy/maternity; race; religion/faith; sex and sexual orientation. In addition, marriage and civil partnership status applies to the first part of the duty.</p> <p>The Panel should ensure that it addresses these duties by considering them during final scoping, evidence gathering and final reporting. This should include considering and clearly stating: How policy issues impact on different groups within the community, particularly those that share the nine protected characteristics; Whether the impact on particular groups is fair and proportionate; Whether there is equality of access to service and fair representation of all groups within Haringey; Whether any positive opportunities to advance equality of opportunity and/or good relations between people, are being realised.</p> <p>The Panel should ensure that equalities comments are based on evidence, when possible. Wherever possible this should include demographic and service level data and evidence of residents/service-users views gathered through consultation.</p> <p>In response to concerns raised by the UN Rapporteur in Geneva in 2017 in respect of possible breaches of the human rights, cultural rights and minority rights of traders at Latin Village at Wards Corner, the panel will consider if everything that can be done has been done to ensure that the Council has acted and will continue to act to uphold the highest possible standards and fall in line with its statutory obligations.</p>
Timescale	Draft scoping document submitted to Overview & Scrutiny Committee – 19th November 2018

	<p>Evidence gathering sessions and site visits – late November 2018 to February 2019.</p> <p>Analyse findings / develop recommendations – March 2019</p> <p>Report published – Spring 2019</p>
Reporting arrangements	The Director of Housing, Regeneration & Planning will coordinate a response to Cabinet to the recommendations of the panel's final report.
Publicity	TBC
Constraints/Barriers/Risks	We aim to complete the draft report before the end of spring 2019. However, we are aware that the panel may receive a large amount of evidence so this may prove to be a challenging timescale. If the panel later determines that this timescale is not sufficient to the gather and analyse the evidence required then it may be necessary to extend the schedule. In that context we should bear in mind that it is possible that the membership of the panel could change following the Annual Council meeting in May 2019.
Officer Support	Lead officer: Dominic O'Brien, Principal Scrutiny Officer, 020 8489 5896, Dominic.Obrien@haringey.gov.uk